To get there, together

REALDOLMEN
a Gfi Group company

YOUR OFFICE 365 JOURNEY

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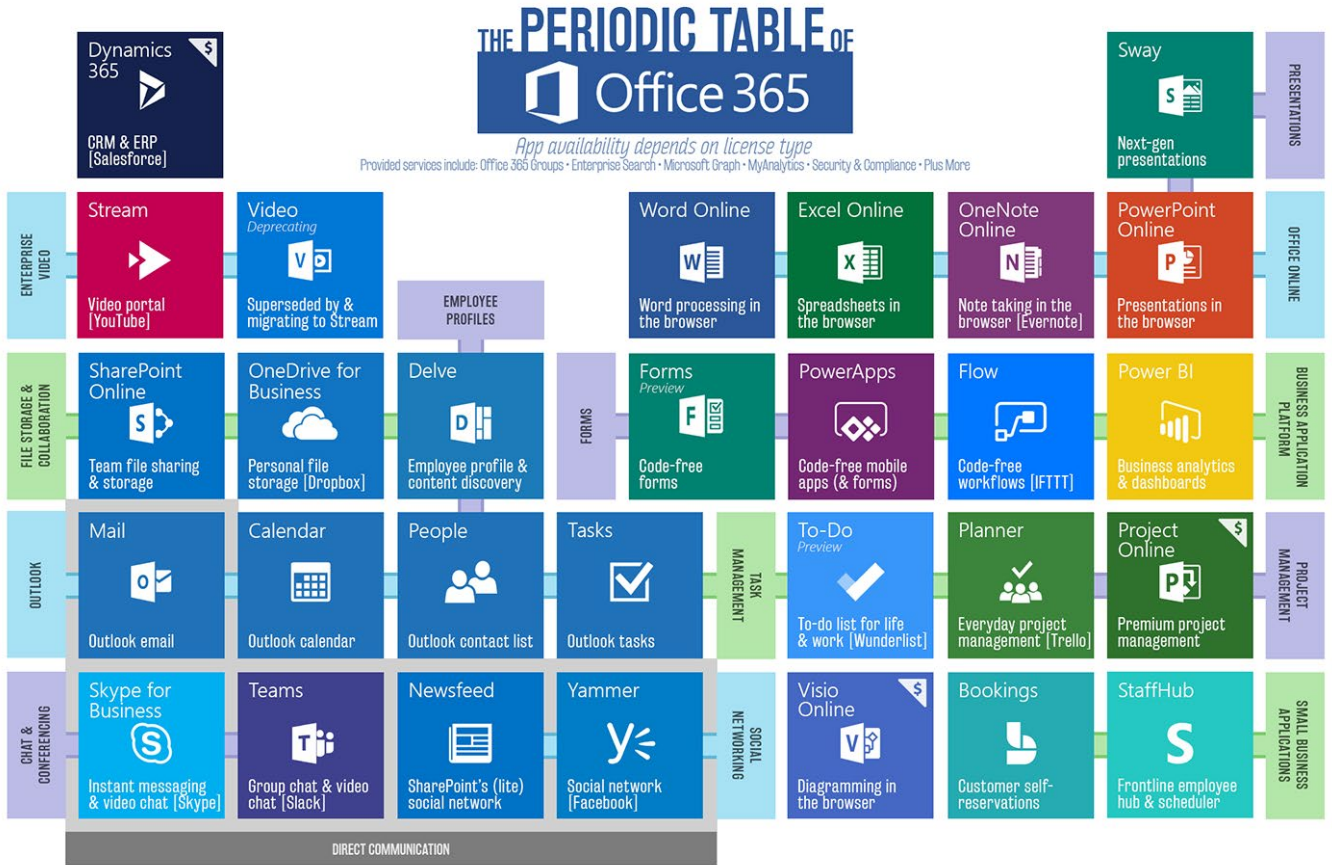# PUBLIC SERVICE ANNOUNCEMENT

Microsoft 365

Office 365 | **Windows 10** | **Enterprise Mobility + Security**

**A complete, intelligent solution
to empower employees
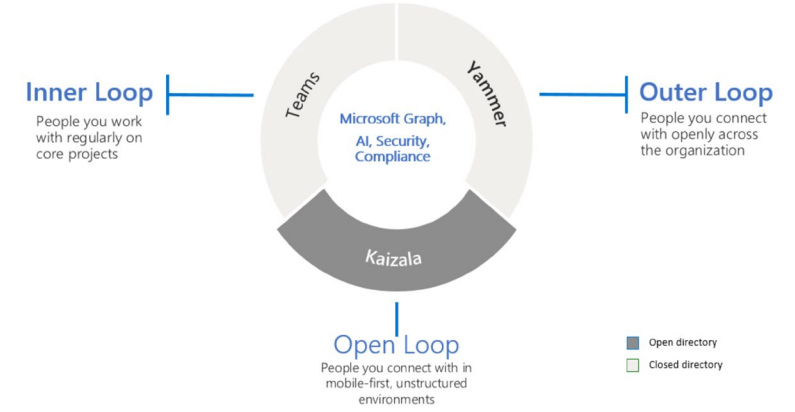to be creative and work together, securely**

THE PERIODIC TABLE OF Office 365

App availability depends on license type

Provided services include: Office 365 Groups • Enterprise Search • Microsoft Graph • MyAnalytics • Security & Compliance • Plus More

Category	App	Description
	Dynamics 365	CRM & ERP [Salesforce]
ENTERPRISE VIDEO	Stream	Video portal [YouTube]
	Video *Deprecating*	Superseded by & migrating to Stream
FILE STORAGE & COLLABORATION	SharePoint Online	Team file sharing & storage
	OneDrive for Business	Personal file storage [Dropbox]
	Delve	Employee profile & content discovery
OUTLOOK	Mail	Outlook email
	Calendar	Outlook calendar
	People	Outlook contact list
	Tasks	Outlook tasks
CHAT & CONFERENCING	Skype for Business	Instant messaging & video chat [Skype]
	Teams	Group chat & video chat [Slack]
	Newsfeed	SharePoint's (lite) social network
	Yammer	Social network [Facebook]

EMPLOYEE PROFILES

FORMS

TASK MANAGEMENT

SOCIAL NETWORKING

DIRECT COMMUNICATION

App	Description
Word Online	Word processing in the browser
Excel Online	Spreadsheets in the browser
OneNote Online	Note taking in the browser [Evernote]
PowerPoint Online	Presentations in the browser
Sway	Next-gen presentations
Forms *Preview*	Code-free forms
PowerApps	Code-free mobile apps (& forms)
Flow	Code-free workflows [IFTTT]
Power BI	Business analytics & dashboards
To-Do *Preview*	To-do list for life & work [Wunderlist]
Planner	Everyday project management [Trello]
Project Online	Premium project management
Visio Online	Diagramming in the browser
Bookings	Customer self-reservations
StaffHub	Frontline employee hub & scheduler

PRESENTATIONS

OFFICE ONLINE

BUSINESS APPLICATION PLATFORM

PROJECT MANAGEMENT

SMALL BUSINESS APPLICATIONS

*Items in [brackets] identify software with similar functionality for the sake of context

Created by Matt Wade @thatmattwade http://icsh.pt/0365Table © 2017 icansharepoint

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Microsoft 365 Teamwork

Inner Loop — People you work with regularly on core projects

Outer Loop — People you connect with openly across the organization

Open Loop — People you connect with in mobile-first, unstructured environments

Teams / Yammer / Kaizala

Microsoft Graph, AI, Security, Compliance

Open directory
Closed directory

Generational Preferences at Work

For organizations with a multi-generation workforce, it is important to understand your demographics to know how to best find the balance across the generations. If you are an organization that heavily relies on email, what are you doing for your new workers? Are you giving them the tools they need to be effective?

	Baby Boomer (1946-1964)	Generation X (1965-1979)	Millennial (1980-1997)	Generation Z (1998-2020)
In Person Meeting				
Virtual Online Meeting (No Video)				
Virtual Online Meeting (Video)				
Outlook Email				
Team Workspaces				
Instant Message (IM)				
Enterprise Social Networking				
Persistent Chat				
Conversational User Interfaces				

Always prefer / Mostly prefer / Somewhat prefer / Occasionally prefer / Do not prefer

Avanade Research. Wired Magazine: The Next Generation of Working Practices, Herman Miller: Generations at Work, EY Study on Generational Shifts.

YOUR ENGAGED WORKPLACE JOURNEY

Cloud Assessment

- **Network Assessments**
- **Secure Hybrid Identity**
- **Data & Cloud Governance Strategy Study**

Planning Services

- **Cloud Initiation**
- **Business Productivity Roadmap**
- **Cloud Roadmap**
- **IT Infra Roadmap**
- **Cloud Security Journey**
- **Change Management Study**

Implementation Services

- **Implementation**
- **Migration**
- **Security**
- **Hybrid**

Managed Services

- **Unburden**
- **Workplace as a Service**

Customer succes Services

- **Change Management Roadmap**
- **User adoption**
- **Training**

Lessons

from the field

Lessons From The Field (1/3)

Tenant Management

- E.g. companyX.onmicrosoft.com
- Playground Tenant example
- Not possible to change tenant name afterwards
- Implies move of all email, files, and any other data you want to keep to the new subscription
- Merger or split-off of tenants

License Assignment

- Assign correct licenses
  - ‣ F1/ E1 / E3 / E5
  - ‣ Not all users need all functionalities
  - ‣ Add-ons
- Cost Control
- Subscription Management (different licensing models)

Network Connectivity & Security

- Correct Bandwith
  - ‣ Migration Bandwith vs Production
  - ‣ Proxy
  - ‣ Used Services
- User Experience
- IAM & Access Control (MFA)

Backup

- Focus on what instead of how long
  - ‣ Usage of Retention Policies
- Microsoft standard backup vs external tools
  - ‣ 30 day self restore
  - ‣ Total 93 days
  - ‣ Granular Restore

LESSONS FROM THE FIELD (3/3)

Virtual Workplace (RDS / VDI)

- Examine need for RDS
- Shared Computer Activation
- Caching issues
  - ‣ Search Functionalities per system

SUMMARY

- Plan – Plan – Plan

- …

- Next Sessions
  - ▸ Veeam: O365 backup (availability platform for Hybrid Cloud)

  - ▸ Aruba: Ensure a safe and efficient connectivity

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