REALDOLMEN

DEVICE-AS-A-SERVICE

With the Realdolmen DaaS program, we can now offer hardware solutions on the basis of monthly invoicing. No more heavy investments to be paid up-front, instead you receive a simple invoice for the costs each month. In addition, the program will compile the latest Microsoft Office 365 version with additional services such as installation, migration, training and a helpdesk. The DaaS program from Realdolmen has been built to relieve your organization as much as possible. Depending on the required level of service, you can opt for DaaS Light, DaaS Medium or DaaS Premium. The contract has a duration of two years. During that period, our IT experts are completely at your disposal. That is our service guarantee.

OUR PRODUCTS

Depending on the required services, you can opt for DaaS Light, DaaS Medium or DaaS Premium. You can find a comparison of the three packages below. Thus, you can see the elements included in each package and their cost. You pay for the whole package, not for the individual components.

Services for DaaS Light, DaaS Medium and DaaS Premium

Hardware

You always have up-to-date hardware. The devices we provide you ensure you have the power and mobility you need to perform your job efficiently. As they are covered by a two year contract, you will, in case of a potential renewal, always dispose of brand new and up-to-date equipment. This enables you to keep up with the latest technology. You can choose between two devices: Microsoft Surface Pro 4 or HP Elite x2 1012 G1.

Hardware services

In addition to the device itself, we also provide the required services for the hardware:

- **Mobile Device Management:** f your device is lost or stolen, Realdolmen can remotely block or wipe the device. In this way you can be sure that no critical company information is lost or stolen.
- **Next Business Day Replacement:** in the event of device failure, Realdolmen provides a “next business day” replacement service so that you always have a working device.

- **MICROSOFT SURFACE PRO 4**
  Core i5 6300U / 2.4 GHz - Win 10 Pro 64-bit - 8 GB RAM - 256 GB SSD - 12.3″ touch screen 2736 x 1824 - HD Graphics 520 – Microsoft Surface Pro 4 Type Cover Black Azerty BE – Surface Pen

- **HP ELITE X2 1012 G1**
  Tablet with removal keyboard - Core m5 6Y54 / 1.1 GHz - Win 10 Pro 64-bit - 8 GB RAM - 256 GB SSD - 12″ IPS touch screen 1920 x 1280 - HD Graphics 515 – HP Elite x2 1012 G1 Travel Keyboard - HP Active Pen

Extra services for DaaS Medium and DaaS Premium

Office 365 Business

Premium license

A complete cloud solution with extensive functionality:

- Office 2016: Word, Excel, PowerPoint, Outlook, OneNote and Publisher
- Exchange Online: 50GB mailbox, contacts and shared calendars
- OneDrive for Business: store, share and synchronize business files in the cloud, 1TB of storage
- Skype for Business: chat messages, audio and video messaging, online meetings and collaboration

1. Op aanvraag zijn ook andere hardware-devices mogelijk.

Extra services for DaaS Premium

Hardware services

Realdolmen provides a professional antivirus solution on your device, so that you dispose also of the necessary security in that field.

Set-up and migration

No need to worry about setting up the new environment. We make sure that you are quickly up and running. You can count on us for hassle-free, comprehensive service for:

- Set-up of the full Office365 environment
- Migration of existing mailboxes to the cloud
- Migration of local data to OneDrive

Support

New tools often come with new questions. We therefore provide the necessary support. Any problems with the applications, or maybe you have questions? You have access to the Realdolmen Service line where our employees can provide you with telephone support. This service desk is available from Monday to Friday from 9.00 am to 5.00 pm.

Training

We will help you use the software and make sure that you quickly become familiar with the new environment and the added efficiency offered by Office365:

- 1 day's training on Office365 and the transition to the cloud
- In groups of maximum 12 people
- Online documentation that users can use as a reference

Your benefits

- No major up-front investment costs: thanks to the monthly billing of the fixed costs per user/device, you convert your investment costs to operating costs.
- You always have the latest and most secure hardware and software.
- We take care of everything: the installation and migration service is included, and you also have a virtual IT team available that provides support and management of the IT park.
- Targeted end-user training classes allow you to quickly and productively can begin working with the new technology.

Surface Hub-as-a-Service (SHaaS)

Microsoft's Surface Hub is made for team work and is a must-have in every modern meeting room. With its large-scale multi-touch screen, pen capabilities and built-in collaboration options such as Skype for Business, Microsoft Office and Whiteboard, the Microsoft Surface Hub promotes collaboration between employees in a natural way. The fully integrated device, the choice of two sizes of screens (84 inch and 55 inch) and the flexible installation options provide a customized solution for all your business needs. This collaboration tool does come with a sizeable price tag. Which is why the Surface Hub is now a part of your subscription service with Realdolmen. By offering you this innovative device, including services, for a monthly fee, we want to substantially lower the acquisition threshold for our customers. This way, the Surface Hub becomes an affordable option for everyone.

	SaaS 55 INCH (2)	SaaS 84 INCH (3)
Hardware	Surface Hub 55" Rolling stand for Surface Hub 55"	Surface Hub 84" Rolling stand for Surface Hub 84"
Support	3-year onsite hardware service 3-year software service: by phone, online or email SLA: onsite, next business day	3-year onsite hardware service 3-year software service: by phone, online or email SLA: onsite, next business day
Installation	Installation on rolling stand	Installation on rolling stand
Migration	Optionally: configuration and integration in domain/tenant	Optionally: configuration and integration in domain/tenant
Training	½-day training: how to use and hands-on end-user session	½-day training: how to use and hands-on end-user session
Billing	Monthly	Monthly
Contract	36 months	36 months
Price	EUR 365.00 per month	EUR 790.00 per month

2. The 55" model is intended for two people to work on, standing side by side, and is perfect for smaller meeting rooms and in working environments where you regularly need to move the Surface Hub from one meeting room to another.
3. The 84" model is ideal for larger environments such as medium-sized to large meeting rooms and allows three people to communicate comfortably with each other on the screen.

REALDOLMEN
to get there, together

Interested?

Want to find out more? Please contact Realdolmen, without obligation.
You can reach us on +32 2 801 55 55 or via info@realdolmen.com.

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