

# YOUR OFFICE 365 JOURNEY



**Danny Uytgeerts**

Technology Strategist – Engaged Workplace

Microsoft P-TSP Modern Workplace

Certified DPO / GDPR Lead Auditor

[danny.uytgeerts@realdolmen.com](mailto:danny.uytgeerts@realdolmen.com)

**Kris De Clerck**

Enterprise Technology Architect

[kris.declerck@realdolmen.com](mailto:kris.declerck@realdolmen.com)



## PUBLIC SERVICE ANNOUNCEMENT



# Microsoft 365

---

**Office 365**

**Windows 10**

**Enterprise Mobility  
+ Security**

**A complete, intelligent solution  
to empower employees  
to be creative and work together,  
securely**





**MICROSOFT 365**

**A complete, intelligent, secure solution to  
empower employees**



**Unlocks  
creativity**



**Built for  
teamwork**



**Integrated  
for simplicity**



**Intelligent  
security**



# YOUR ENGAGED WORKPLACE JOURNEY



Cloud  
Assessment  
Services

**Cloud &  
Network  
Assessments**



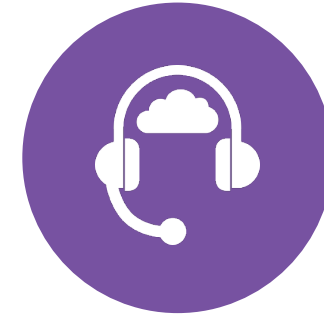
M365  
Planning  
Services

**Engaged  
Workplace &  
Cloud Roadmaps  
Cloud Security  
Journey**



M365  
Implementation  
Services

**Implementation  
Migration  
Identity & Data  
protection**



M365  
Managed  
Services


**Device as a  
Service  
Workplace as a  
Service**



Customer succes  
Services

**Change Management Roadmap  
User adoption  
M365 Training**





# Lessons from the field



# LESSONS FROM THE FIELD (1/3)



## Tenant Management

- E.g. companyX.onmicrosoft.com
- Playground Tenant example
- Not possible to change tenant name afterwards
- Implies move of all email, files, and any other data you want to keep to the new subscription
- Merger or split-off of tenants



## License Assignment

- Assign correct licenses
  - F1/ E1 / E3 / E5
  - Not all users need all functionalities
  - Add-ons
- Cost Control
- Subscription Management (different licensing models)



## LESSONS FROM THE FIELD (2/3)



### Network Connectivity & Security

- Correct Bandwidth
  - Migration Bandwidth vs Production
  - Proxy
  - Used Services
- User Experience
- IAM & Access Control (MFA)

### Backup

- Focus on what instead of how long
  - Usage of Retention Policies
- Microsoft standard backup vs external tools
  - 30 day self restore
  - Total 93 days
  - Granular Restore





## LESSONS FROM THE FIELD (3/3)



### Virtual Workplace ( RDS / VDI)

- Examine need for RDS
- Shared Computer Activation
- Caching issues
  - Search Functionalities per system

## SUMMARY

- Plan – Plan – Plan
- ...
- Next Sessions
  - ▶ Veeam: O365 backup (availability platform for Hybrid Cloud)
  - ▶ Aruba: Ensure a safe and efficient connectivity

VEEAM

aruba  
a Hewlett Packard  
Enterprise company











To get there, together



**REALDOLMEN**



**HQ Realdolmen Huizingen**

A. Vaucampslaan 42

B-1654 Huizingen

+32 2 801 55 55

[www.realdolmen.com](http://www.realdolmen.com)