

Welcome

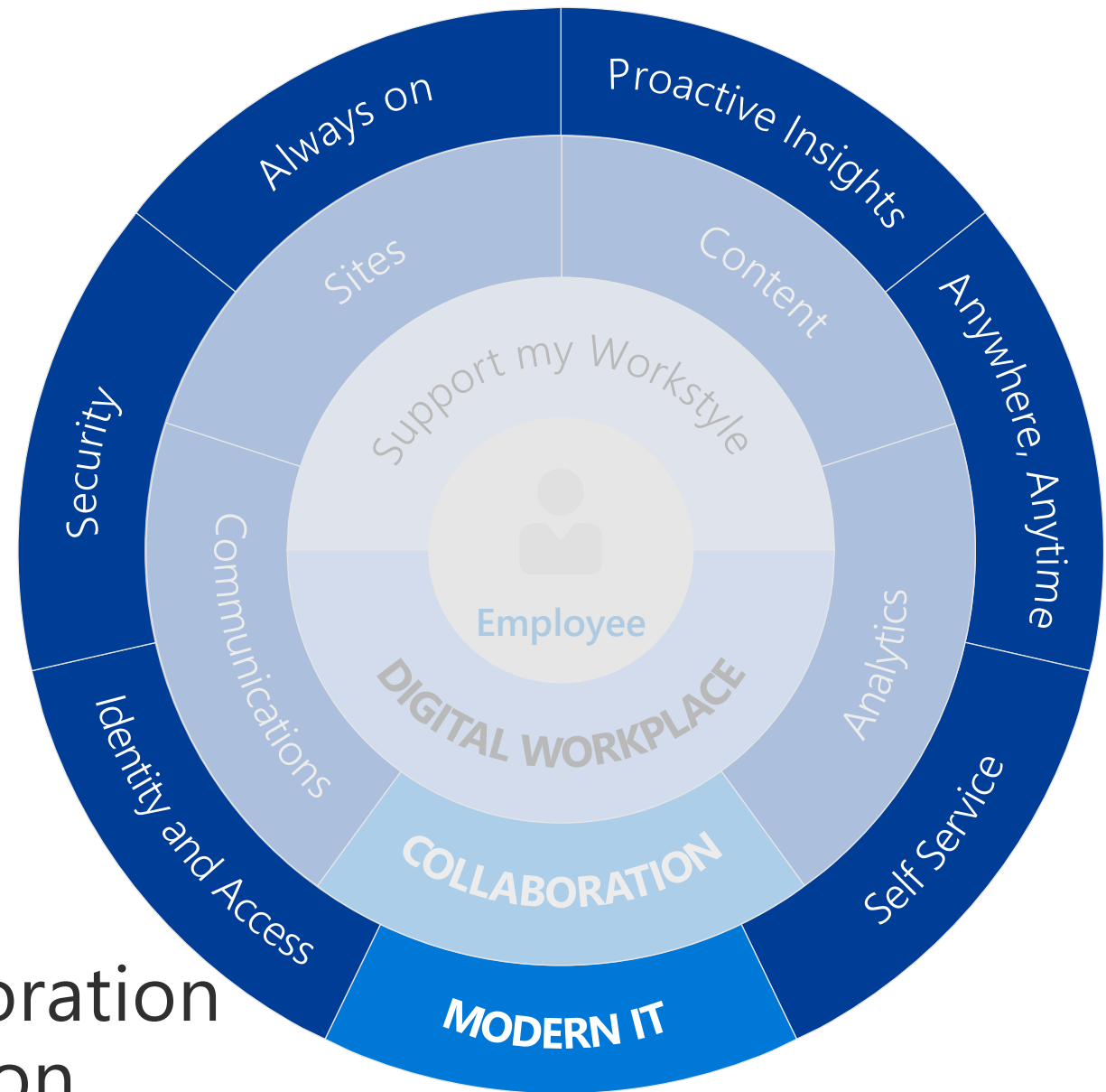




Modern Workplace for Modern People

Patrick Viaene
Modern Workplace Lead

Modern Workplace for Modern People



Empower employees with a digital work environment & modern (cloud) services for collaboration through a secure, modern IT solution



Cultural and digital transformation

Office of the CEO



Cultural and digital transformation

Office of the CEO

Today...



Agenda

Microsoft's cultural transformation journey and learnings so far
How modern workplace tools help accelerate transformation



Outcome

Enable your organization to achieve its mission by maximizing the scale, impact, and voice of your leadership

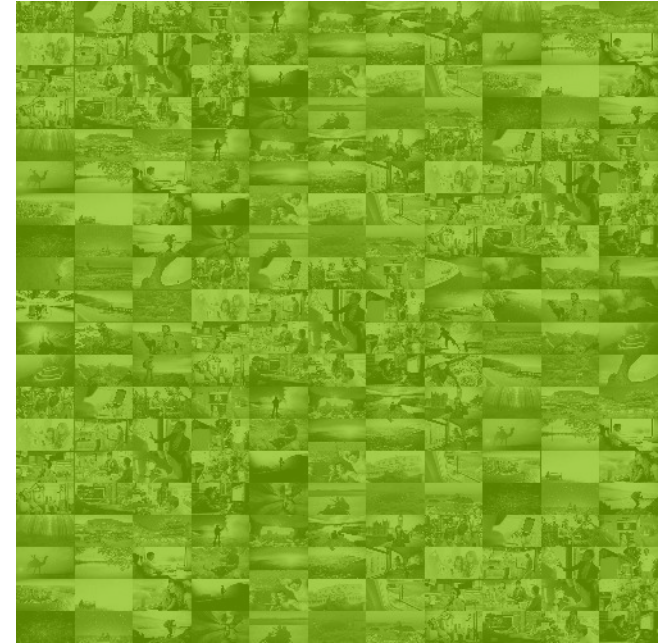
Microsoft's cultural transformation



February 2014

Microsoft mission

Empower every person and every organization on the planet to achieve more



10 things we've learned about culture

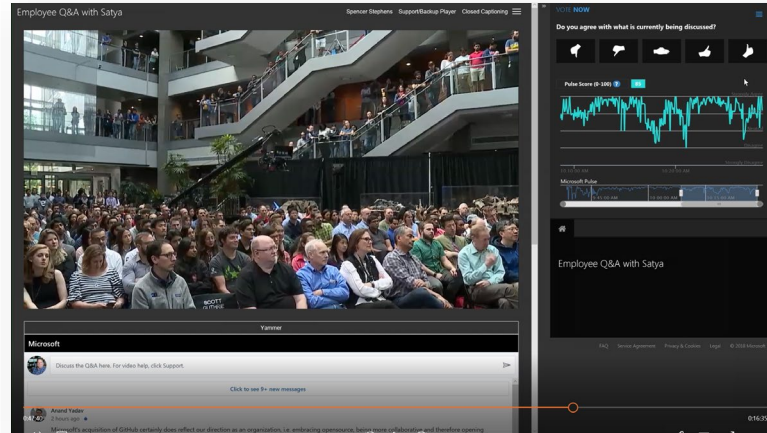
1. Honor your past; define your future
2. Net it out: Simple yet strategic
3. You can't fake it
4. Have a purpose-driven mission
5. Make symbolic changes big and small
6. Make it who you are
7. Communicate, communicate, communicate
8. Let technology accelerate the change
9. All oars in the water
10. Stay humble, stay the course



Things we've learned



Make symbolic changes
big and small



Use technology to communicate
and accelerate the change



Stay humble,
stay the course

Office of the CEO

Purpose

Enable Microsoft to achieve its mission by maximizing the scale, impact, and voice of the CEO



Strategy

Driving company strategy and staying ahead of market and technology trends



Communications

Connecting the CEO to employees, customers/partners, and the world



Operations

Modern workplace of the Office of CEO to maximize CEO time



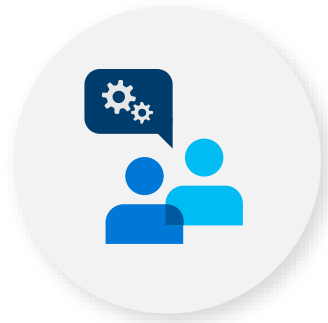
Strategy

Driving strategy



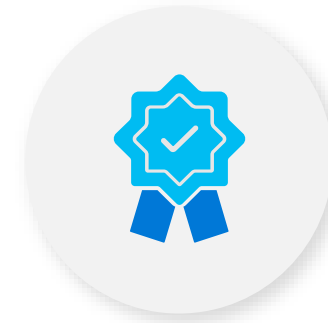
Innovation

Innovation from inside and outside the organization



Listening and learning

Listening and learning from customers and partners



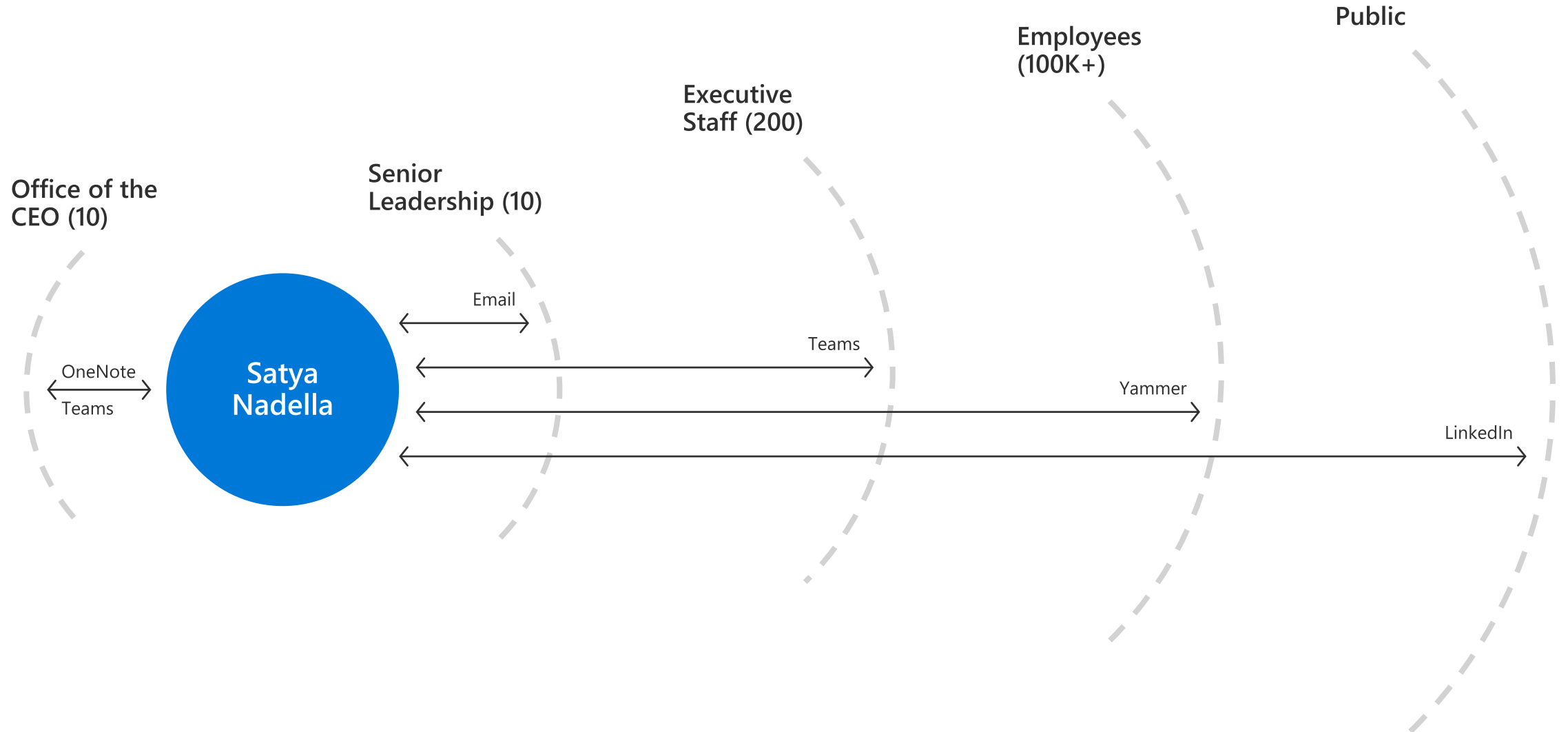
Leadership

Strategy through continuous leadership alignment



Communications

Communications



Executive staff on Microsoft Teams


The screenshot displays the Microsoft Teams web interface. At the top, the browser address bar shows the URL: https://teams.microsoft.com/_#/conversations/Executive%20%20Staff?threadId=19:d23324e2e3c64c4484f55f56d6f2979e@thread.skype&ctx=channel. The interface includes a search bar at the top right with the text "Search or type a command". Below this, a navigation bar contains icons for Activity, Chat, Teams, Meetings, Calls, Files, and a "Join or create a team" button at the bottom left. The left sidebar shows a list of channels for the "Microsoft Leadership Team", with "Executive Staff" selected. The main content area shows a conversation thread. The first message is from Takeshi Numoto (Monday 11:12 AM) in Japanese: "お客様に新たな取り組みを展開し、新しい機会を見つけられるすべての同僚にお祝いを申し上げます。". Below it are replies from Rajesh Jha (Monday 11:13 AM) and Amy Hood (Monday 11:15 AM). The next message is from Satya Nadella (Monday 11:16 AM) discussing the book "The Rise and Fall of American Growth" and including a link to a press release. A book cover image is shown with the text "FALL OF AMERICAN GROWTH". Below the book cover is a "Collapse all" button. The final visible message is from Jason Graefe (Monday 11:16 AM) and Cynthia Per-Lee (Monday 11:18 AM). At the bottom, there is a text input field with the placeholder "Start a new conversation. Type @ to mention someone." and a row of icons for adding content like files, images, and links.

Monthly Q&A



Employee Q&A with Satya

Spencer Stephens Support/Backup Player Closed Captioning



Q&A with Satya

Q&A with Satya

Yammer

Microsoft

Discuss the Q&A here. For video help, click Support.

Click to see 6 new messages


Anand Yadav 1 hour ago

0:06:43

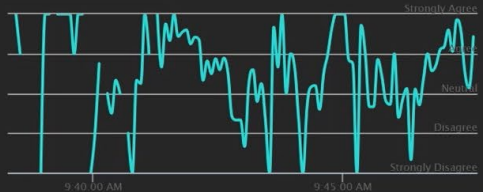
Microsoft's acquisition of GitHub certainly does reflect our direction as an organization, i.e. embracing open source, being more collaborative and therefore opening

VOTE NOW

Do you agree with what is currently being discussed?



Pulse Score (0-100) 67



9:40:00 AM 9:45:00 AM

Microsoft Pulse

9:40:00 AM 9:45:00 AM

Employee Q&A with Satya

FAQ Service Agreement Privacy & Cookies Legal © 2018 Microsoft

0:57:32

CEO connection: ongoing dialogue



The screenshot displays a Microsoft Teams chat window. On the left is a sidebar with a search bar and a list of Microsoft Groups. The main area shows a post from Satya Nadella, including a text message, a group photo, a link to a SharePoint site, and a comment from Roxanne Kenison.


MICROSOFT GROUPS

- CEO Connection 20+
- Women at Microsoft 20+
- Hit Refresh
- Women of MCB 2
- HoloLens 11
- Marketing and Consumer Business... 14
- Social BI for the Microsoft Network 2
- MSCOM Digital Marketing Summit
- Life at Microsoft 4
- Event Marketing 1
- SEO at Microsoft 1
- Digital Marketing
- All Company 20+
- + Create a group
- 🔍 Discover more groups

CEO Connection
NEW CONVERSATIONS 60 ALL CONVERSATIONS FILES SEARCH

Satya Nadella Follow – Thursday at 11:03 AM

It was fantastic to join a small group of employees for a book club conversation about Forged in Crisis: The Power of Courageous Leadership in Turbulent Times, by Nancy Koehn. The powerful lessons to be learned from these extraordinary leaders – Ernest Shackleton, Abraham Lincoln, Frederick Douglass, Dietrich Bonhoeffer and Rachel Carson – transcend time. This was a Giving Campaign auction item and I want to thank every employee who participates in the giving program throughout the year, donating or volunteering their time to make a difference in the world.



<https://microsoft.sharepoint.com/sites/give/Pa>

microsoft.sharepoint.com

👍 LIKE ↻ REPLY ↵ SHARE ...

Jennifer Frazier, Kent Green, Lois Prentice, and 31 others like this

Seen by 364

↵ 2 shares Add Topics

Roxanne Kenison – 2 hours ago
Thank you for the opportunity to read and discuss Nancy Koehn's book -- very inspiring

External communications



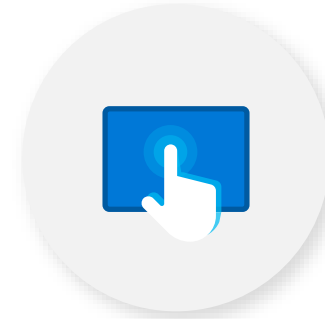
Principles

Humanize the company

Lean into your differentiation

Lead with key CEO brand and declare what the CEO and company stand for

Keep consistent tone



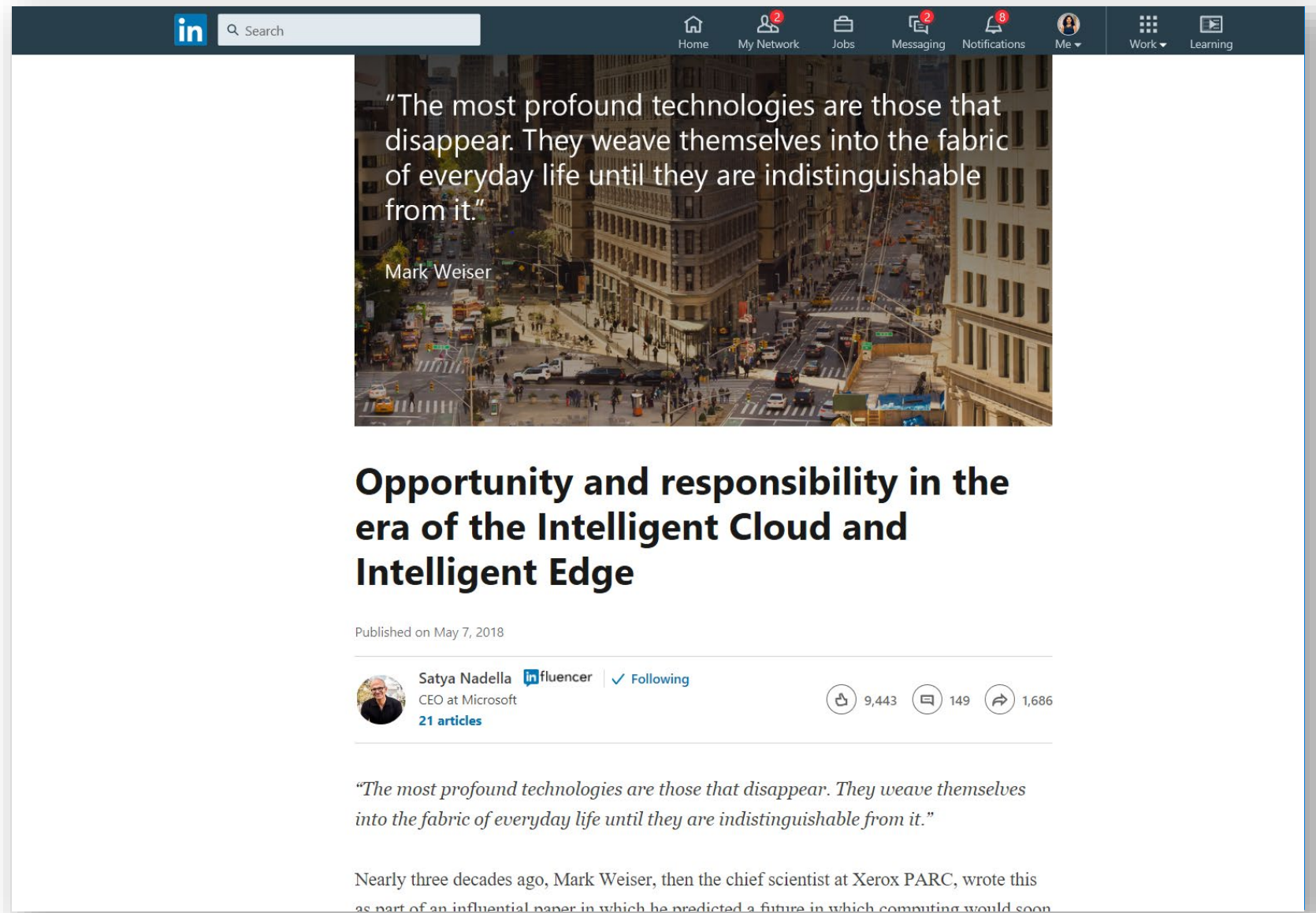
Outcomes

Company opportunity

CEO share of voice

Social impact

External communications platform: LinkedIn



The screenshot shows a LinkedIn article interface. At the top right, there are icons for share, megaphone, and settings. The navigation bar includes Home, My Network (with a '2' notification), Jobs, Messaging (with a '2' notification), Notifications (with an '8' notification), Me, Work, and Learning. A search bar is located on the left side of the navigation bar. The main content area features a quote by Mark Weiser: "The most profound technologies are those that disappear. They weave themselves into the fabric of everyday life until they are indistinguishable from it." Below the quote is a photo of a busy city street. The article title is "Opportunity and responsibility in the era of the Intelligent Cloud and Intelligent Edge", published on May 7, 2018. The author is Satya Nadella, CEO at Microsoft, with a blue 'fluencer' badge and a 'Following' status. The article has 9,443 likes, 149 comments, and 1,686 shares. The quote is repeated below the author information, and the beginning of the article text is visible at the bottom.

in Search Home My Network 2 Jobs Messaging 2 Notifications 8 Me Work Learning

"The most profound technologies are those that disappear. They weave themselves into the fabric of everyday life until they are indistinguishable from it."

Mark Weiser

Opportunity and responsibility in the era of the Intelligent Cloud and Intelligent Edge

Published on May 7, 2018

Satya Nadella **fluencer** ✓ Following
CEO at Microsoft
[21 articles](#)

9,443 149 1,686

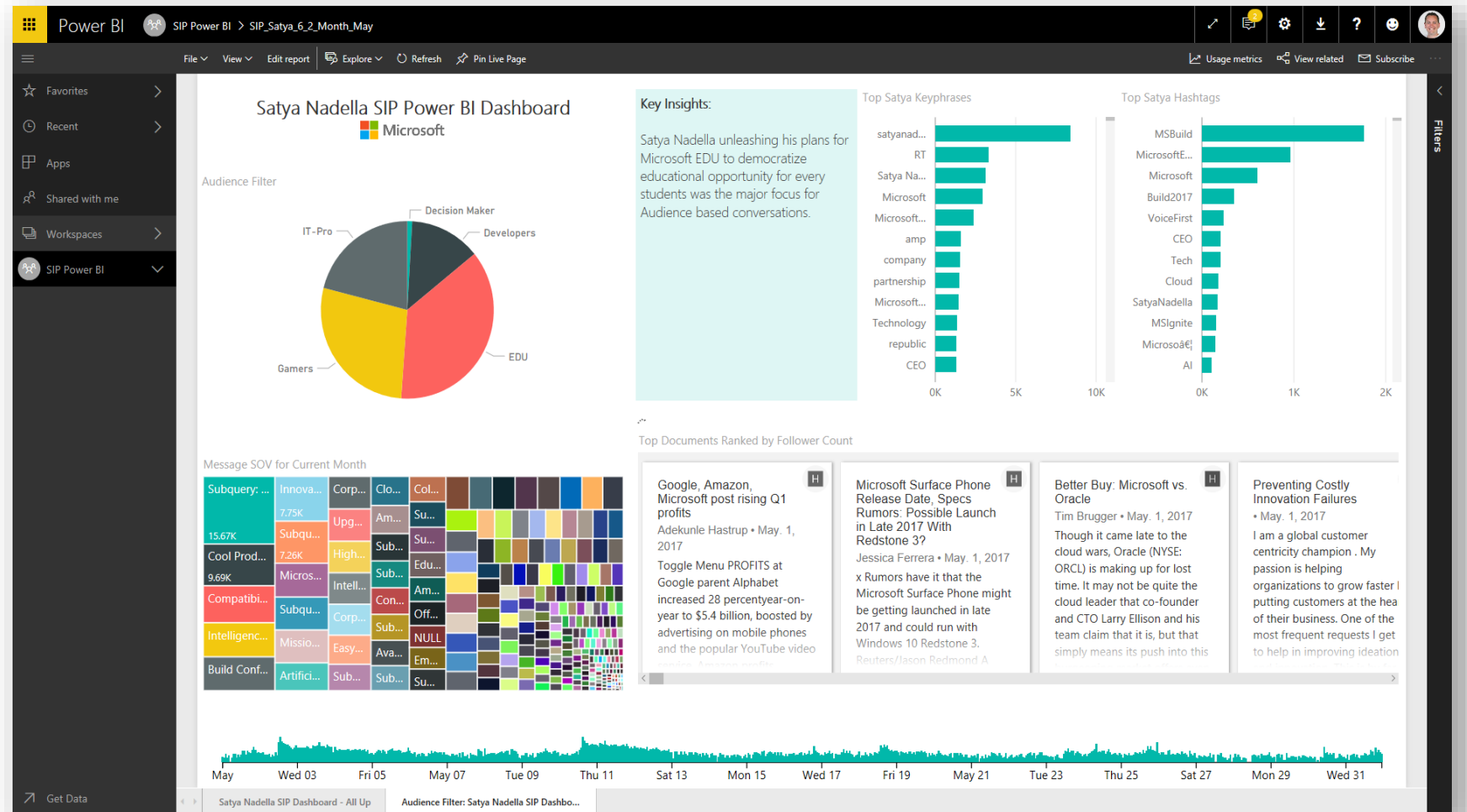
"The most profound technologies are those that disappear. They weave themselves into the fabric of everyday life until they are indistinguishable from it."

Nearly three decades ago, Mark Weiser, then the chief scientist at Xerox PARC, wrote this as part of an influential paper in which he predicted a future in which computing would soon



Operations

Data focus: by the numbers



Briefing OneNote

The screenshot displays the OneNote interface with a purple header bar. The title bar shows 'Daily Briefing Materials - demo' and the user 'Sanjeevini Mittal'. The ribbon includes 'Home', 'Insert', 'Draw', and 'View'. The 'View' ribbon has options like 'Navigation Panes', 'New Window', 'Immersive Reader', 'Page Color', 'Rule Lines', 'Deleted Notes', 'Check Accessibility', 'Replay', and 'Hide Authors'. The left sidebar shows a calendar view with the current date 'Tue 11-17' selected. The main content area shows a meeting agenda for '0800-0830 -- Customer Briefing - Contoso' on Tuesday, May 15, 2018, at 11:32 PM. The meeting details include the location 'Contoso HQ, Conference Room 403' and the contact 'Thalia Mendoza'. The document content includes sections for 'DESIRED OUTCOME', 'TOP THREE TALKING POINTS', 'CUSTOMER FEEDBACK/OBJECTIONS', 'ATTENDEES', and 'AGENDA'. A table at the bottom provides a summary of solution areas, current status, and opportunities.

0800-0830 -- Customer Briefing - Contoso
 Tuesday, May 15, 2018 11:32 PM

Contoso | 1:1 Meeting with Satya
Attire: Jacket **Location:** Contoso HQ, Conference Room 403
MS Contact Name, Phone, Email: Thalia Mendoza, thalia.mendoza@microsoft.com

DESIRED OUTCOME:
 Identify digital transformation partnership opportunities with Contoso.

TOP THREE TALKING POINTS:

- Partnership Opportunities:** Contoso has recently agreed to move their entire on-premise footprint to Azure, discuss opportunities to optimize and partner.
- Security:** Contoso needs a security partner that has a comprehensive global offering that only Microsoft can provide, since their recent breach exposed key vulnerabilities.
- Integrated Experience:** Engage Product Groups to broaden integration with Azure, Skype, and Dynamics with Contoso's products; move Contoso to these for internal use.

CUSTOMER FEEDBACK/OBJECTIONS:

- Contoso is resource and budget constrained and needs help with prioritization of opportunities.
- Contoso has concerns about security and data regulation

ATTENDEES:

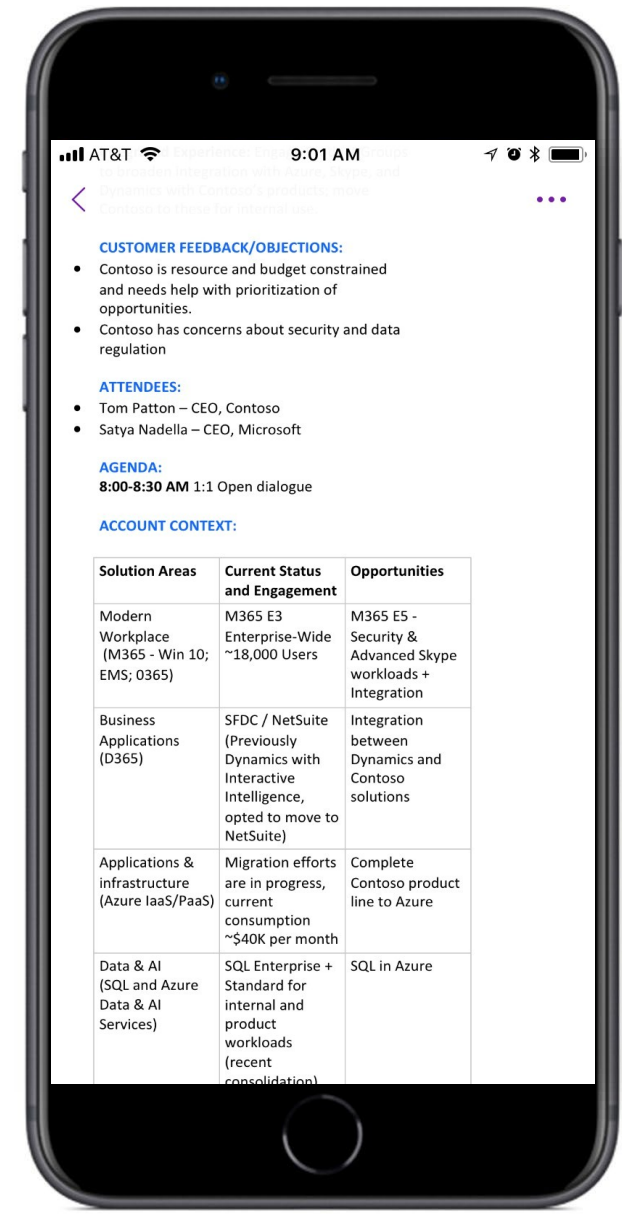
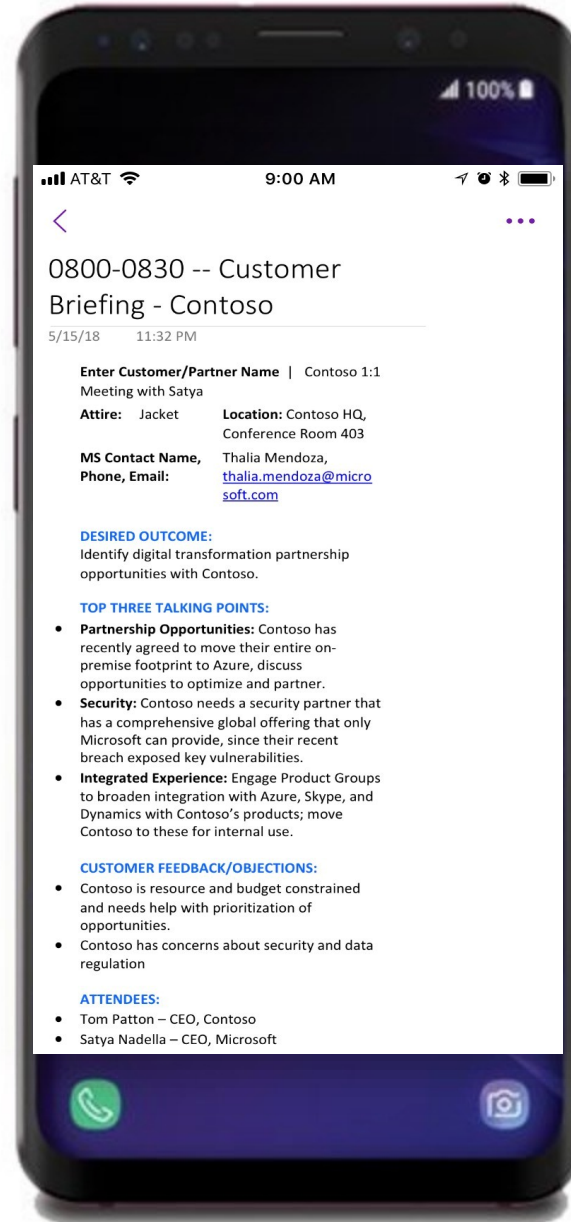
- Tom Patton – CEO, Contoso
- Satya Nadella – CEO, Microsoft

AGENDA:
8:00-8:30 AM 1:1 Open dialogue

ACCOUNT CONTEXT:

Solution Areas	Current Status and Engagement	Opportunities
Modern Workplace (M365 - Win 10; EMS; 0365)	M365 E3 Enterprise-Wide ~18,000 Users	M365 E5 - Security & Advanced Skype workloads + Integration
Business Applications (D365)	SFDC / NetSuite (Previously Dynamics with Interactive Intelligence, opted to move to NetSuite)	Integration between Dynamics and Contoso solutions
Applications & infrastructure (Azure IaaS/PaaS)	Migration efforts are in progress, current consumption ~\$40K per month	Complete Contoso product line to Azure
Data & AI (SQL and Azure Data & AI Services)	SQL Enterprise + Standard for internal and product workloads (recent consolidation)	SQL in Azure

OneNote on-the-go



Day to day: Teams



Search or type a command

Private | Confidential

Employee Q&A and Comms > Employee QAs

Conversations Files Wiki

Aileen McGraw 11/9/17 2:16 PM
Hi Employee QAs! I added the selected clips and our title/asset grid to this channel. Please work from here!

11092017 Employee QA Satya Nadella_CLIPS.docx
Employee Q&A and Comms > Employee QAs

Nov QA Clip List.docx
Employee Q&A and Comms > Employee QAs

Collapse all

Aileen McGraw 11/9/17 2:19 PM
John - note that our no. 1 clip is Amy's segment. We're including Satya at the end of the clip but the title and thumbnail should focus on Amy. If that's an issue for what we lead with in email, let's use clip no. 2, China and India. Let me know what you think!

John Cirone 11/9/17 2:27 PM
got it, makes perfect sense. Hilary, we just need the thumbnails as soon as you have them. thanks!

Reply

Q & A



Search



[The Economist Magazine - Want to see more of the world this year? Subscribe and get a free notebook](#) Ad ...



Patrick Viaene Owner

Manage group

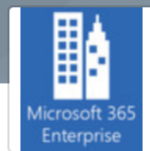
Recent

- Microsoft 365 Club - Belgiu...
- ConXioN - the new style of IT
- STIMA - Members
- Alumni Karel de Grote (KdG)...
- Microsoft - Current and For...

Groups

- Microsoft 365 Club - Belgiu...
 - ConXioN - the new style of IT
 - STIMA - Members
- Show more ▾

Events



Microsoft 365 Club - Belgium & Luxembourg

Standard group

Start a conversation in this group



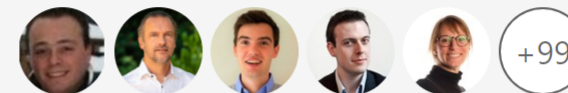
Patrick Viaene

Microsoft 365 BG Lead at Microsoft
2d

November 18th, there will be the next M365 Club in our Zaventem office. Theme: Ignite re-delivery. We can not publish an agenda, as Ignite in Florida is still more than a week away. And the announcements we'll do there, are still confic ...see more

382 members

[See all](#)



Invite members

About this group

Invite Belux customers to M365 Club events. Share information and slides after the event. Encourage M365 customers to share information, ask questions, suggest topics,

Group rules

The M365 Club events (always a Monday, around the 20th of each month) are for customers only. Microsoft partners will be refused entrance, but are welcome to join the conversation in this LinkedIn group.

Group admins

