



# Netscaler Connect

Tijl Van den Broeck

Lead Systems Engineer Networking Belux

NOVEMBER 27, 2017





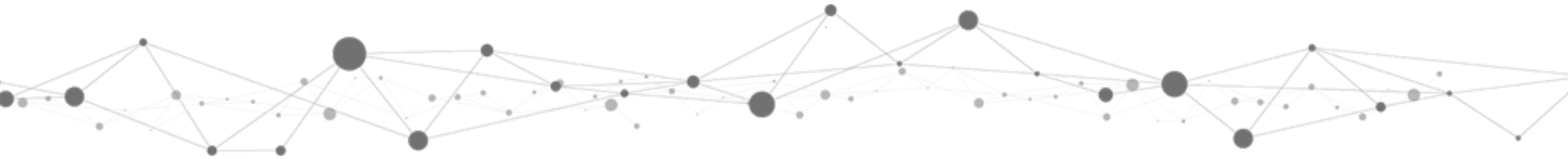
# Agenda

- **Netscaler 12.0**
- **Netscaler Management and Analytics System (NMAS)**
- **Netscaler Secure Gateway**
- **Netscaler SD-WAN**
- **Brewery Tour & Drink**



# Netscaler version 12.0

The world is changing.



# As I move my business to the Hybrid Cloud...

How do I manage user-identity?

How do I ensure application security?

How to ensure consistent controls and policies?

How do I ensure apps are portable between clouds?

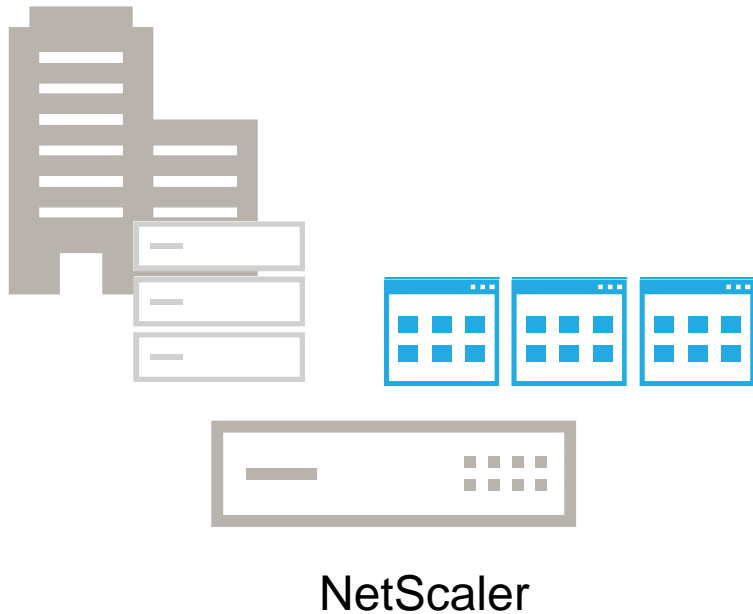
How do my users access cloud services?

How do I capture and harness the data?

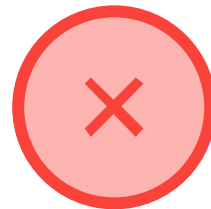
How do I manage workloads between clouds?

How can I ensure 100% uptime for cloud connections?

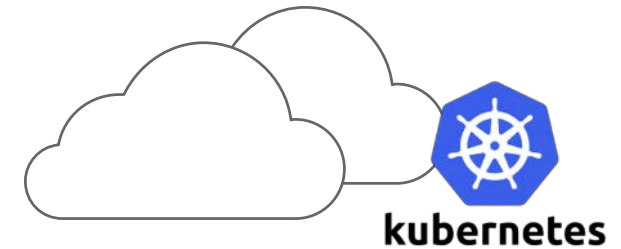
# Apps are moving to the cloud



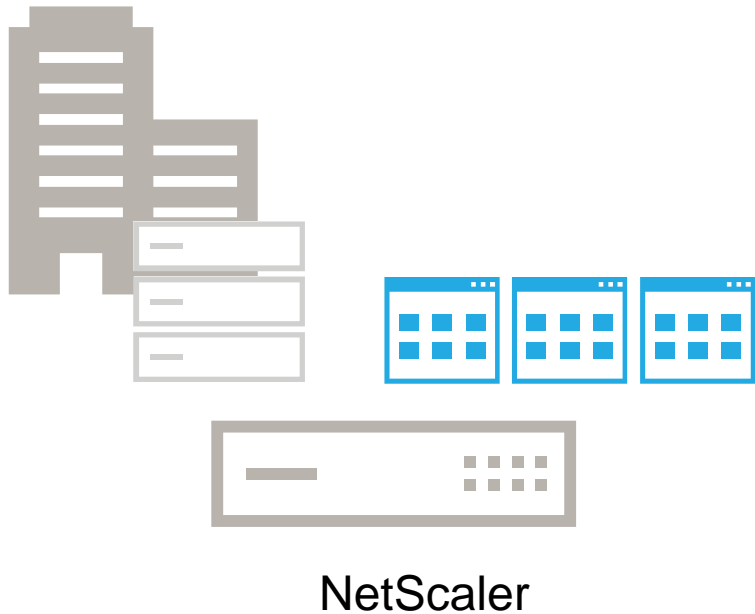
Reduced CAPEX  
Global coverage  
Surge capacity



Hybrid requirements  
Redundant management processes  
Vendor lock in  
Risk due to outages  
One sided visibility

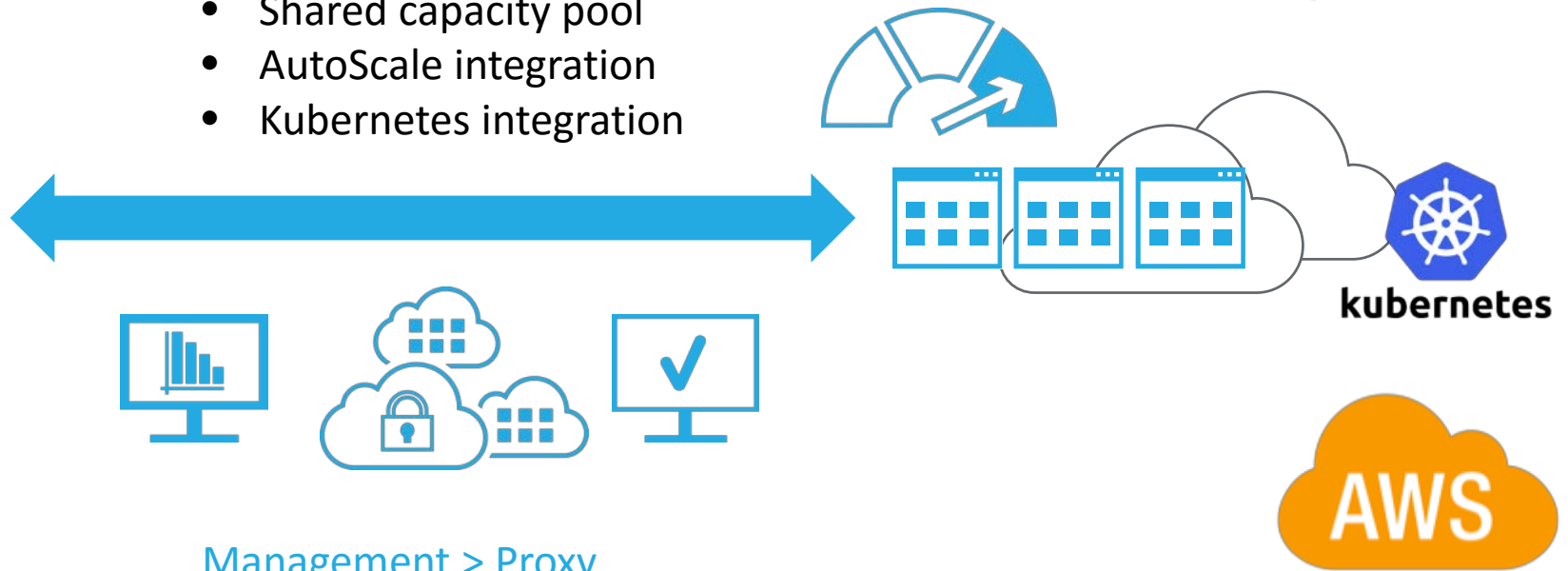


# Why NetScaler for cloud and SaaS?



## Software first, VPX and CPX

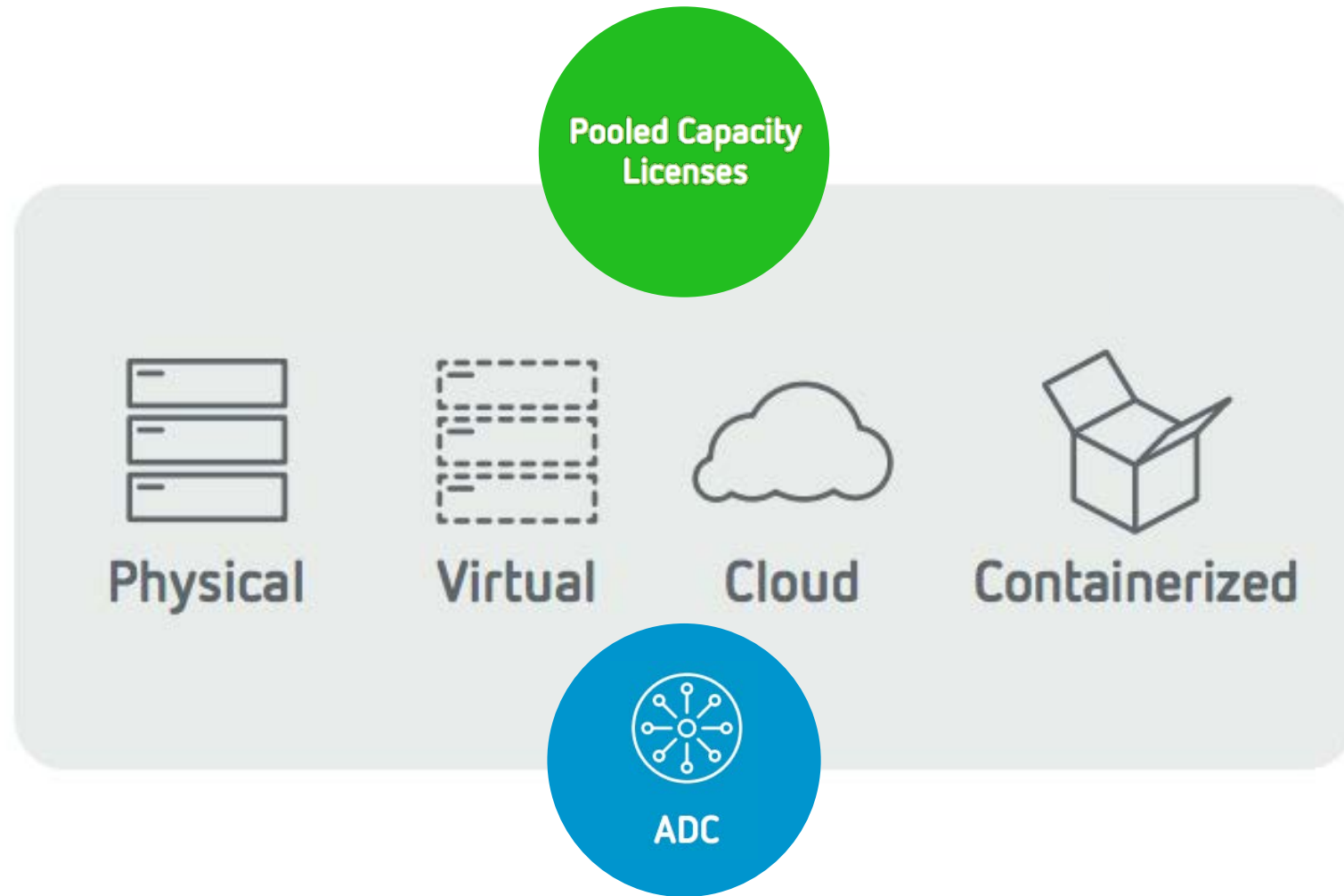
- Simplified configs & zero touch
- Shared capacity pool
- AutoScale integration
- Kubernetes integration



## Management > Proxy

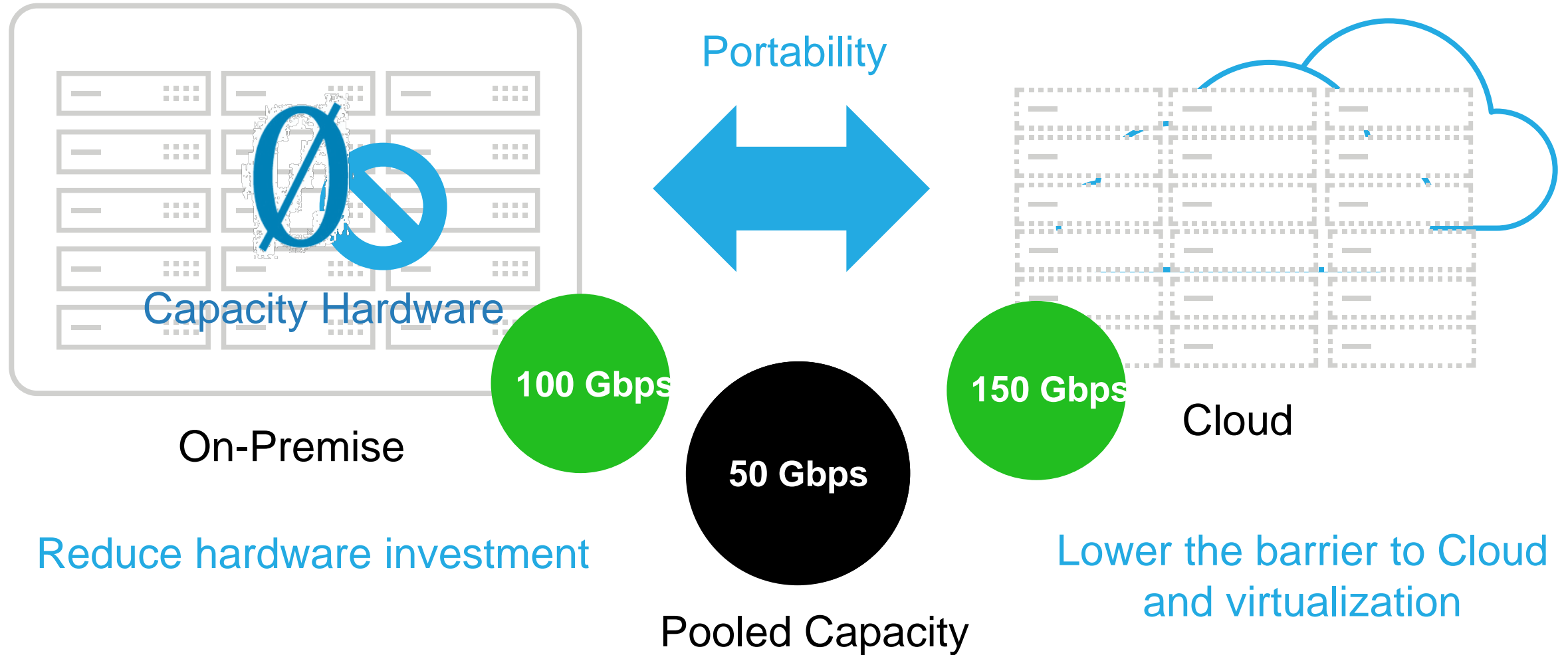
- Common management platform
- Multi-cloud availability
- App health scoring
- Application blue prints and templates

# Sharing capacity for hybrid environments

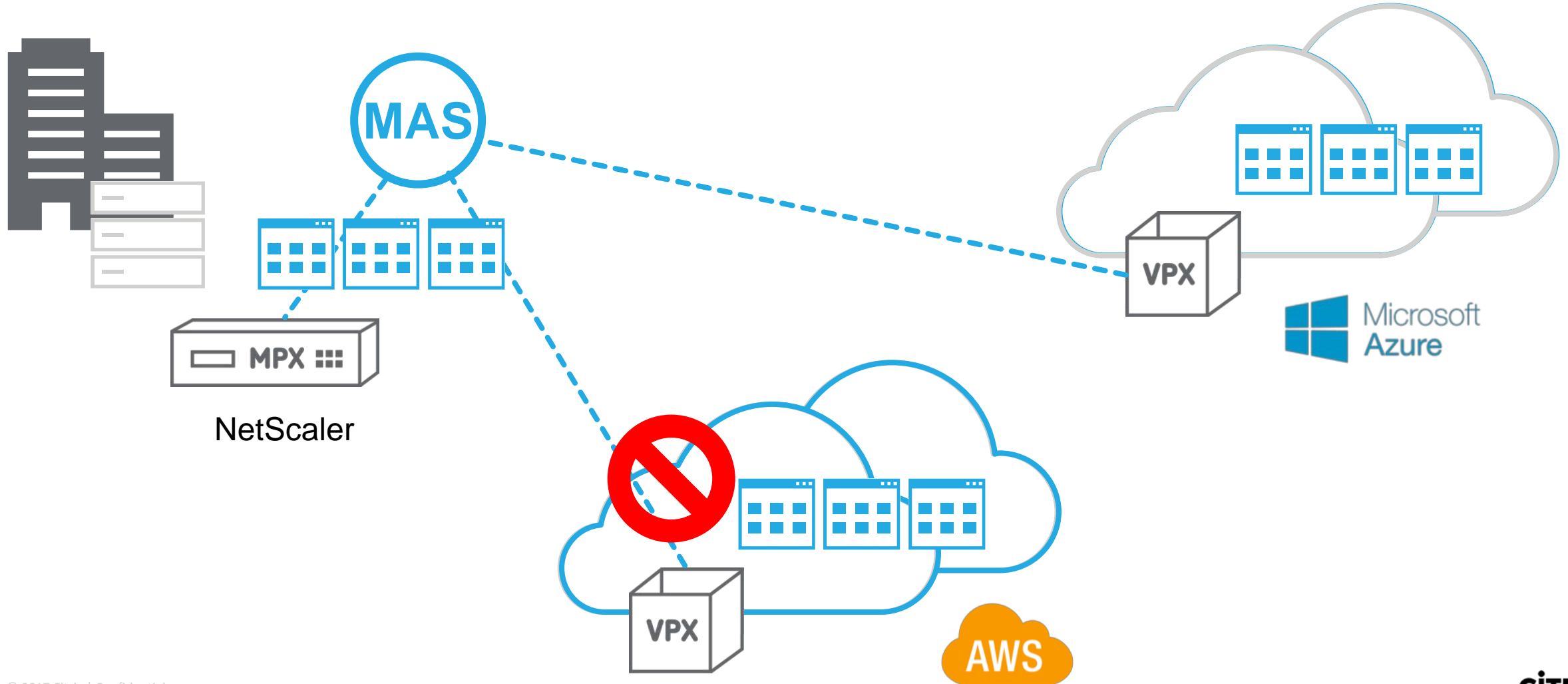




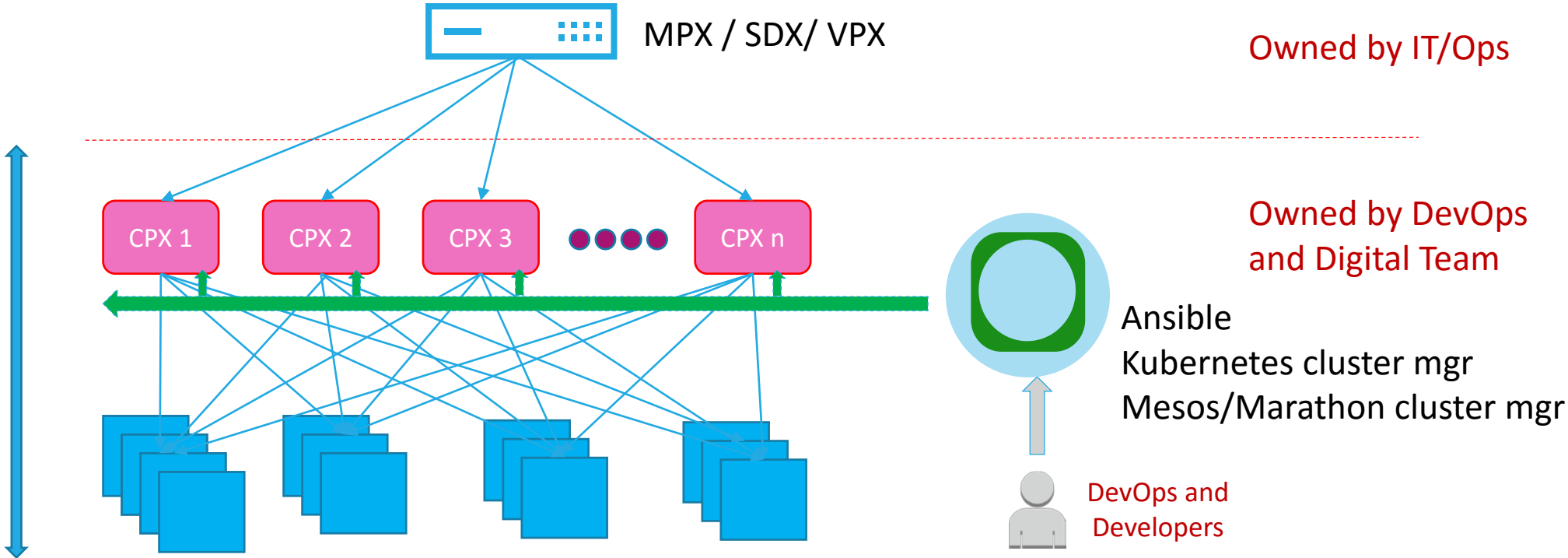
# Migrating from hardware to software in the cloud



# Hyper availability across clouds

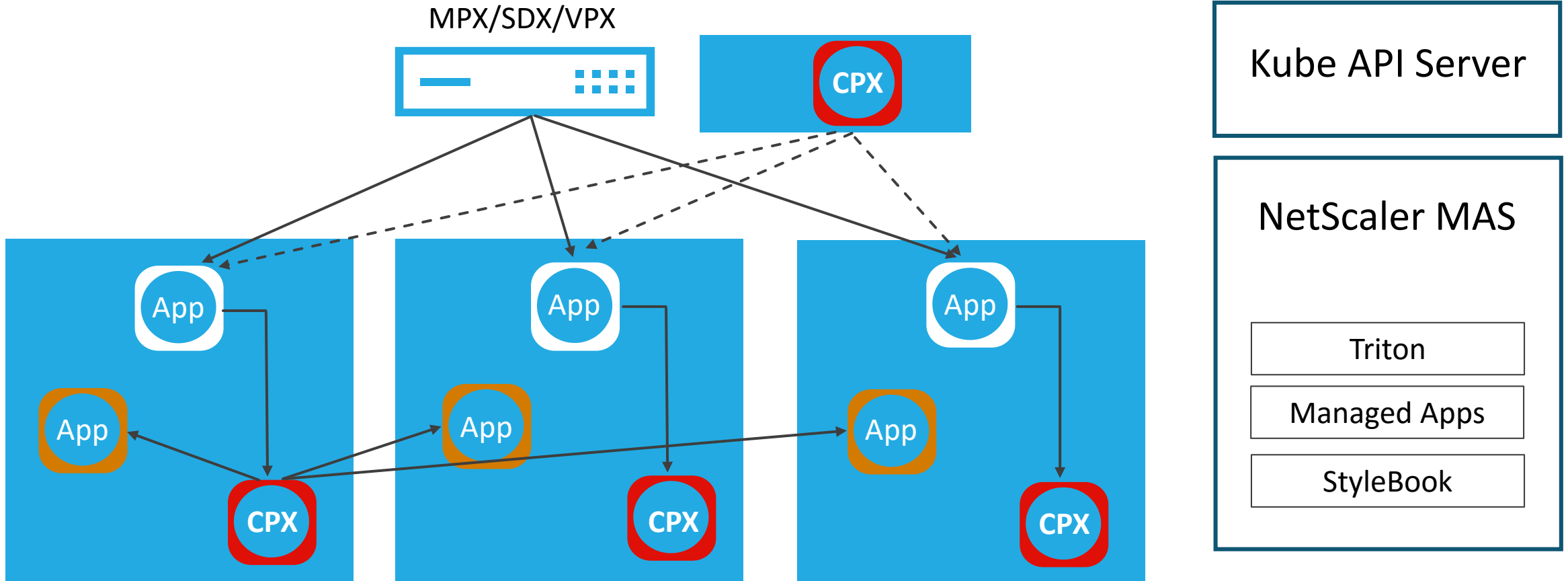


# Providing Developers with CPX or VPX

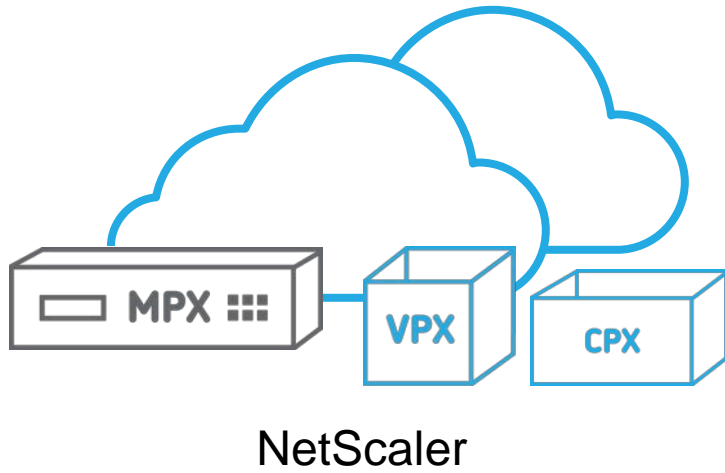


# M/V/S/C/PX for North-South and CPX for East West

Kubernetes Ingress Controller and Kube Proxy Replacement



# NetScaler is cloud ready



**Responsive software**

**Support developer tooling**

**Secure access for web and SaaS**

**Reliable connection to cloud**

**One management platform**

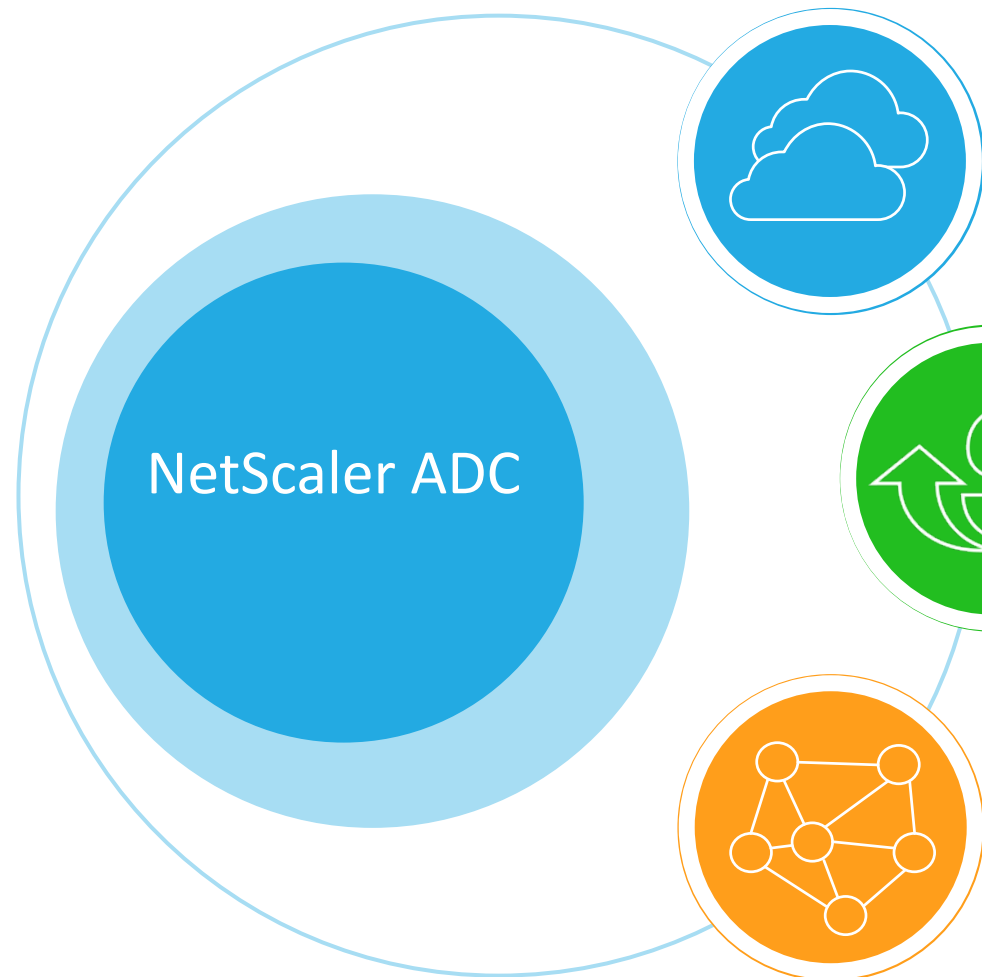
# NetScaler 12.0



# V12 - Core ADC Enhancements



# NetScaler 12.0 ADC



## Deploy in the cloud with ease

- Simplified new instance config in AWS
- AutoScale integration in AWS
- Multi-NIC/IP support for Azure
- Dynamic licensing allocation
- High performance ingress CPX for Kubernetes

## Dramatically improved price performance

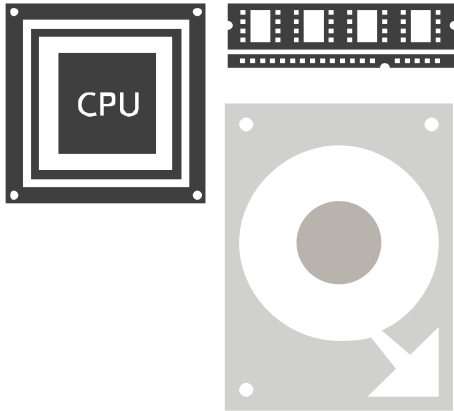
- 3x improved VPX performance for SSL
- 3x bulk encryption on MPX/SDX FIPS
- Improved handling for ECDHE

## Support IoT initiatives

- MQTT
- Support any protocol



# Performance inhibiting factors



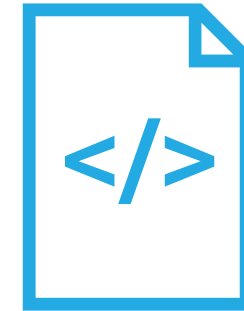
## Hardware resources

- Available memory
- CPU utilization
- Custom chip sets



## Encryption requirements

- ECC cipher support
- SSL everywhere



## Software architecture

- Code efficiency
- Resource dependencies

# Start with software...first



Software  
First

VPX SSL/TLS performance significantly improved

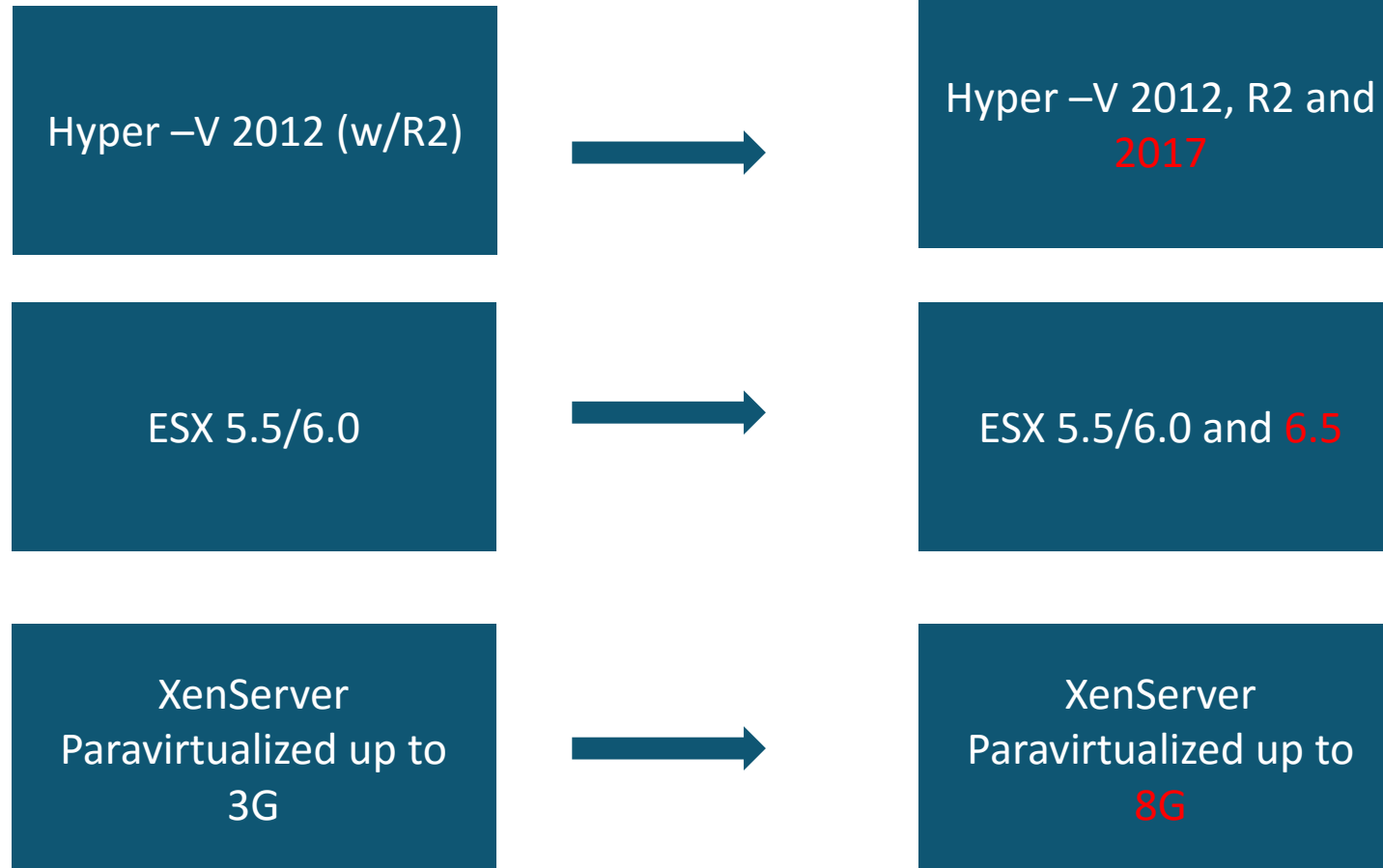
- Advanced vector extension: AVX2 (Intel Haswell onwards)
- Hypervisor: XenServer 7.0 or VMWare vSphere 6.5

# New SSL Performance Data with Rel 12.0

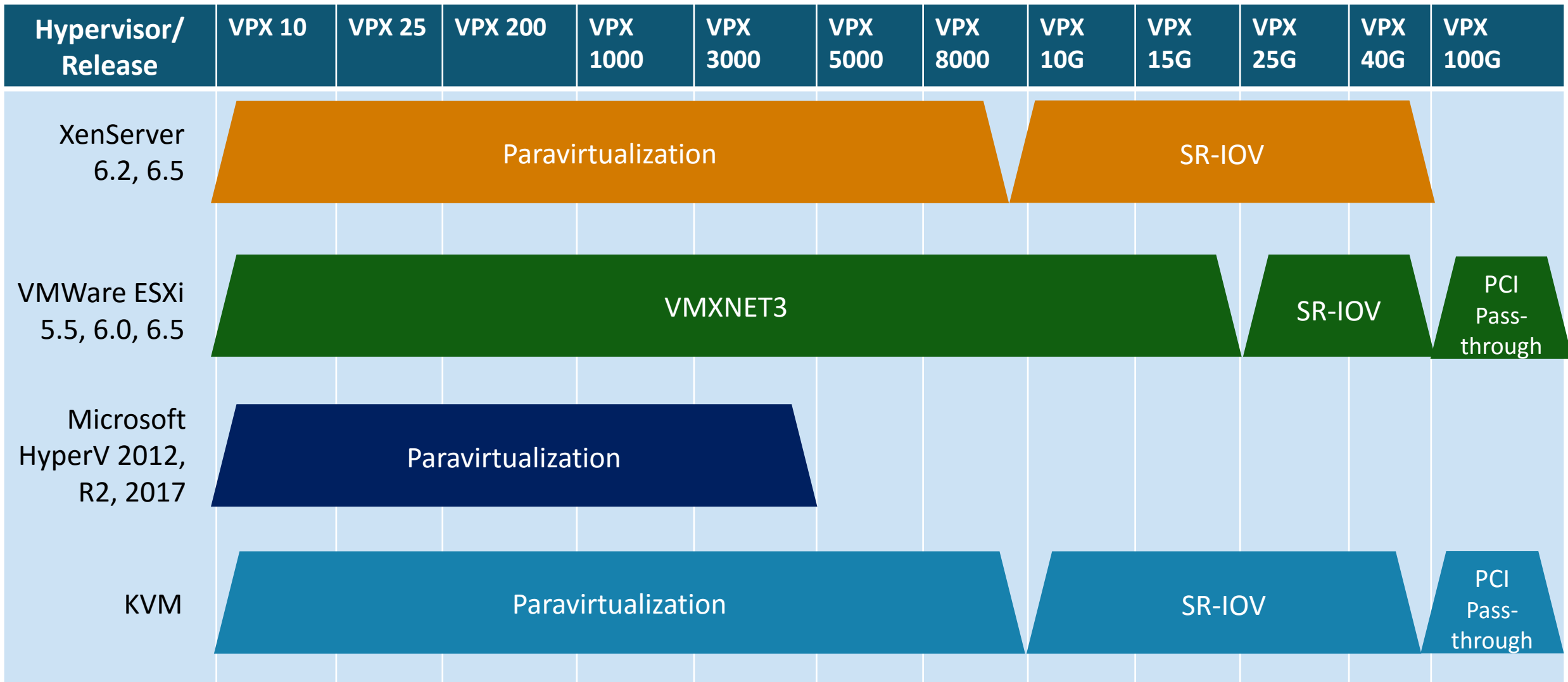
VPX Model	ECDHE - RSA (2K) TPS	RSA (2K key) SSL TPS	Pre-Release 12 RSA (2K key) SSL TPS
VPX 1000 (3 vCPUs)	1300	2,000 ↑ 2 x	1000
VPX 3000 (3 vCPUs)	2600	3,030 ↑ 3 x	1000
VPX 5000 (5 vCPUs)	3300	4,100 ↑ 2.3 x	1800
VPX 8000 (5 vCPUs)	4300	5,200 ↑ 2.6 x	2000
VPX 10G (9 vCPUs)	7900	9,300 ↑ 2.6 x	3500
VPX 15G (11 vCPUs)	9600	11,400 ↑ 2.5 x	4500
VPX 25G (15 vCPUs)	13,230	15,700 ↑ 2.5 x	6200
VPX 40G (19 vCPUs)	15,000	17,000 ↑ 2.4 x	7000
VPX 100G (19 vCPUs)	17,280	20,000 ↑ 2.4 x	8200

- CPU: Intel(R) Xeon(R) CPU E5-2687W v3 @ 3.10GHz, number of sockets: 2, cores per socket: 10
- Advanced vector extension: AVX2
- Hypervisor: XenServer 7.0
- ECC size: 256 bit

# New VPX Hypervisor Support



# VPX Global Matrix



Virtualization Technology →

# Benefits translate to hardware

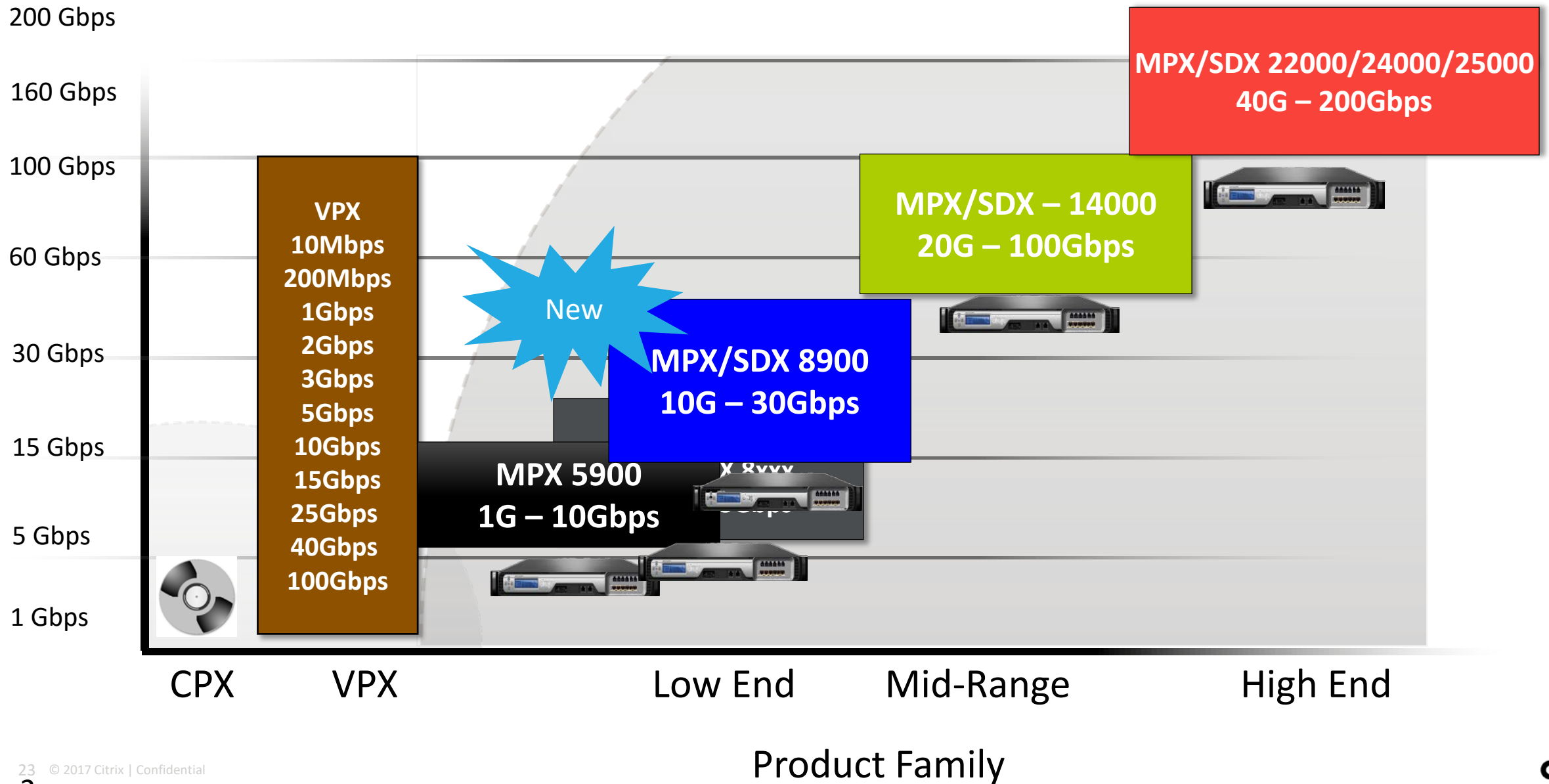


Software  
First

	F5 iSeries i4600	NetScaler 8920
1 Year Asset Cost*	\$79,560	\$70,800
5 Year Asset Cost**	\$125,800	\$114,000
Bandwidth supported	20 Gbps	20 Gbps
SSL throughput	10 Gbps	20 Gbps
HTTP requests per second	550,000	1,700,000
SSL (RSA 2K) transactions per second	10,000	22,000
SSL (ECDHE) transactions per second	6,500	10,000

\* Compared 5-year costs of product and maintenance of F5 iSeries i4600 Best vs. NetScaler 8920 Platinum Edition

# NetScaler Platforms



# New Low-End Platforms



Platform	MPX 5900	MPX 8900/SDX 8900
Pay-Grow Throughput (L7)	<ul style="list-style-type: none"><li>• 1</li><li>• 5</li><li>• 10</li></ul>	<ul style="list-style-type: none"><li>• 5</li><li>• 10</li><li>• 20</li><li>• 30</li></ul>
Port Configuration	2x10G & 6x10/100/1000	4x10G & 6x10/100/1000
Rack Unit	1U	1U
SSL Transactions per second	<ul style="list-style-type: none"><li>• Up to 6000 (ECC)</li></ul>	<ul style="list-style-type: none"><li>• Up to 15000 (ECC)</li></ul>
# of CPU Cores	8	8
Memory (GB)	8	32
#Instances	N/A	SDX 8910, SDX8920 and SDX 8930 - 2 instances included. Max 7

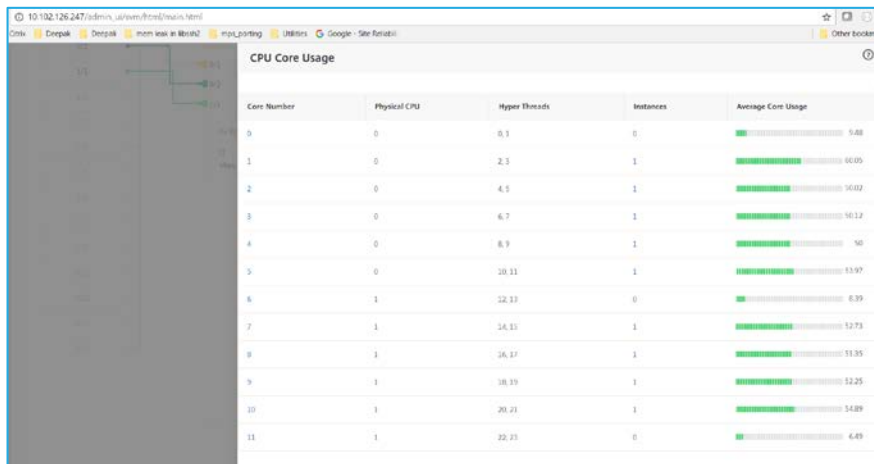


# Other significant Core ADC Enhancements

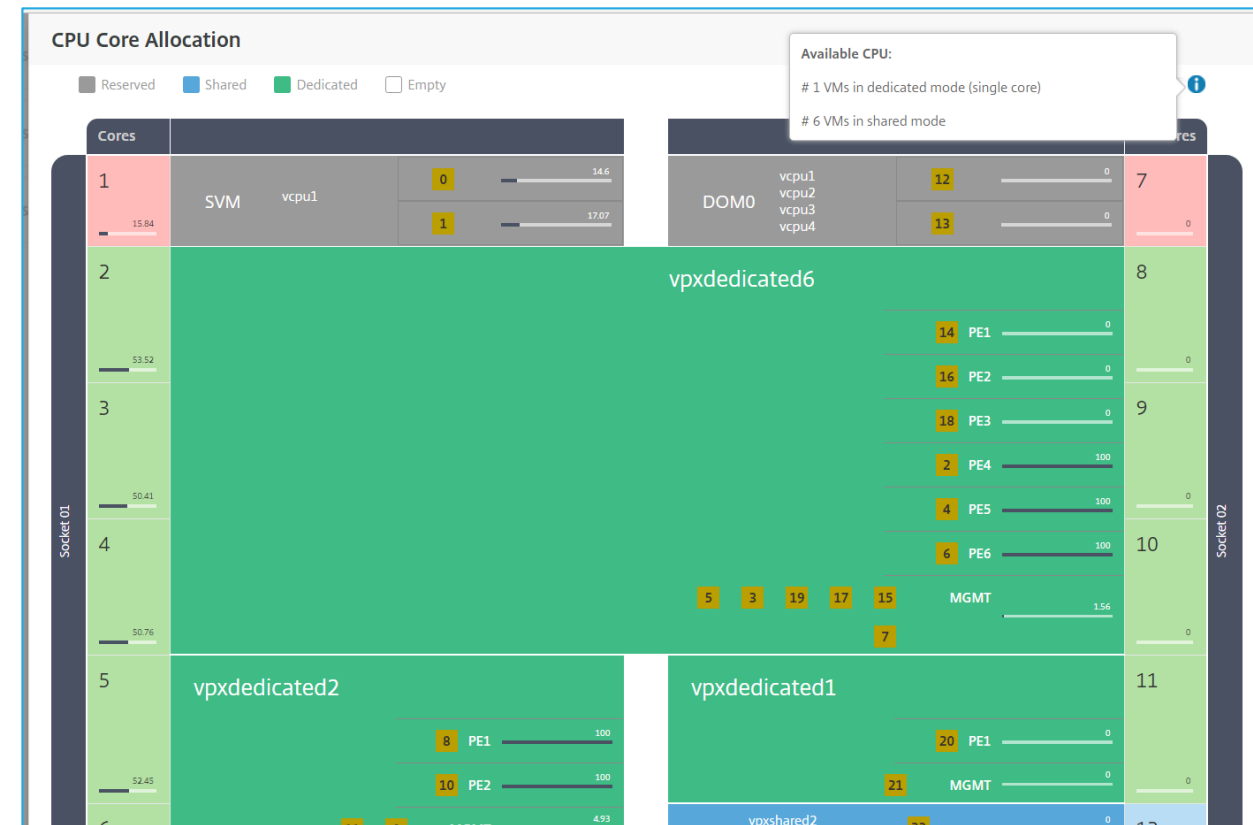
- Persistency groups across multiple vservers
- Vserver accept persistent sessions with TROFS
- GSLB Dashboard
- GSLB Wizard
- GSLB Real-time sync
- Bidirectional Forwarding Session (BFD)
- Cluster:
  - CLAG Support on SDX
  - Static ECMP
  - Graceful Node Join/Leave
- 2<sup>nd</sup> Management CPU for some models
- 40G series performance improvements
- Upgrade Notification (new version/build)

# SDX CPU Visualizer

- CPU layout in dynamic tabular form
- Distinction between committed, shared, reserved or available CPU cores
- Show number of VMs that can be provisioned in dedicated or shared mode
- Show load distribution across CPU sockets



## Hyper thread View





*By 2020, more than 25 percent of identified attacks in enterprises will involve IoT*

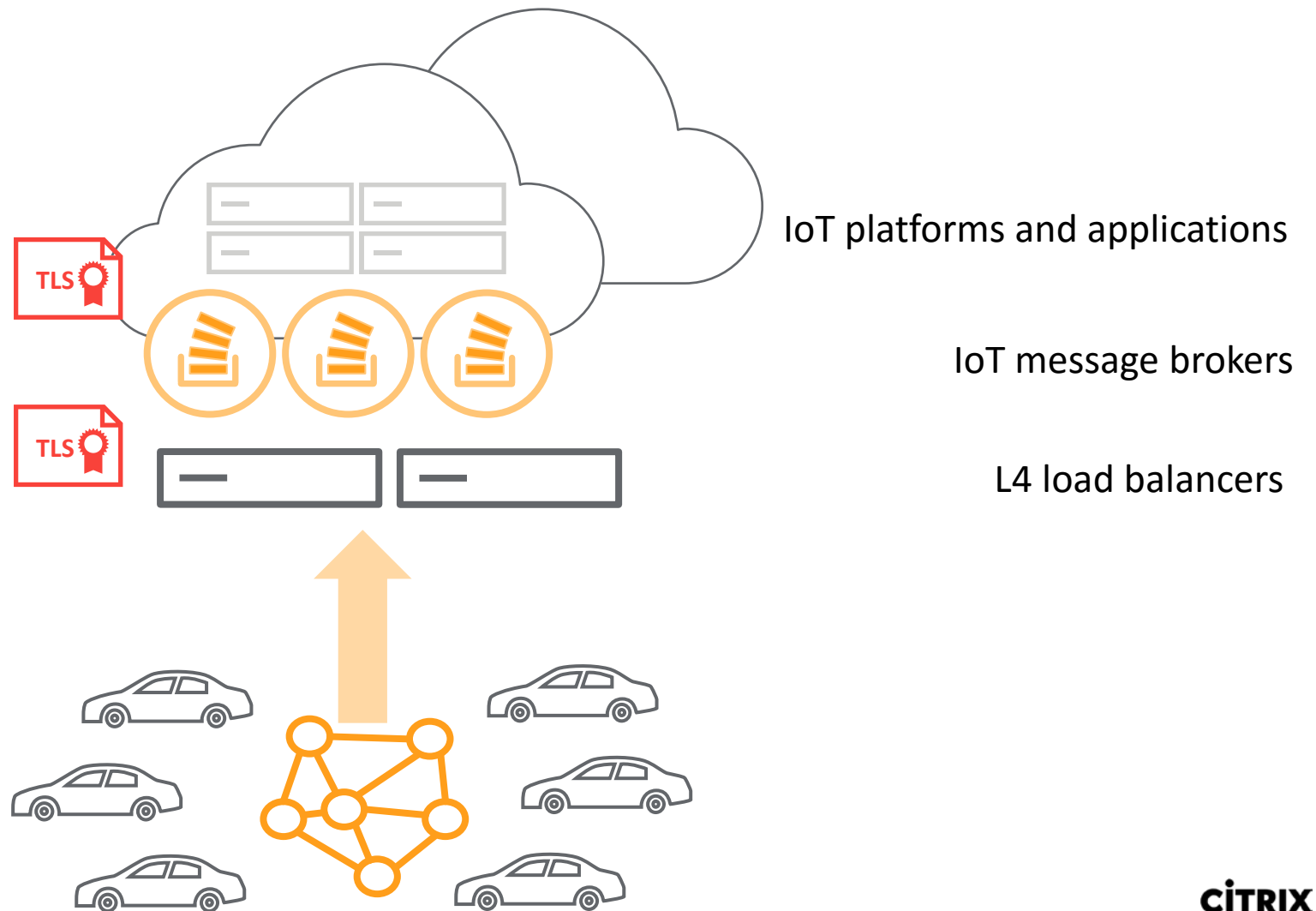
- Gartner

# Security and performance risks



## Ineffective Perimeter

- Poor scale & performance for TLS termination
- L4 load balancing inefficiency creates inter-broker overload
- Lack of security features: Device auth, DDoS prevention, surge protection
- Poor management & visibility

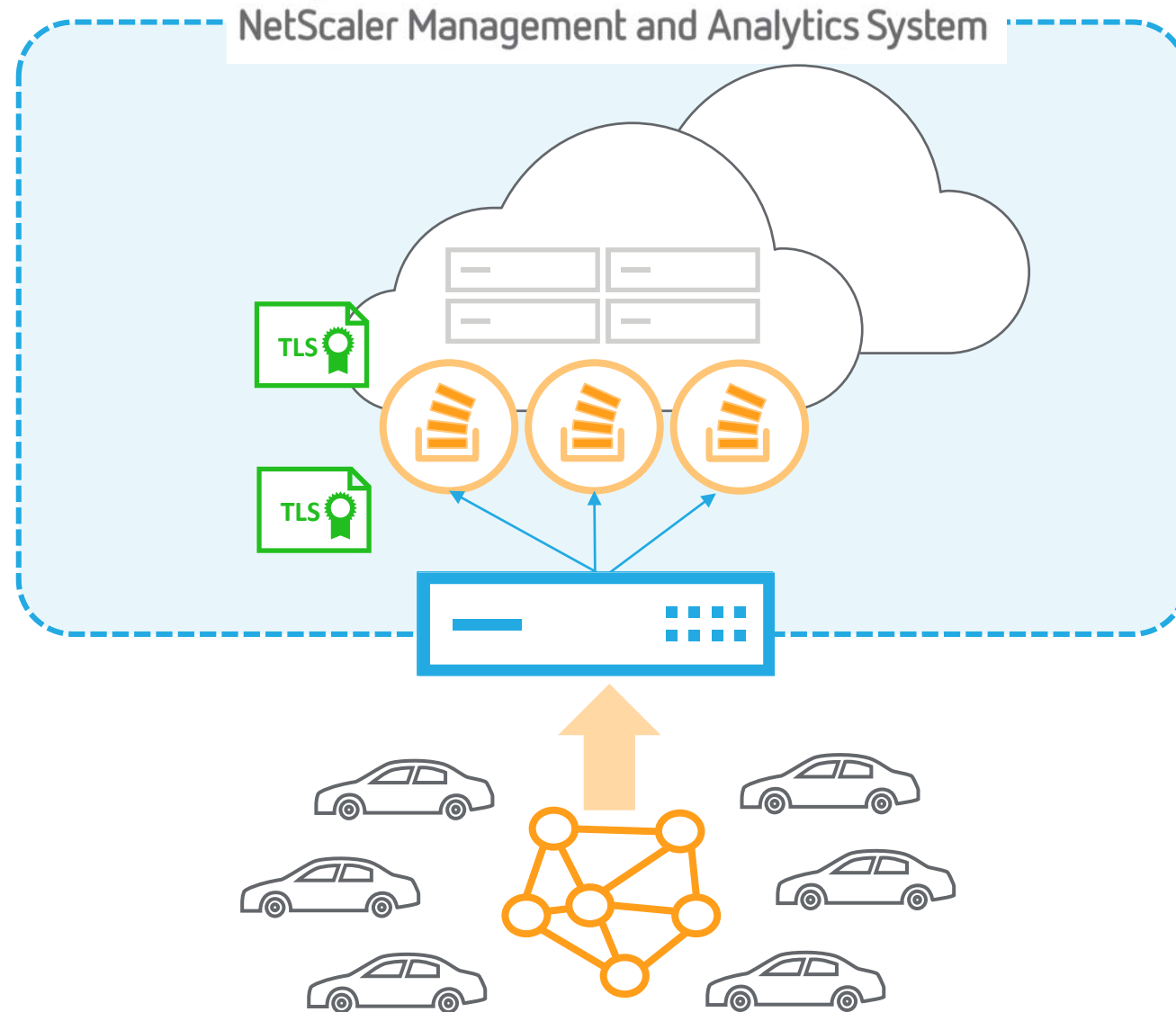


# Secure event delivery



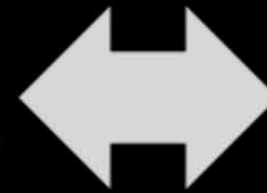
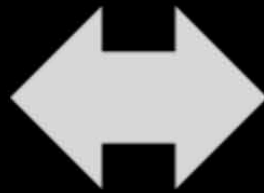
## Effective Perimeter:

- Market leading scale & performance for SSL offload
- Connection identity management (SSL Certs.)
- IoT protocol message handling & load balancing
- Scale out hyper availability
- Can be deployed in private, public or hybrid clouds
- Management, visibility & advanced analytics



# Securing the IoT Application Perimeter w/ MQTT

Things



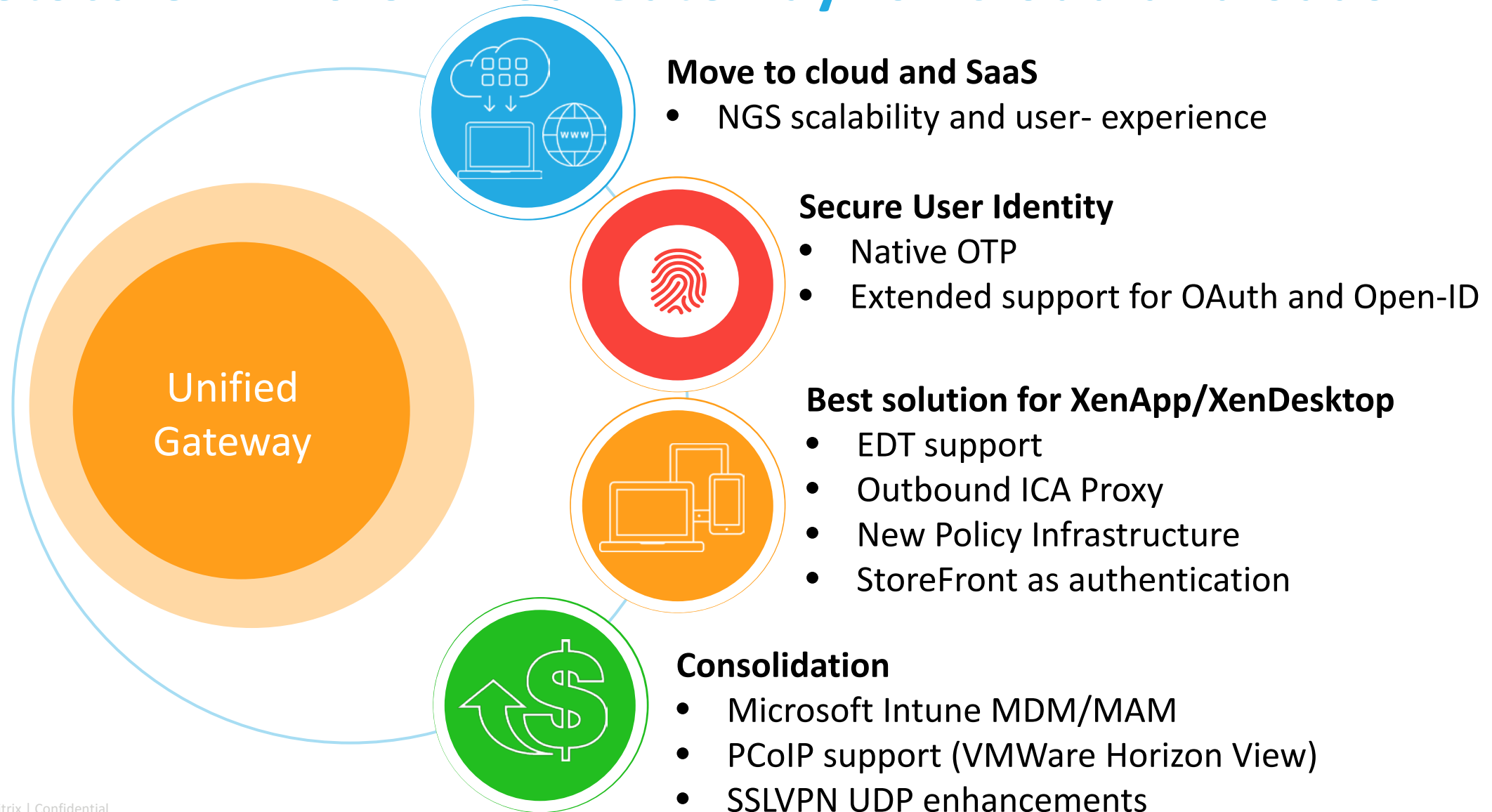
IoT  
Platforms

**NetScaler**

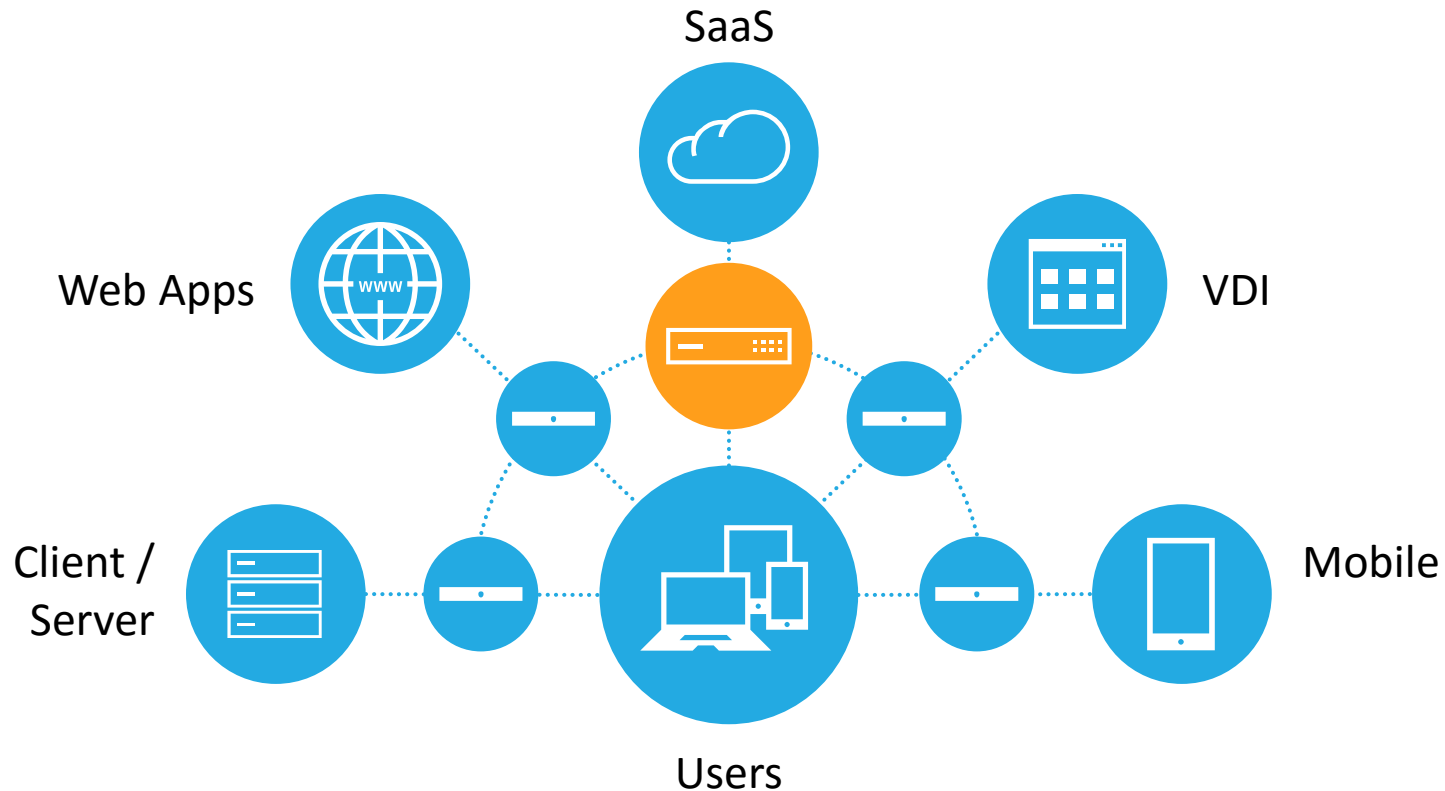
Secure Event Delivery Controller

- Msg. LB
- Device Auth
- SSL Offload
- Identity (SSL Cert)

# NetScaler 12.0 Unified Gateway for Cloud and SaaS



# NetScaler Unified Gateway Consolidation – Made better



With 12.0 Release,

- Stronger with PCoIP & Intune apps consolidation
- Flexible with Advanced Policy support
- Optimal multimedia experience via DTLS based tunneling

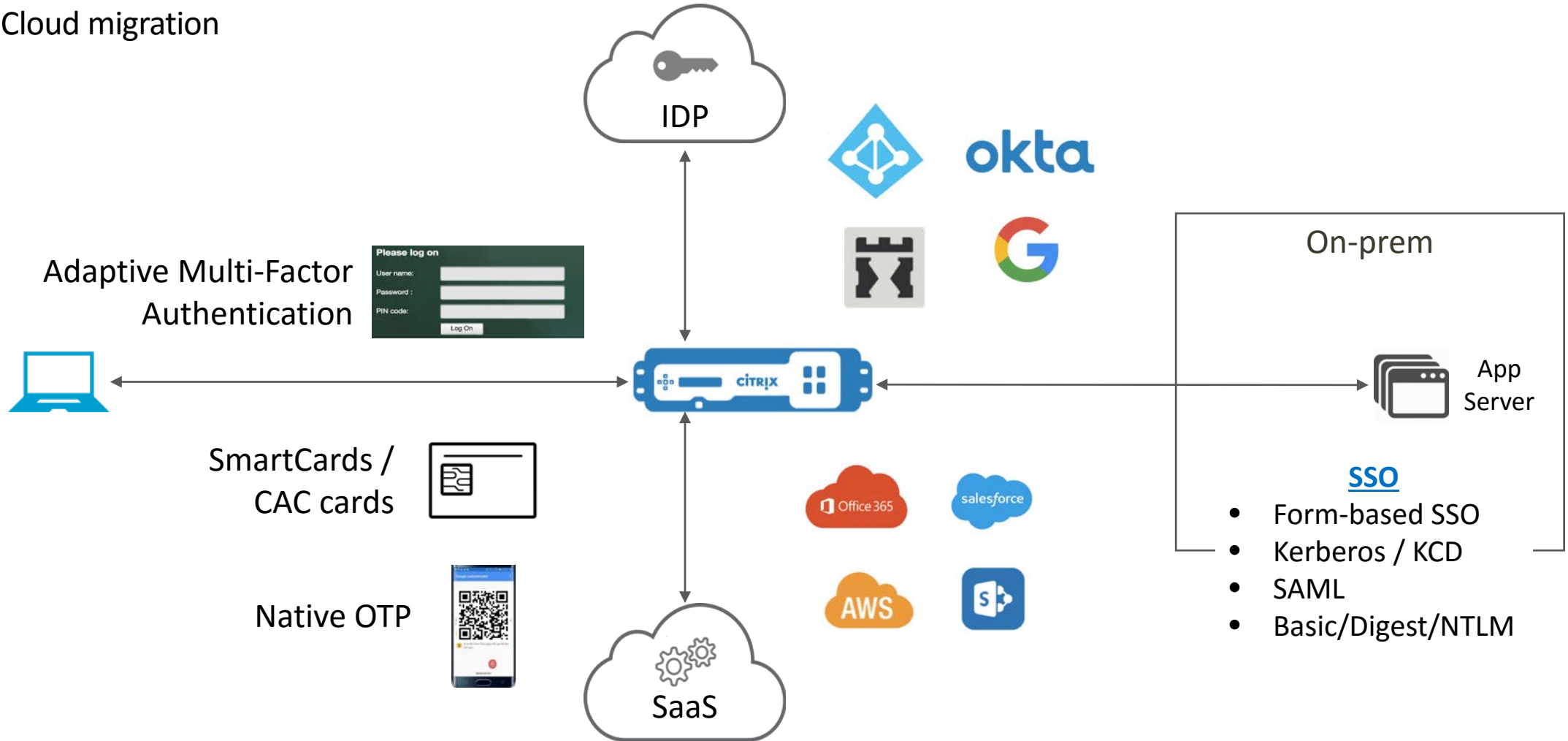


# Outbound ICA Proxy allows security policies implemented on local NetScaler



# NetScaler IDAM

Ideal for Cloud migration



# Native OTP – No 3<sup>rd</sup> party OTP required, reduce cost



- Standards based (RFC 6238) native OTP implementation
- Eg: Google Authenticator app as OTP client
- No 3<sup>rd</sup> party OTP/Radius servers required

# Differences PE to PI

- Binding multiple policies with the same priority to the same bind point is disallowed in PI. In PE, such policy bindings are allowed and these policies are evaluated in the order in which they were bound.
- Specifying the priority when adding a policy binding is optional in PE, but mandatory in PI. In PE, such policy bindings are added with a priority of 0.
- **Binding same type of policy as PE and PI to same or different bind points is not allowed.**
- Binding different type of policy as PE and PI to same bind point is allowed.

```
bind vpn vserver vpn1 -policy PI_Session_pol1 -priority 1  
bind vpn vserver vpn1 -policy PI_Session_pol2 -priority 1 >>Error
```

```
bind vpn vserver vpn1 -policy PI_Session_pol
```

```
bind vpn vserver vpn1 -policy PE_Session_pol  
bind vpn vserver vpn2 -policy PI_Session_pol -priority 1  
Or  
bind vpn vserver vpn1 -policy PE_Session_pol  
bind aaa user user1 -policy PI_Session_pol -priority 1
```

```
bind vpn vserver vpn1 -policy PE_Session_pol  
bind vpn vserver vpn1 -policy PI_Traffic_pol -priority 1
```

# Differences PE to PI

- Priority space of PI policies is local to a bind point in comparison to the global priority space of PE Policies.
- Policies bound to aaa groups with higher weight will take preference.

```
bind vpn global -policyName PE_Session_pol1 -priority 1 -> Preferred policy  
bind vpn vserver vpn1 -policy PE_Session_pol2 -priority 2
```

```
Add aaa group group1 -weight 1 -> Policies bound to this group takes preference  
Add aaa group group2 -weight 2
```

# GUI Changes for PE to PI

- Default Expression editor for Session, Authorization and Traffic policies is PI editor.
- Only supported PI expressions are shown for each VPN Policy instead of all the PI expressions.
- PI EPA can be configured from this path:
- Security -> AAA-Application Traffic -> Policies -> Authentication -> Advanced Policies -> Actions -> EPA
- In PI EPA configuration one editor combines Non OPSWAT and OPSWAT Expressions.
- In PI EPA, the EPA editor will list expressions supported for each OS type (Windows, Linux, MAC) separately.

# NetScaler Gateway Configuration

## VPN Virtual Server

### Basic Settings

Name	vs1
IPAddress	10.102.24.32
Port	443
State	<span style="color: green;">●</span> UP
RDP Server Profile	-
Login Once	false
Double Hop	false
Down State Flush	true
DTLS	true
AppFlow Logging	false

1. Set up NetScaler and StoreFront interoperability
2. Select **DTLS** to secure datagram protocols
3. Link : <https://docs.citrix.com/en-us/netscaler-gateway/11-1/hdx-enlightened-data-transport-support/configuring-netscaler-gateway.html>

# ICA Connection with UDT (MSI)

## ICA Connections

End All ICA Connections

End ICA Connection

<input type="checkbox"/>	Username	Transport Protocol	Domain Name	Client IP	Client Port	XenApp/XenDesktop IP	XenApp/XenDesktop Port
<input type="checkbox"/>	sqladmin	UDP	dnpq-blr.com	10.106.38.28	65465	10.106.38.33	2598
<input type="checkbox"/>	sqladmin	UDP	dnpq-blr.com	10.106.38.28	65466	10.106.38.33	3000
<input type="checkbox"/>	sqladmin	UDP	dnpq-blr.com	10.106.38.28	65468	10.106.38.33	3002
<input type="checkbox"/>	sqladmin	UDP	dnpq-blr.com	10.106.38.28	65467	10.106.38.33	3001



# Supported NSG Modes & Features

- **HA, Cluster, Unified Gateway**

- **FULL VPN**

- **CVPN**

- **ICA Proxy**

1. ICA Proxy deployment
2. HA
3. Cluster
4. MSI
5. Unified Gateway
6. GSLB
7. DUAL STA
8. CLI & UDT connection Management
9. ICA Session Timeout
10. Kill Connection
11. Framehawk
12. Client to NSG DTLS

## Not Supported with NSG :

- GWAAS/NGS
- IPV6
- Double HOP
- LAN Proxy
- HDX Insight for UDT
- NSG to vda DTLS support
- SOCKS

## Receiver Support:

- Windows 4.7
- iOS 7.2
- MAC Receiver 12.5

# System test results for UDT

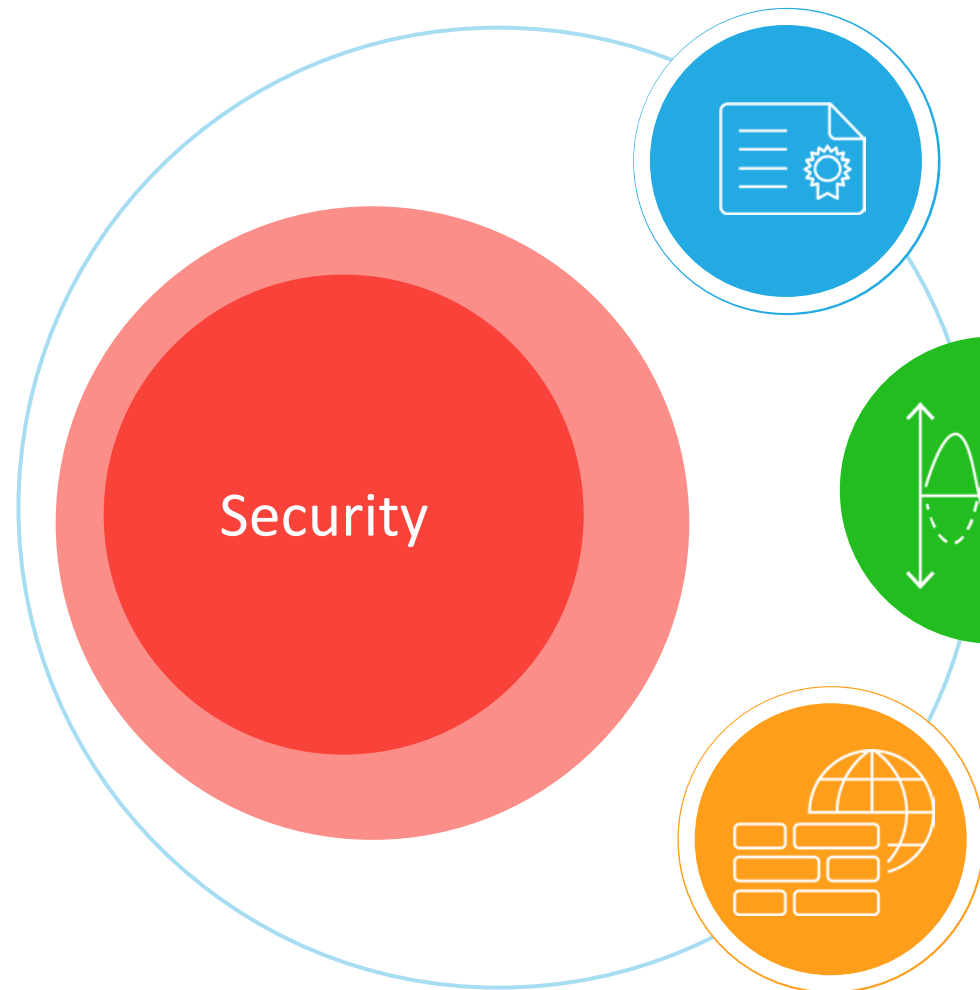
190ms RTL, 0.1% packet loss

- **18% faster** interactivity (Thinwire with Adaptive Display)

250ms RTL, 1% packet loss

- **2X** smoother interactivity (Thinwire)
  - Even faster on bandwidth limited pipes with Thinwire 7.13 bandwidth reductions
- **10X** faster printing
- **5X** faster file transfers
  - **10x** faster with CDM improvements in Q1 release
- Plays HD 720p server-fetched client-rendered video without transcoding
  - Reduced CPU consumption lowers vCPU requirement from **2 to 1**

# NetScaler 12.0 Security



## SSL Performance

- New Ciphers, Hybrid SSL
- Hybrid FIPS/SDX FIPS
- NetScaler MAS: SSL Insight

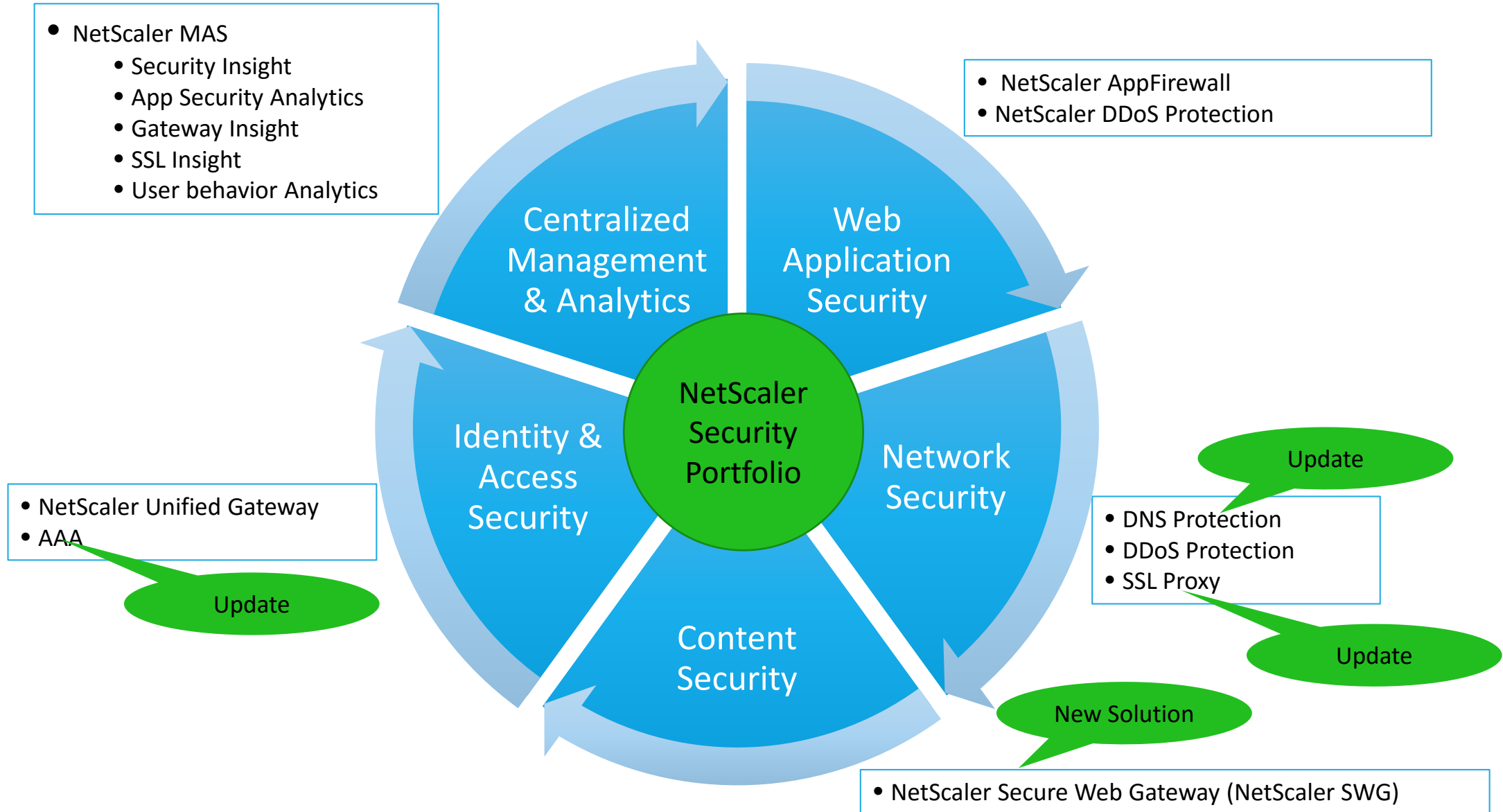
## DNS Update

- DDoS Protection
- Reserve System memory
- DNS Security Profile

## Secure Web Gateway

- SSL Visibility
- URL Filtering
- NetScaler MAS: User Behavior Analytics

# NetScaler Security Portfolio



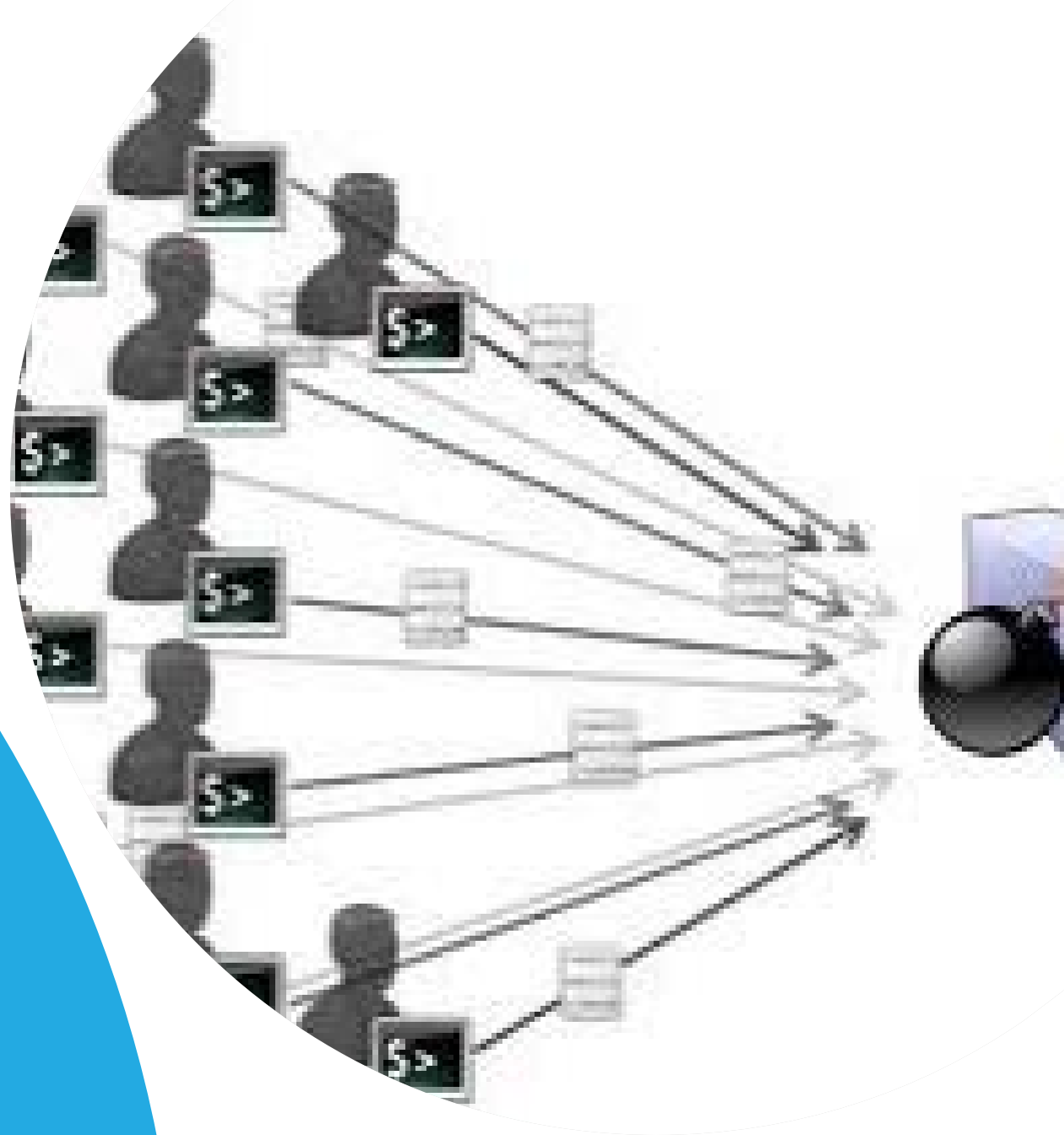
# NetScaler SSL Update



# SSL Enhancements Overview

- SSL Session Sync Support in NetScaler Clusters
- Session Tickets
- 14K FIPS Series (MPX/SDX) and Supported Cipher Details
- Hybrid FIPS Mode on 14000 FIPS Series
- VPX Perf Optimization (RSA, ECDHE)
- OCSP Stapling
- Cluster supported features – SSL Profiles
- Built-in HSTS
- Removal of 3DES ciphers from default cipher group
- Cipher Parity Matrix
- New Signature extensions support
- Updating Intermediate cert without breaking Certlink

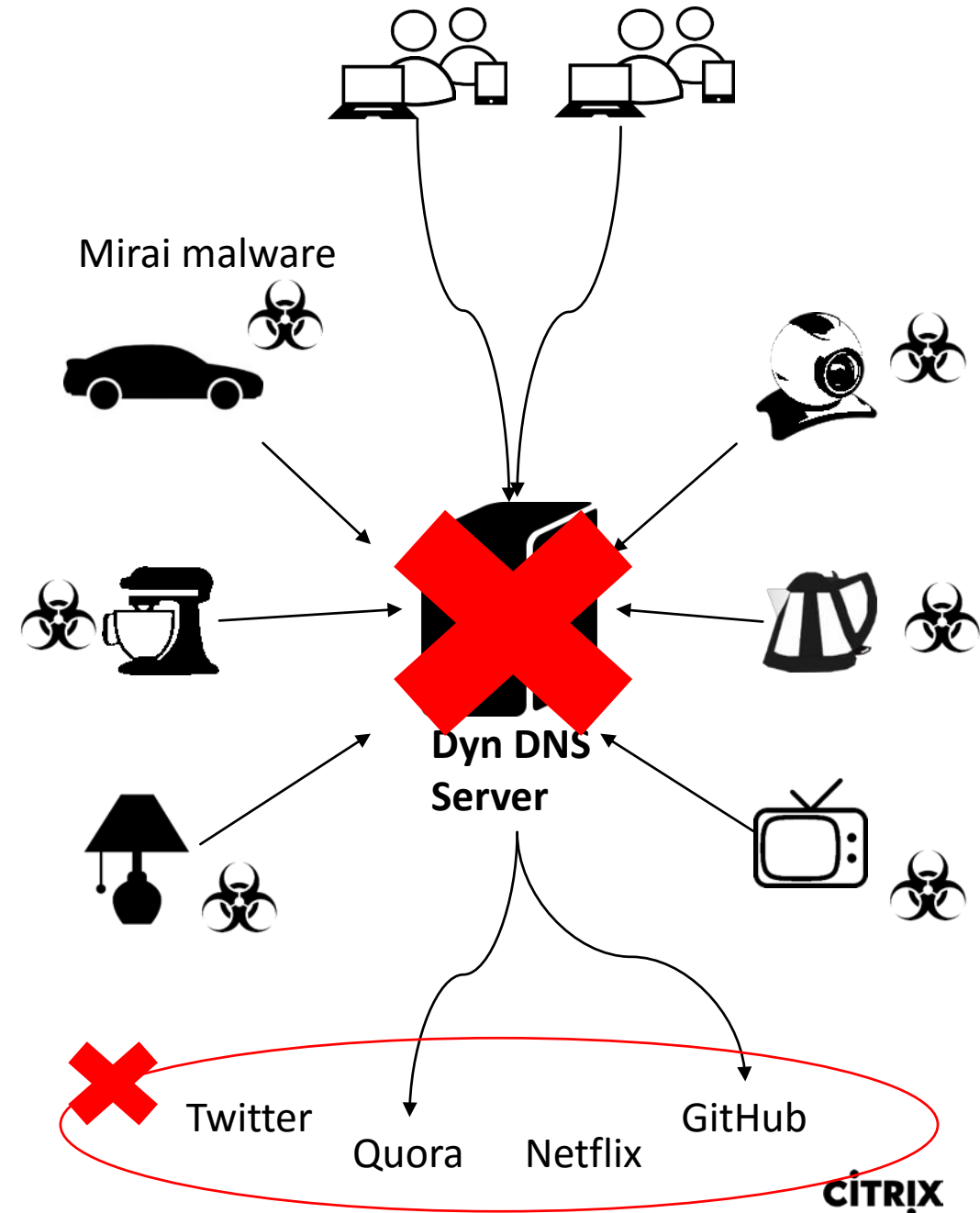
# NetScaler DNS Security Update



# 2016 Dyn DDoS Attack

What happened ?

- Largest DDoS attack on record
- High profile services were affected
- Millions of IP addresses went down
- Attack size: 1.2 Tbps





# DNS DDoS Protection

Preserve  
System  
Memory

Prevent  
Bad  
records

Protect  
Backend

During Attack

**Cache Overloading**

**Cache flooding**

**Cache Bypass**

Solution

Allows to restrict DNS  
cache size

Freeze DNS cache from expiry

Disable bypass cache and  
respond from cache

# NetScaler DNS Security Settings

The screenshot shows the NetScaler configuration interface for DNS Security Settings. The left sidebar contains a navigation menu with the following items: System, AppExpert, Traffic Management, Optimization, Security (highlighted with a green circle and the number 1), DNS Security Settings (highlighted with a green circle and the number 1), AAA - Application Traffic, Application Firewall, Protection Features, NetScaler Gateway, and Authentication. The main content area is titled "Add DNS Security Settings" and includes a description of DNS Security Profiles. A dropdown menu is set to "All DNS Endpoints" (highlighted with a green circle and the number 2). Below this, the "Cache Poisoning Protection" section is expanded, showing it is "Enabled (by default)" (highlighted with a green circle and the number 3). The "DNS DDoS Protection" section is also expanded (highlighted with a green circle and the number 4). At the bottom, a table configuration shows a record type of "Address records (A)", a threshold of 4000, a timeslice of 56ms, and an action of "Warn" (highlighted with a green circle).

**System** >  
**AppExpert** >  
**Traffic Management** >  
**Optimization** >  
**Security** >  
**1 DNS Security Settings**  
AAA - Application Traffic  
Application Firewall  
Protection Features  
NetScaler Gateway >  
Authentication >

## Add DNS Security Settings

DNS Security Profile is a collection of various configurations that helps you to prevent denial-of-service (DoS) attacks or DNS specific attacks in your back-end DNS infrastructure. You need to create a DNS security profile and bind it to all end-points or to a specific DNS virtual server in your deployment.

Select the DNS endpoint(s) to which you want to bind the settings

All DNS Endpoints ▾ 2

Define the settings for the selected DNS endpoint(s)

**Cache Poisoning Protection**  
Prevent cache poisoning in your DNS infrastructure. 3  
✓ Enabled (by default)

**4** ▾ **DNS DDoS Protection**  
Protect your DNS infrastructure from DNS-based DDoS attacks. Select the record type and the maximum number of requests or connections (of a particular type) that are permitted in a specified time period.

Domains	Record Type	Threshold	Timeslice(ms)	Action
	Address records (A) ▾	4000	56	Warn ▾ +

# DNS Attack Protection

- DNS Firewall is a security feature which will prevent DoS and DNS specific attacks
  - DoS Protection
  - Exceptions – Whitelist/Blacklist
  - Cache Poisoning Protection
  - Limiting maximum query length
  - Bypass cache settings
  - Setting TC bit
  - DNS root referral
  - EDNS domain name caching + client subnet support
- DNS Firewall options available currently are spread across views
- With DNS Firewall, customers will get a consolidated user-friendly GUI solution for all their DNS security concerns
- Security settings can be on a vserver level or global

# Netscaler MAS



# NetScaler Secure Web Gateway (SWG)

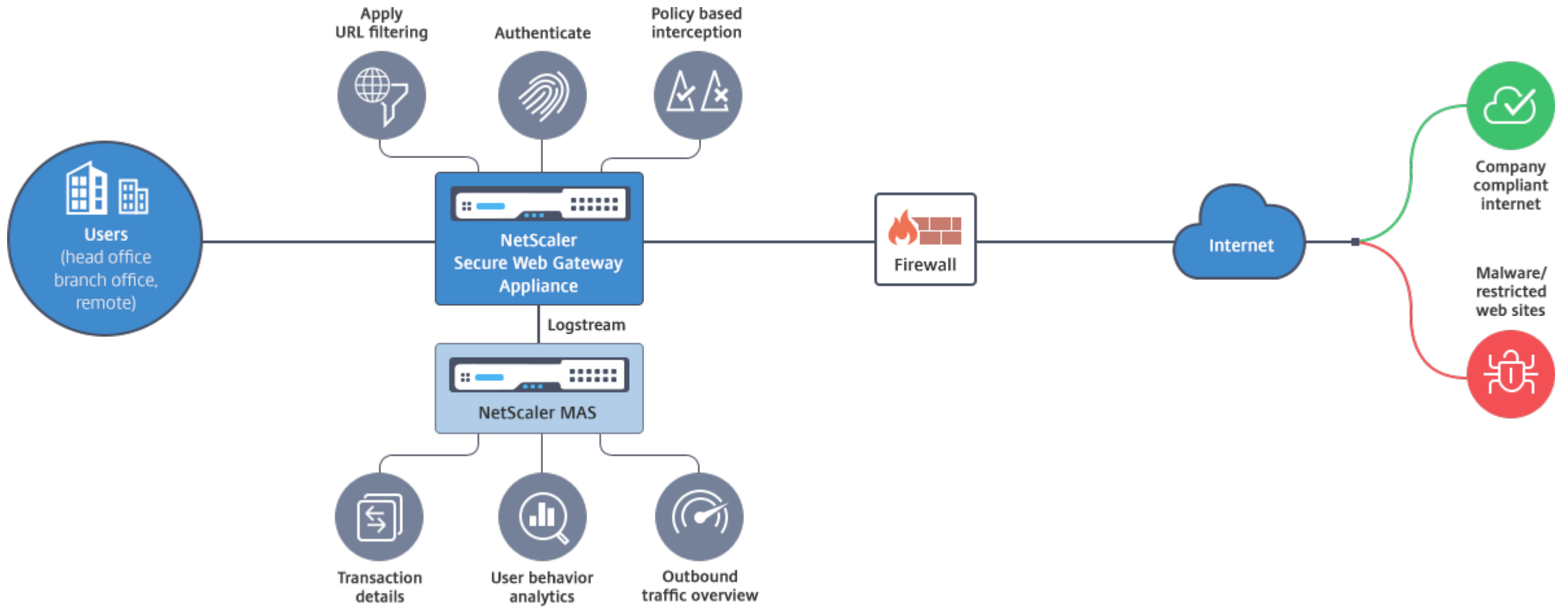
Phase 1

## Why SWG?

50 percent of all network attacks will be through SSL encrypted traffic by 2017 -- *Gartner*

**Visibility** into SSL encrypted traffic is critical to stop potential threats

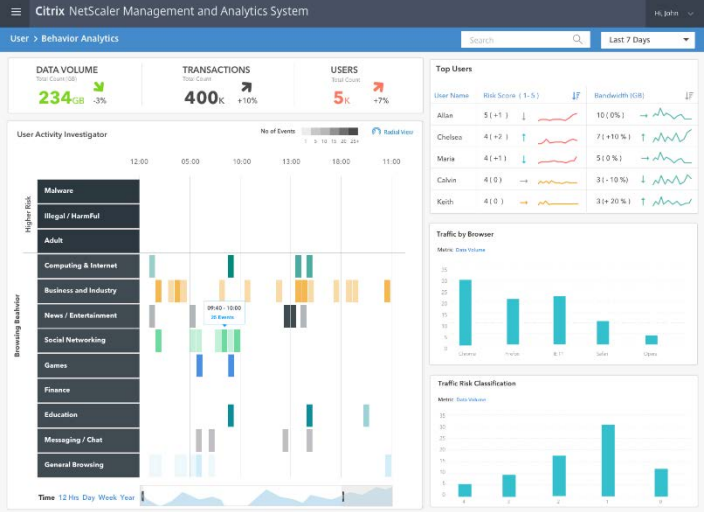
# NetScaler Secure Web Gateway



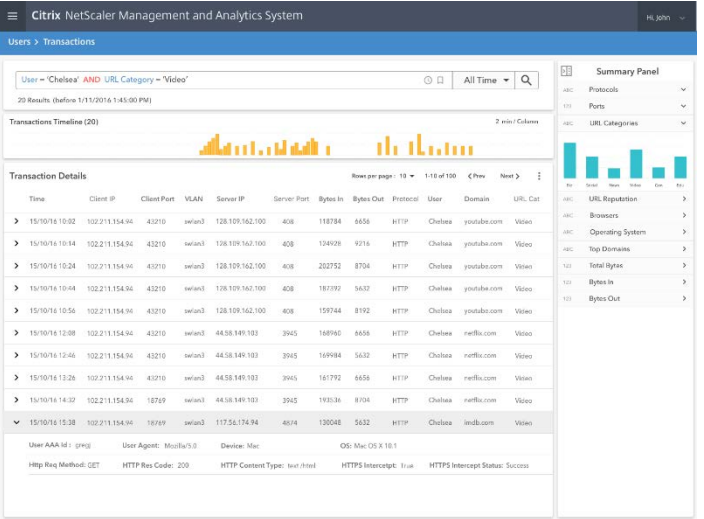
### Outbound App Dashboard



### User Behavior Analytics with Linear Heatmap



### User Details Report

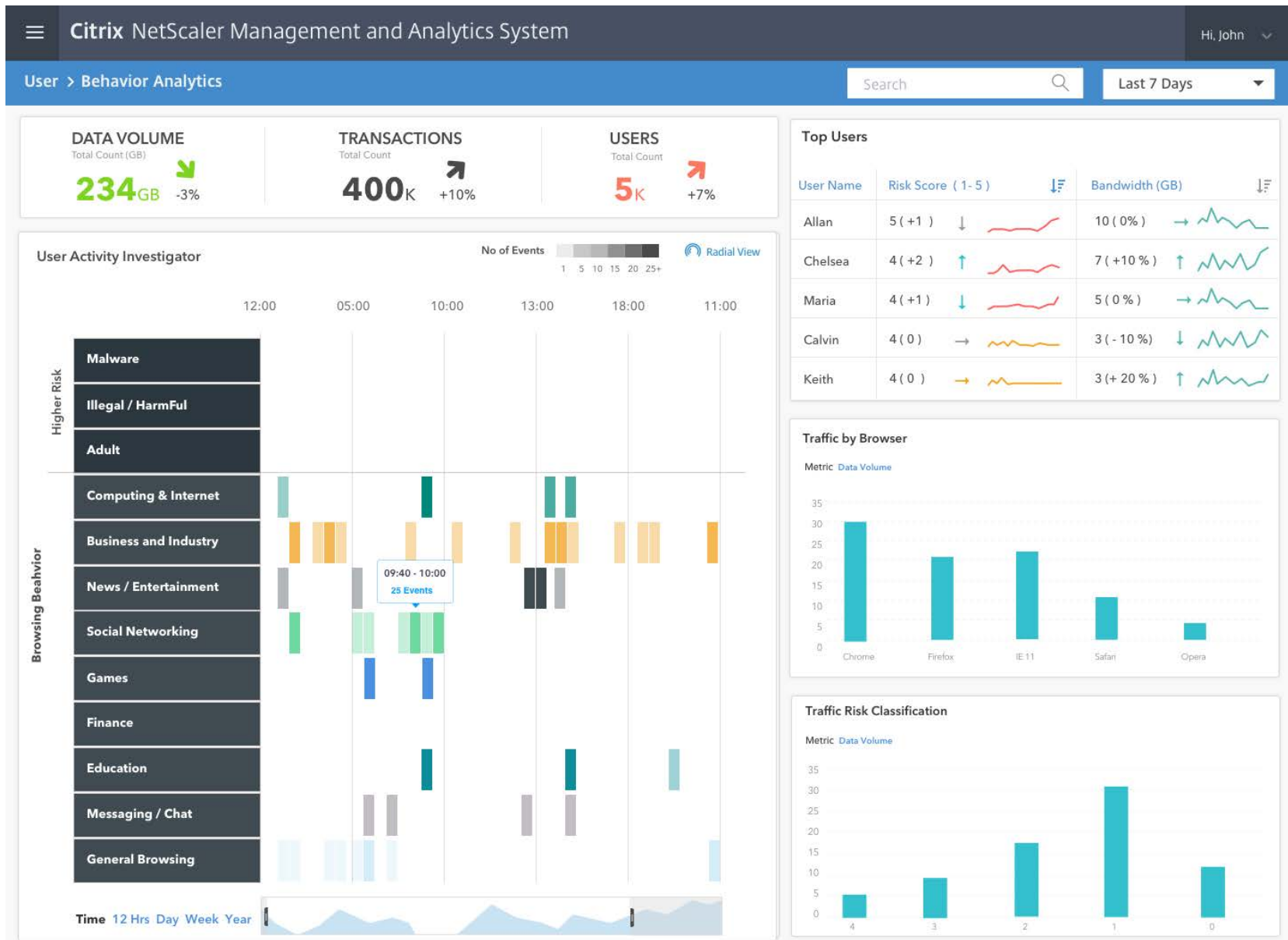




# Outbound App Dashboard



# User Behavior Analytics



User Activity - Linear Heatmap



### User Detail Report



**Citrix NetScaler Management and Analytics System** Hi, John

Users > Transactions

User = 'Chelsea' AND URL Category = 'Video' All Time

20 Results (before 1/11/2016 1:45:00 PM)

Transactions Timeline (20) 2 min / Column

Transaction Details Rows per page: 10 1-10 of 100 < Prev Next >

Time	Client IP	Client Port	VLAN	Server IP	Server Port	Bytes In	Bytes Out	Protocol	User	Domain	URL Cat
> 15/10/16 10:02	102.211.154.94	43210	swlan3	128.109.162.100	408	118784	6656	HTTP	Chelsea	youtube.com	Video
> 15/10/16 10:14	102.211.154.94	43210	swlan3	128.109.162.100	408	124928	9216	HTTP	Chelsea	youtube.com	Video
> 15/10/16 10:24	102.211.154.94	43210	swlan3	128.109.162.100	408	202752	8704	HTTP	Chelsea	youtube.com	Video
> 15/10/16 10:44	102.211.154.94	43210	swlan3	128.109.162.100	408	187392	5632	HTTP	Chelsea	youtube.com	Video
> 15/10/16 10:56	102.211.154.94	43210	swlan3	128.109.162.100	408	159744	8192	HTTP	Chelsea	youtube.com	Video
> 15/10/16 12:08	102.211.154.94	43210	swlan3	44.58.149.103	3945	168960	6656	HTTP	Chelsea	netflix.com	Video
> 15/10/16 12:46	102.211.154.94	43210	swlan3	44.58.149.103	3945	169984	5632	HTTP	Chelsea	netflix.com	Video
> 15/10/16 13:26	102.211.154.94	43210	swlan3	44.58.149.103	3945	161792	6656	HTTP	Chelsea	netflix.com	Video
> 15/10/16 14:32	102.211.154.94	18769	swlan3	44.58.149.103	3945	193536	8704	HTTP	Chelsea	netflix.com	Video
✓ 15/10/16 15:38	102.211.154.94	18769	swlan3	117.56.174.94	4874	130048	5632	HTTP	Chelsea	imdb.com	Video

User AAA Id: gregj    User Agent: Mozilla/5.0    Device: Mac    OS: Mac OS X 10.1

Http Req Method: GET    HTTP Res Code: 200    HTTP Content Type: text/html    HTTPS Interceptpt: True    HTTPS Intercept Status: Success

**Summary Panel**

ABC Protocols

123 Ports

ABC URL Categories

ABC URL Reputation

ABC Browsers

ABC Operating System

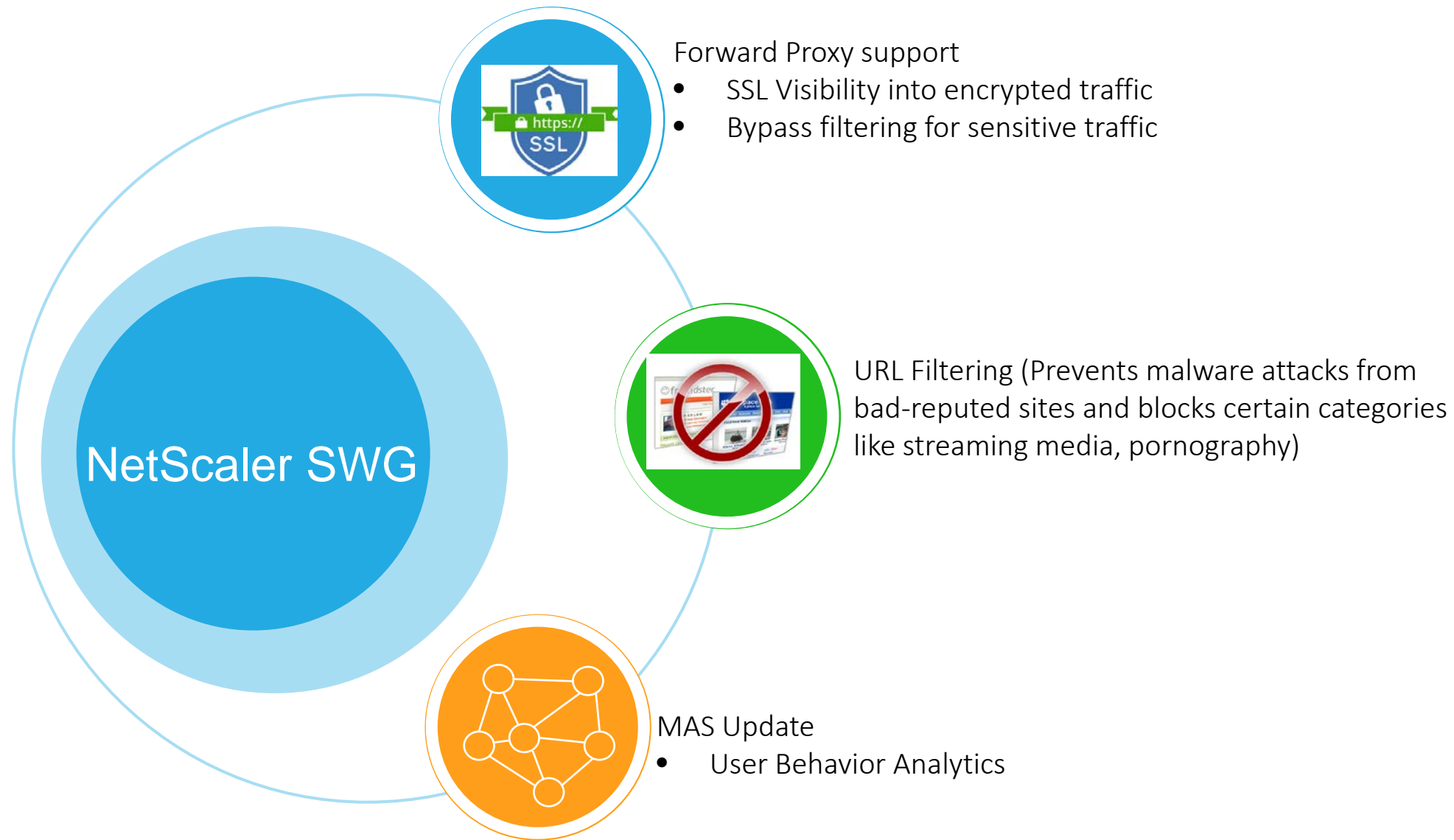
ABC Top Domains

123 Total Bytes

123 Bytes In

123 Bytes Out

# NetScaler SWG Phase I Key Features



# What Products and Licenses are available?

- Physical device or VPX version
- 14000 series today
  - 5900/8900 later
- Hardware maintenance – Bronze – Gold+
- Software Maintenance
- Pay-Grow philosophy applies
- URL filtering subscription add-on
  - Cloud-based service so no additional Maintenance

# Prices

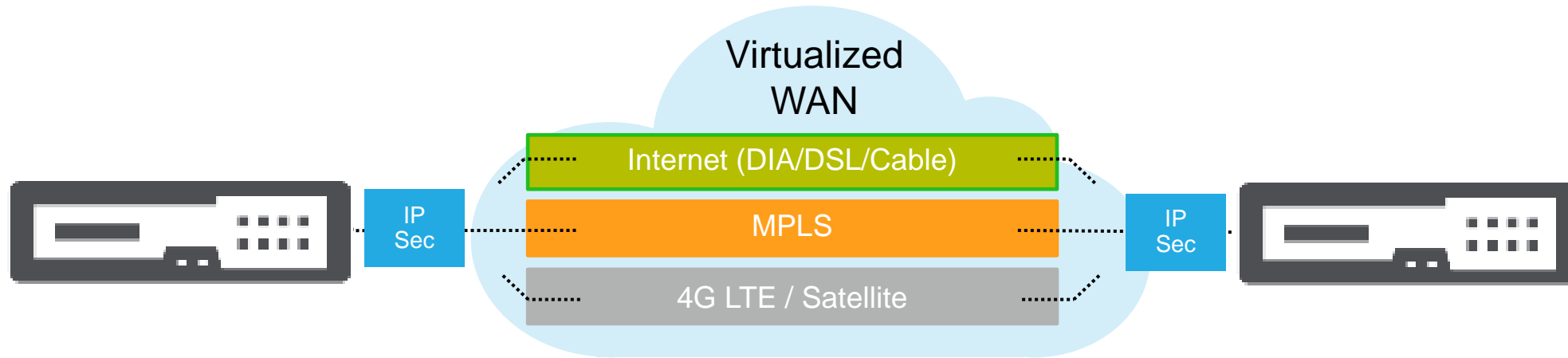
NetScaler URL threat intelligence SKUs	1 year subscription	3 year subscription
Threat Intelligence Subscription, URL for MPX 5901, 5905, 8905 and VPX 200, 1000, 3000, 5000	\$3,375	\$7,594
Threat Intelligence Subscription, URL for MPX 5910, 8910 VPX 8000, 10G	\$6,000	\$13,500
Threat Intelligence Subscription, URL for MPX 8920, 8930, 14020, 14030, 14020-40G, MPX-FIPS 14020, 14030, VPX 15G, 25G	\$8,250	\$18,563
Threat Intelligence Subscription, URL for MPX 14040, 14040-40G, 14040-40S, 14060-40S, MPX-FIPS 14060	\$13,500	\$30,375
Threat Intelligence Subscription, URL for MPX 14080-40S, MPX-FIPS 14080	\$16,500	\$37,125
Threat Intelligence Subscription, URL for MPX 14100-40S	\$19,500	\$43,875

NetScaler SWG Models	SWG edition price
MPX 14020 SWG	\$65,000
MPX 14030 SWG	\$70,000
MPX 14040 SWG	\$80,000
MPX 14020-40G SWG	\$85,000
MPX 14030-40G SWG	\$90,000
MPX 14040-40G SWG	\$110,000
MPX 14060-40G SWG	\$120,000
MPX 14080-40G SWG	\$135,000
MPX 14100-40G SWG	\$150,000

NetScaler SWG Models	SWG edition price
VPX 200 SWG	\$10,000
VPX 1000 SWG	\$18,750
VPX 3000 SWG	\$19,875
VPX 5000 SWG	\$21,000
VPX 8000 SWG	\$23,250
VPX 10G SWG	\$24,750
VPX 15G SWG	\$33,000
VPX 25G SWG	\$41,250

# Netscaler SD-WAN

# SD-WAN – WAN Virtualization



- Bonds multiple WAN connections into a single virtual path, **adding up available BW**
- Encrypts data between devices, **providing end-to-end WAN security**
- **Real-time performance measurement** of loss, latency, jitter and congestion and **Per-packet path selection** to ensure high reliability and bandwidth efficiency
- **Sub-second reaction to changing network conditions**, no tcp session loss
- **Centralized management** for simplified operations and troubleshooting



# Why Citrix SD-WAN

- Bandwidth **Aggregation**: More bandwidth for same price (Active-Passive)
- Always-On: **< 1 sec failover** (Normal routing: 20-30 sec minimum outage)
- **Centralized Management**: Change Mgmt with Moves, Adds and Changes (Normal Routers/FW's: manual changes per unit – decentralized control plane)
- **Visibility**: How are links performing & behaving, continuous monitoring, **including HDX/ICA**
- Application SLA: Quality of Service (QOS) and **Application level priorities**
- (Cost: doesn't apply to all customers)
- **Enterprise Edition**: SD-WAN and WANOP in single device
- **WAN Edge Consolidation**: Firewall, QOS, VPN, ...

# Change in applications is driving the network architecture

## Cloud Delivered

Public cloud is the source of 44% of enterprise traffic

## Expanding

The average business in 2016 used 13 cloud applications

## Bandwidth Intensive

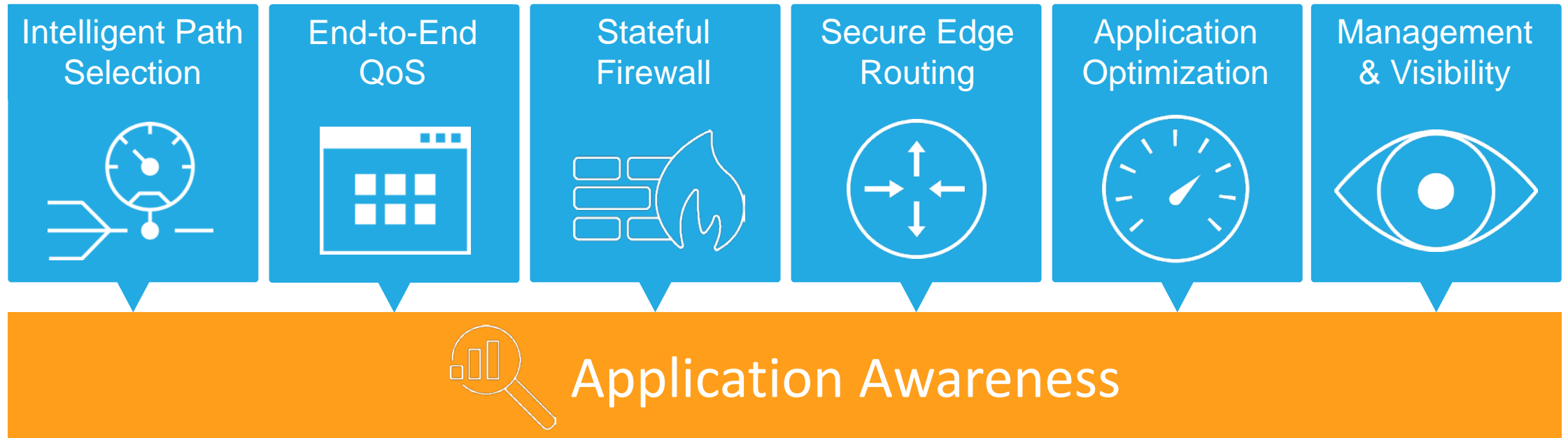
IOT is a significant source of traffic in 55% of enterprises

## Lots of Endpoints

Network-connected devices in remote sites increasing in 84% of enterprises

# Application Intelligence Forms the Core of the Product

## NetScaler SD-WAN



# NetScaler SD-WAN: An Application Company



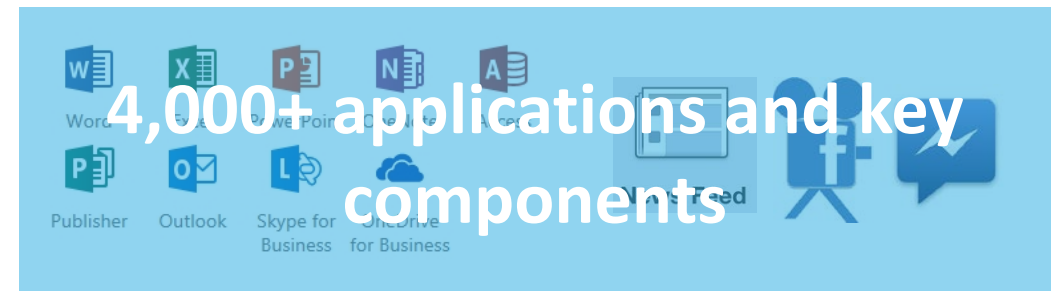
## Web and SaaS Classification Engine

- 1 Known protocols and port numbers**  
Compare port numbers and protocol messages against known applications and application components
- 2 Payload Characteristics**  
Search for known binary patterns or packet characteristics in traffic flows
- 3 Security Certificate Details**  
Read name of service in SSL/TLS certificate or in Server Name Indication
- 4 DNS Matching and Known IP Addresses**  
Inspect DNS queries and session initialization sequences for known IP addresses

## What Other's See



## With NetScaler SD-WAN



# Enhanced Handling for Web and SaaS Applications

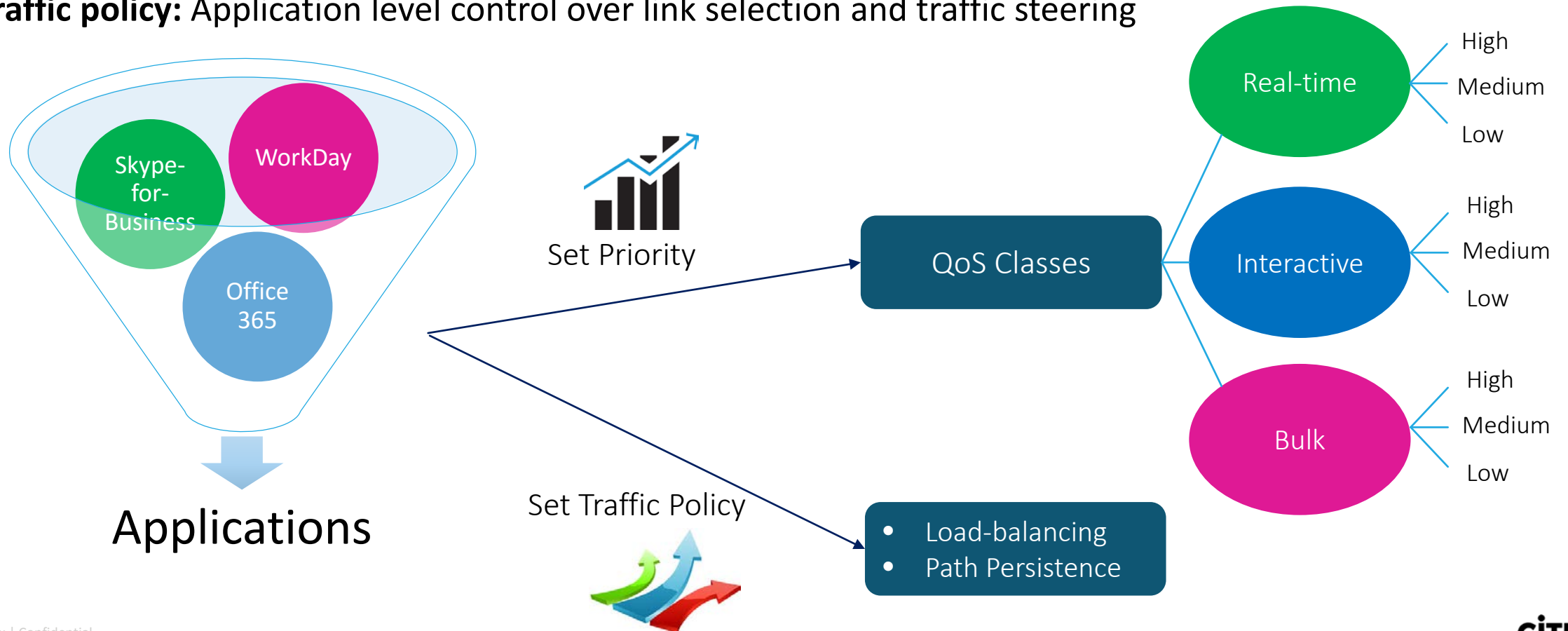
**Web and SaaS QoS:** Class of service can now be assigned for web and SaaS applications

**Modify classification:** Change classification if the first packet doesn't adequately identify the application.

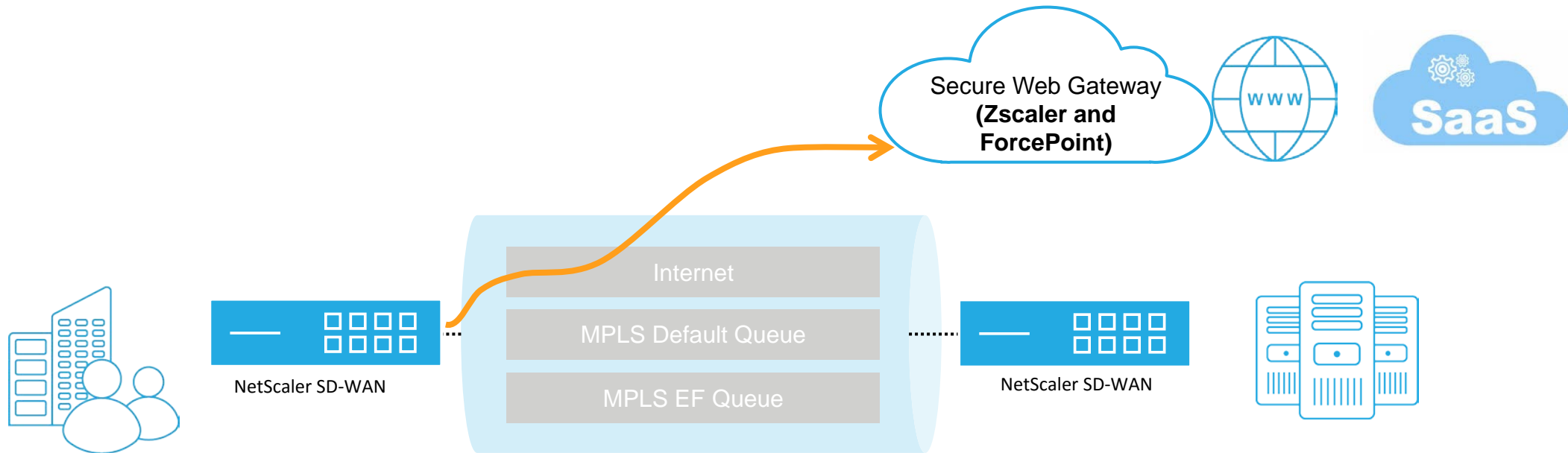
**Classify Optimized applications:** Now can be applied to optimized flows in Enterprise Edition

**Set priority:** Prioritize business critical apps by mapping them to one of the 17 priority traffic classes

**Set traffic policy:** Application level control over link selection and traffic steering



# Secure Internet Breakout Enhancements

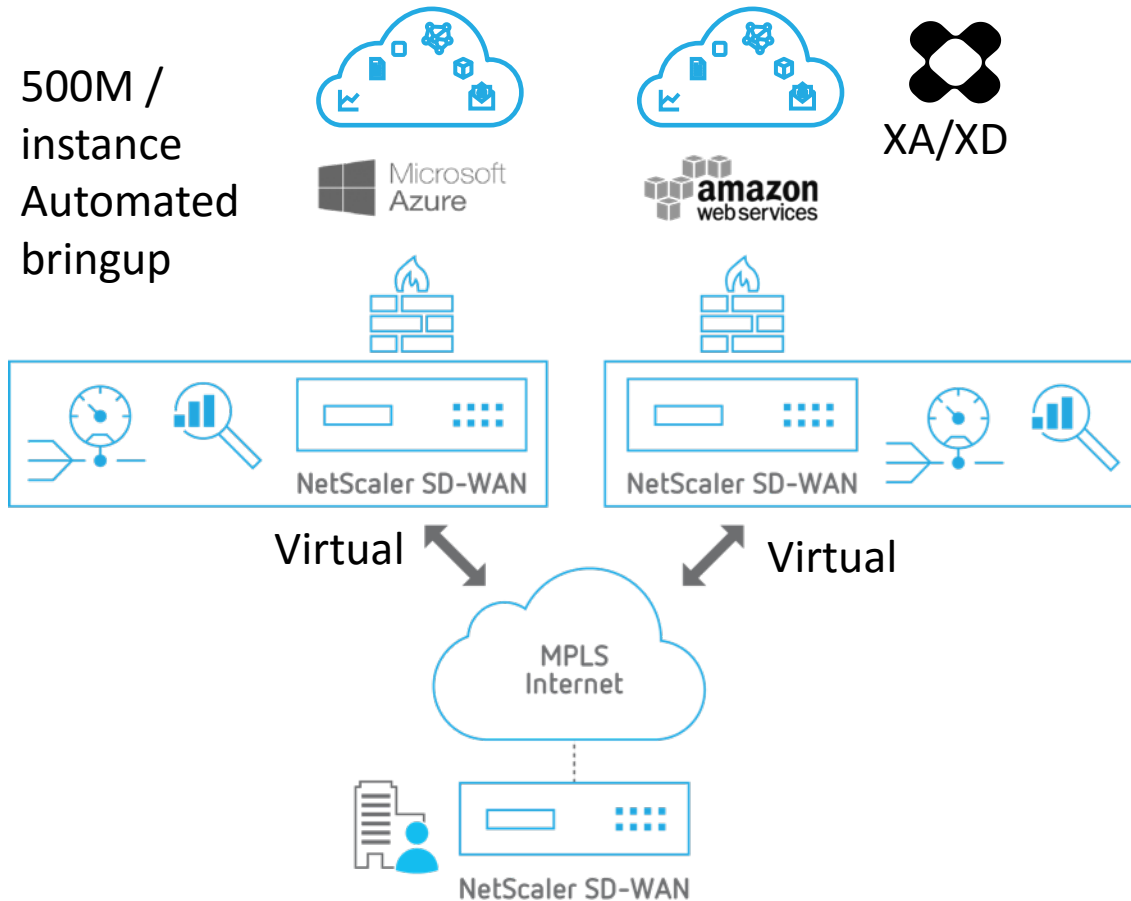


- Forcepoint Integration
  - Connectivity with **IPSec** or GRE tunnels to Zscaler and ForcePoint
  - Forcepoint as a Transparent Proxy

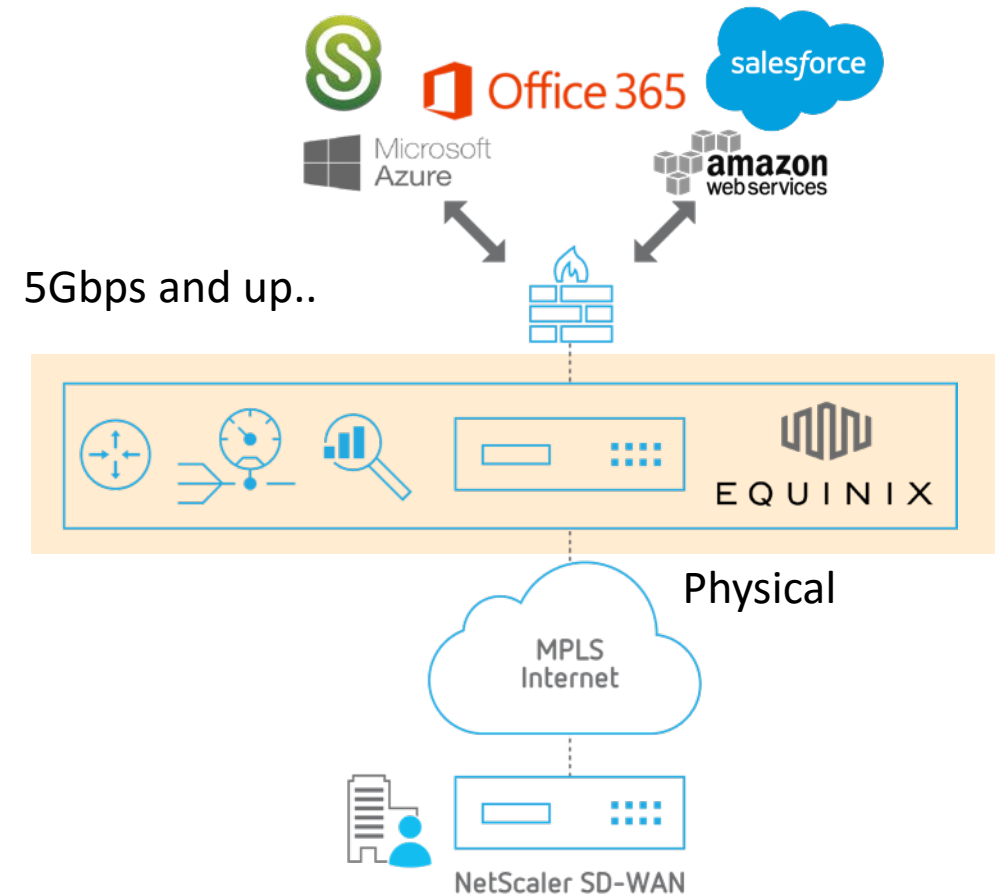
# NetScaler SD-WAN Makes Hybrid Cloud Easy

Secure and reliable delivery from cloud to branch

- 500M / instance
- Automated bringup



High performance delivery from multiple clouds to branch



# Use AWS and Azure as datacenter

Improving performance, scale, availability, and operations

- Cloud appliance can act as Master Control Node or GEO-redundant MCN
- High availability is supported in AWS and Azure so a primary and secondary instance can both be running
- Higher bandwidth in AWS, up to 2 Gbps (1Gbps full duplex)
- Increased number of virtual paths supported for AWS and Azure to 128
- Message:
  - Make it easier for our partners to offer cloud-hosted and cloud-managed service
  - Opens the door for Citrix Solution providers that host their applications in the cloud



# Click-to-Launch

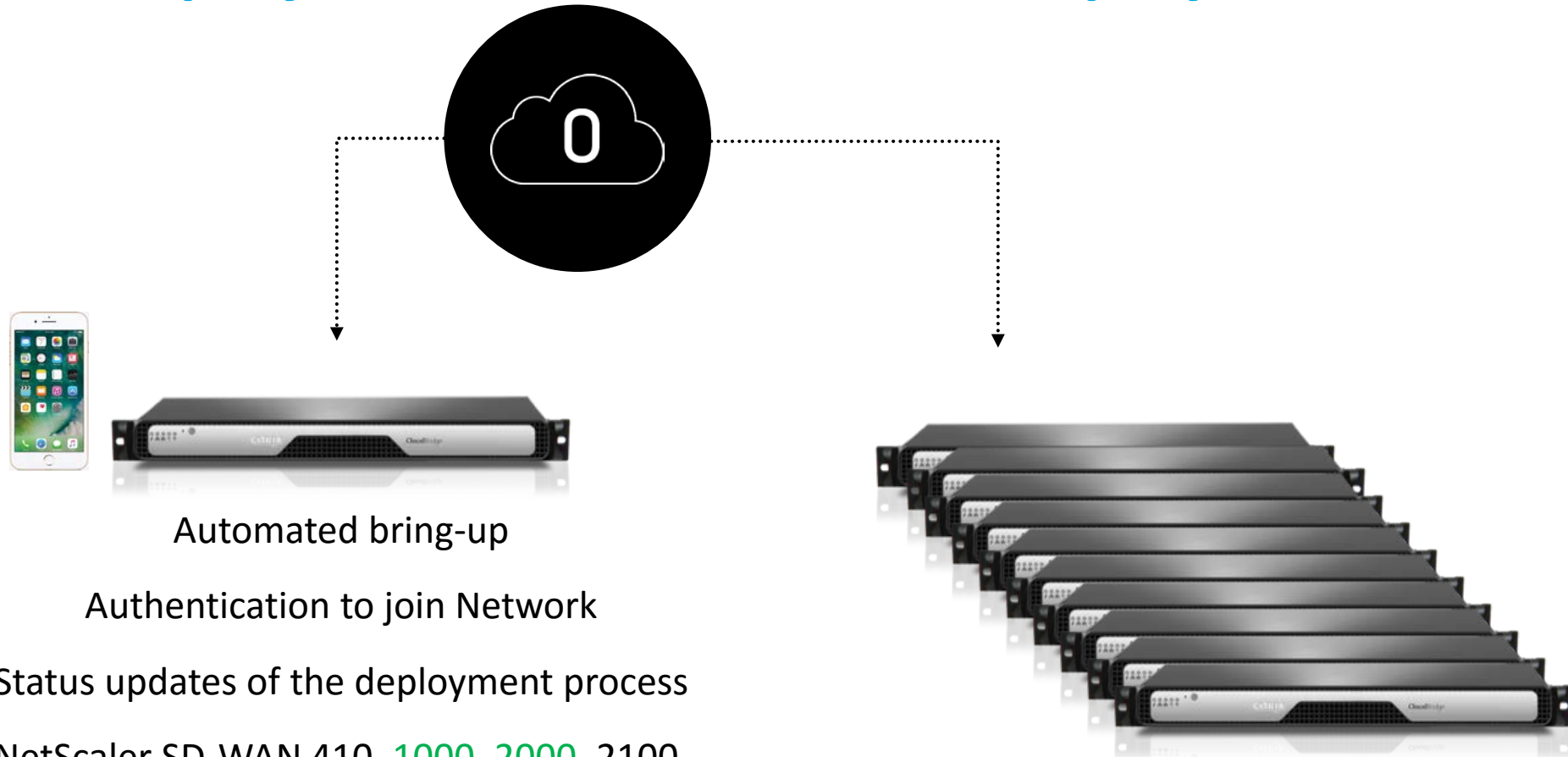
The screenshot shows the 'Provision and Deploy' dialog box in the SD-WAN Center interface. The dialog is titled 'Provision and Deploy' and has a close button (X) in the top right corner. It contains the following fields and options:

- Configuration:** A dropdown menu set to 'ZTD\_AzureMCN'.
- Showing 1 - 1 of 1**
- Site Name:** A text input field containing 'branche'.
- Instance Type:** Two radio button options: 'AWS VPX Instance' (unselected) and 'AZURE VPX Instance' (selected).
- Subscription ID:** A text input field containing a series of asterisks.
- Secret Key:** A text input field containing a series of asterisks.
- Buttons:** A blue 'Provision and Deploy' button and a grey 'Cancel' button at the bottom right.

In the background, the main interface shows tabs for 'Deploy New Site', 'Activation History', and 'Pending Activation'. The 'Deploy New Site' tab is active, showing a configuration for 'ZTD\_AzureMCN' and a table with one entry for 'AzureBranch'. Below the table are 'Deploy' and 'Provision and Deploy' buttons.

- AWS and Azure supported
- Customer provides credentials
- SD-WAN Center launches SD-WAN VPX
- Uses ZTD infrastructure to provision and download the config
- The new VPX automatically connects into MCN and the rest of the network

# Simplified Deployment with Zero-Touch Deployment Service



Automated bring-up

Authentication to join Network

Status updates of the deployment process

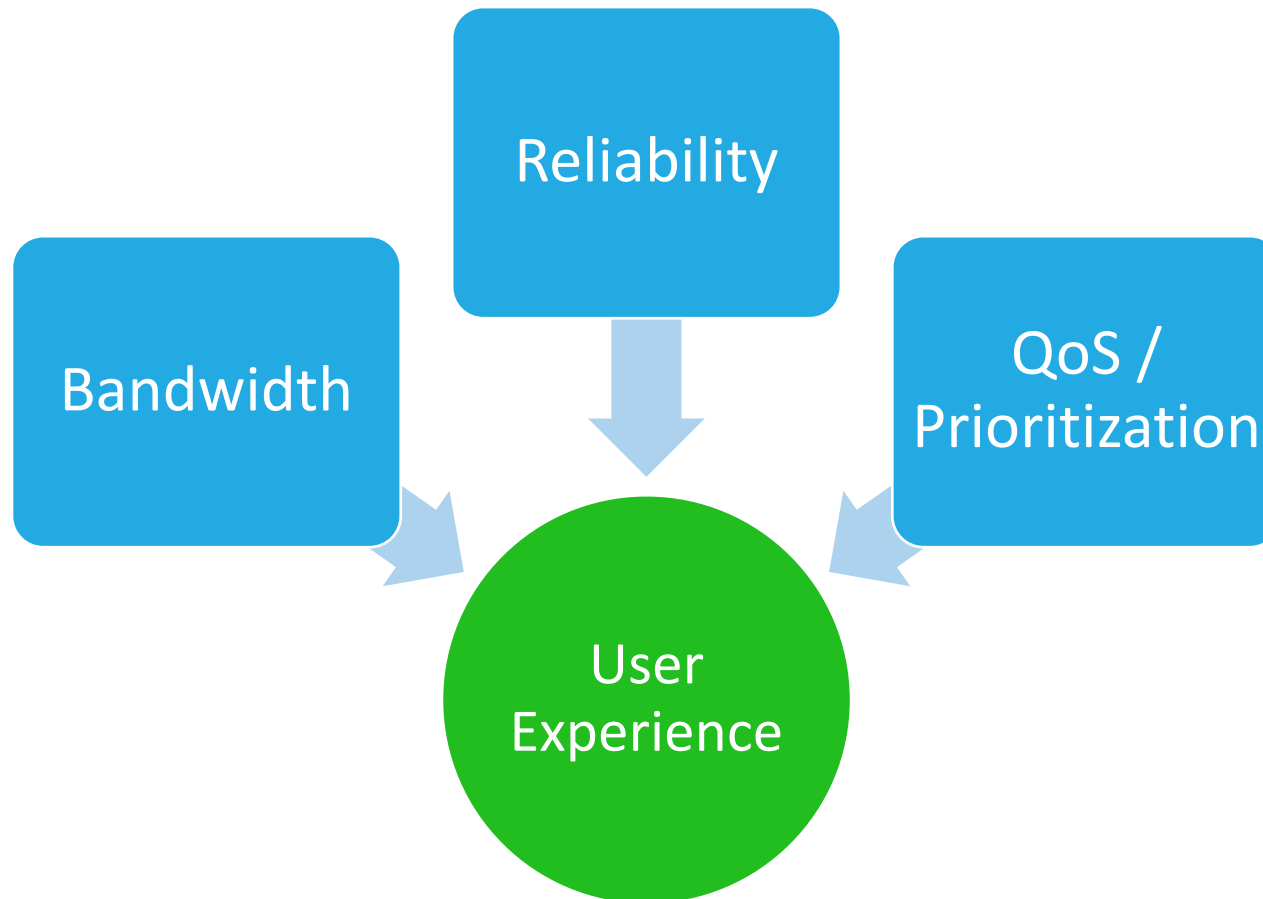
NetScaler SD-WAN 410, 1000, 2000, 2100,  
and VPX Appliances

 New appliances supported with R9.3

Ideal for large scale deployments,  
geographically distributed, and those with  
no technical resources on site

# Delivering Best User Experience for HDX

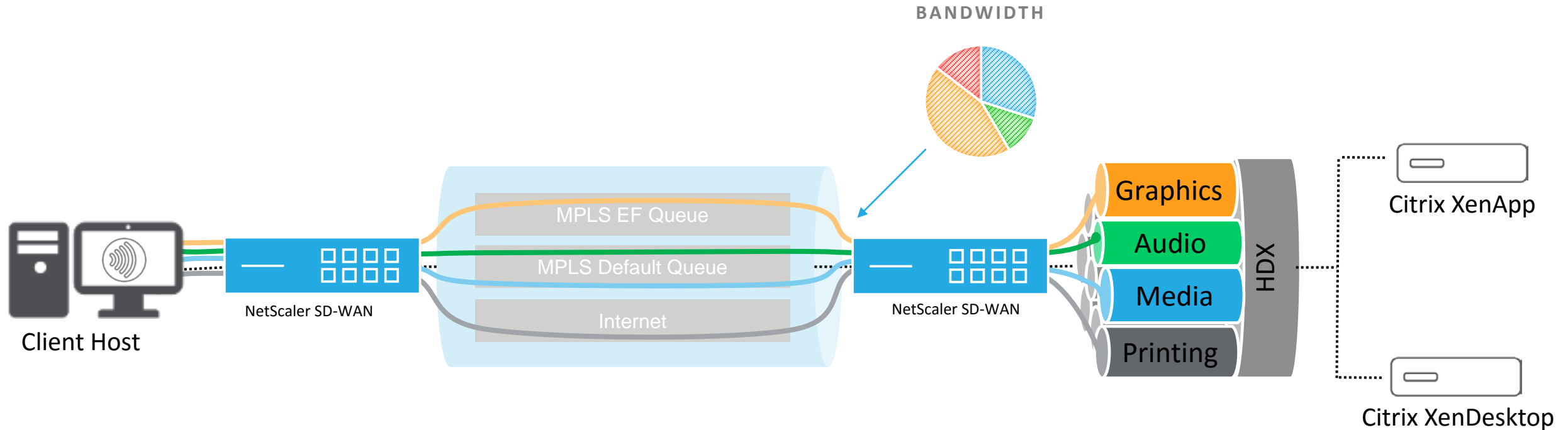
- Constant monitoring and adaptation to network conditions



- Aggregate multiple network links to provide more bandwidth

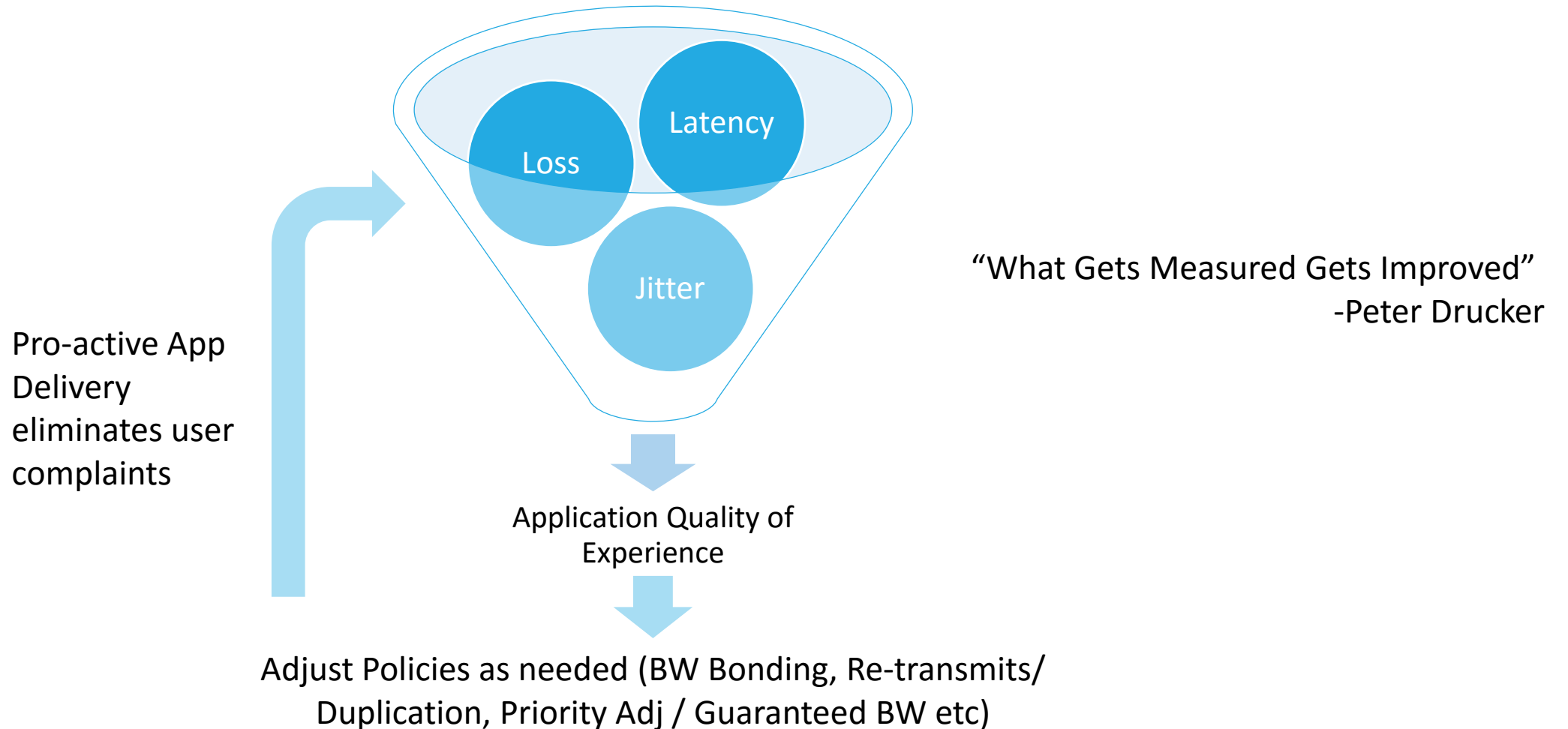
- Identify ICA channels and prioritize interactive and multimedia over bulk
- Optimization as needed

# NetScaler SD-WAN Enables Better HDX Delivery

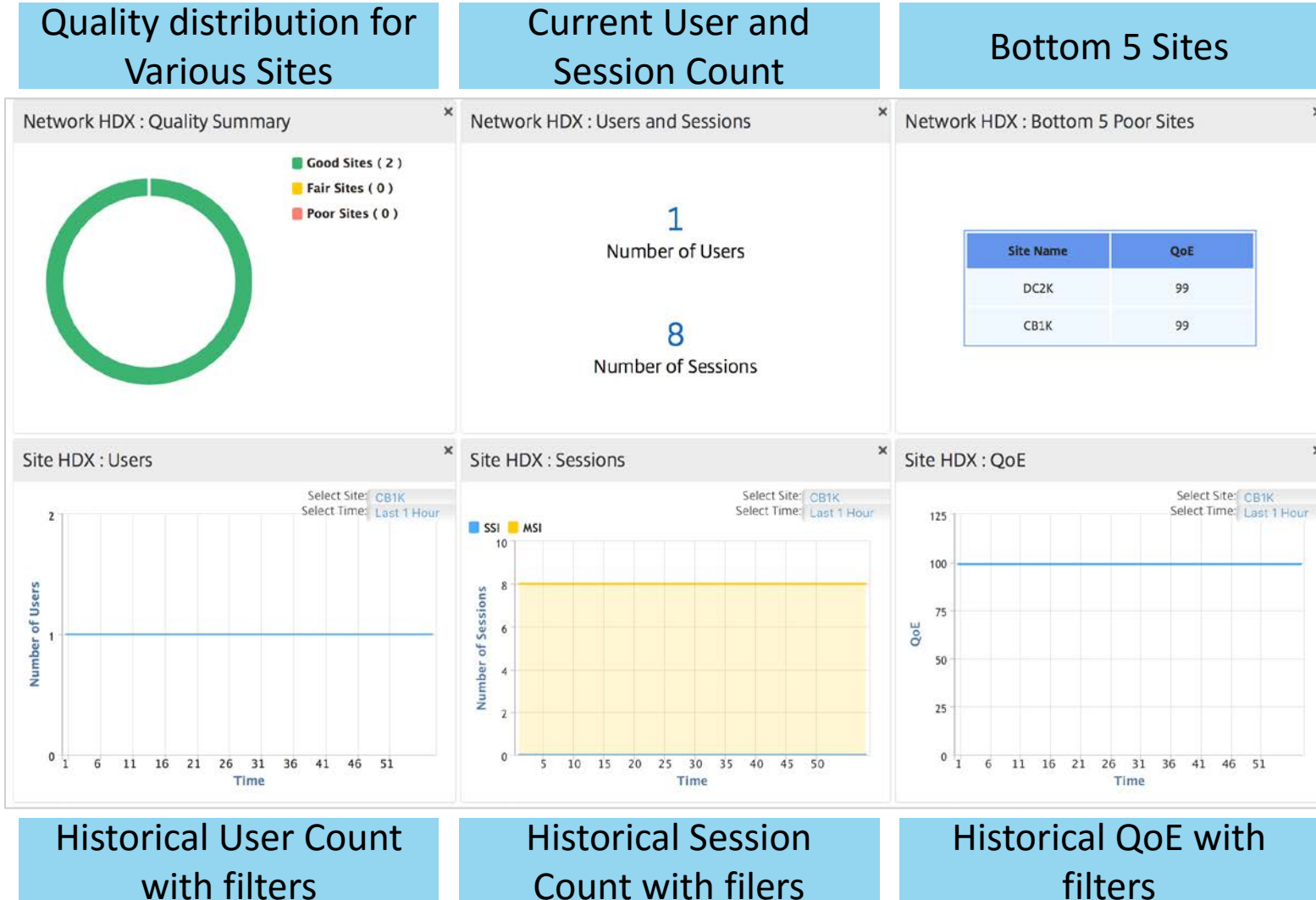


- Recognize HDX in various delivery forms: ICA/CGP/SSL/Websockets etc
- Signal presence to the VDA to enable automatic adjustment of policies
- Automatic switch to multi-stream ICA separates traffic into prioritized connections (Interactive, Multi-media, Bulk etc)
- Adapt to network conditions and deliver each stream with the right quality

# NetScaler SD-WAN Ensures the Quality of Experience



# And Proving It: HDX Quality of Experience



- HDX QoE provides measure of network performance / HDX user experience across the network and by site
- Developed in conjunction with HDX product team
- SD-WAN Center dashboard provides clickable graphs & charts for detail drill down

# HDX-IQ: Tracking Quality of User Experience



Avg. QoEI



Users



Sessions



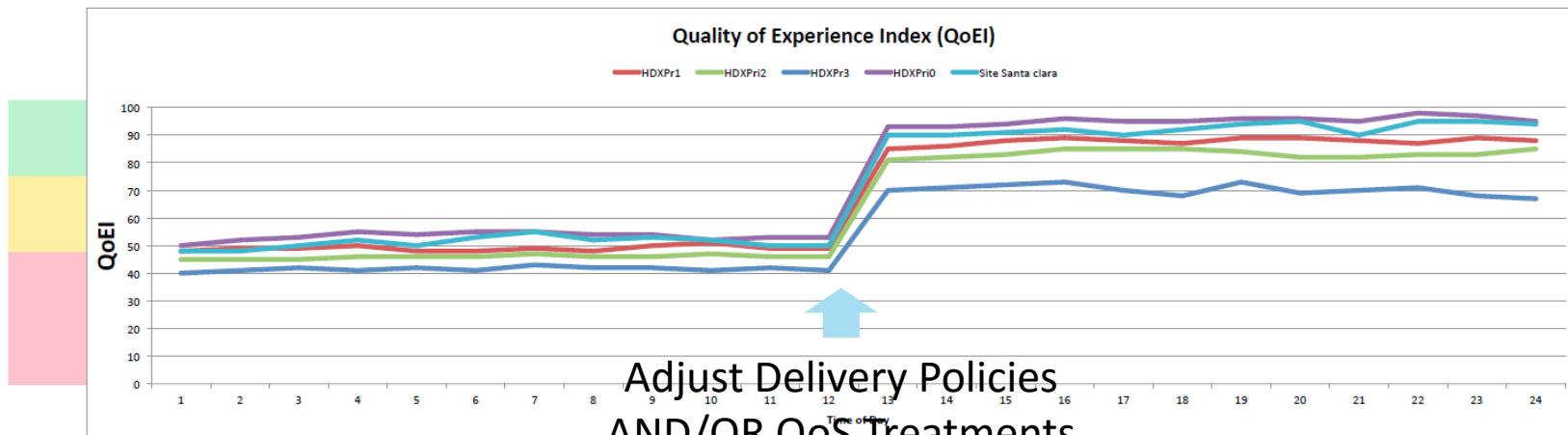
Flows

Report Type: **QoEI (Default: All Sites)** Select Site:

Filters: + 📄 📥

10 / page Showing 1 - 10 of 36 Search

Quality of Experience Index (QoEI)

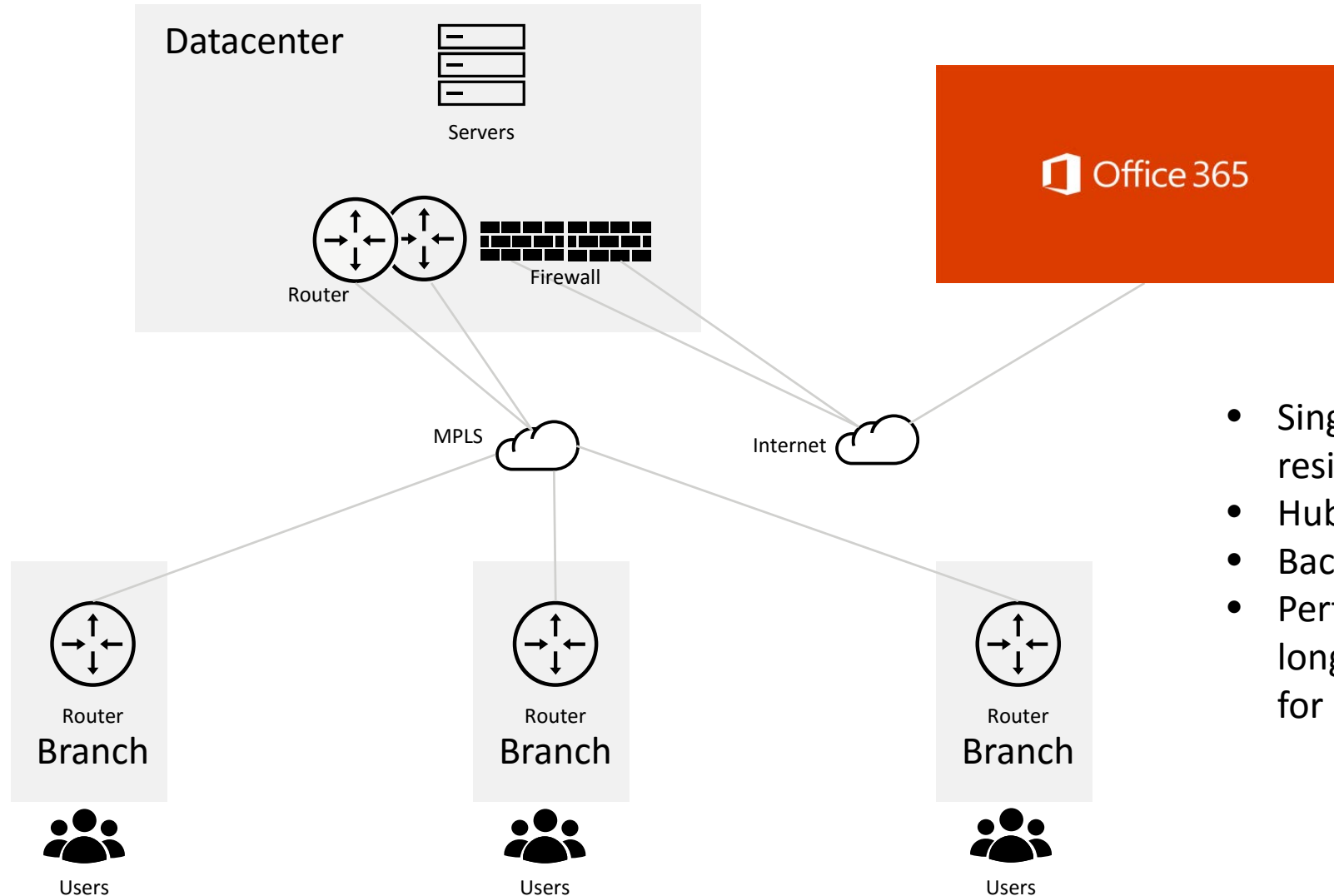


Green, Yellow or Red Zone transitions trigger notifications

Adjust Delivery Policies AND/OR QoS Treatments

Continuous Monitoring

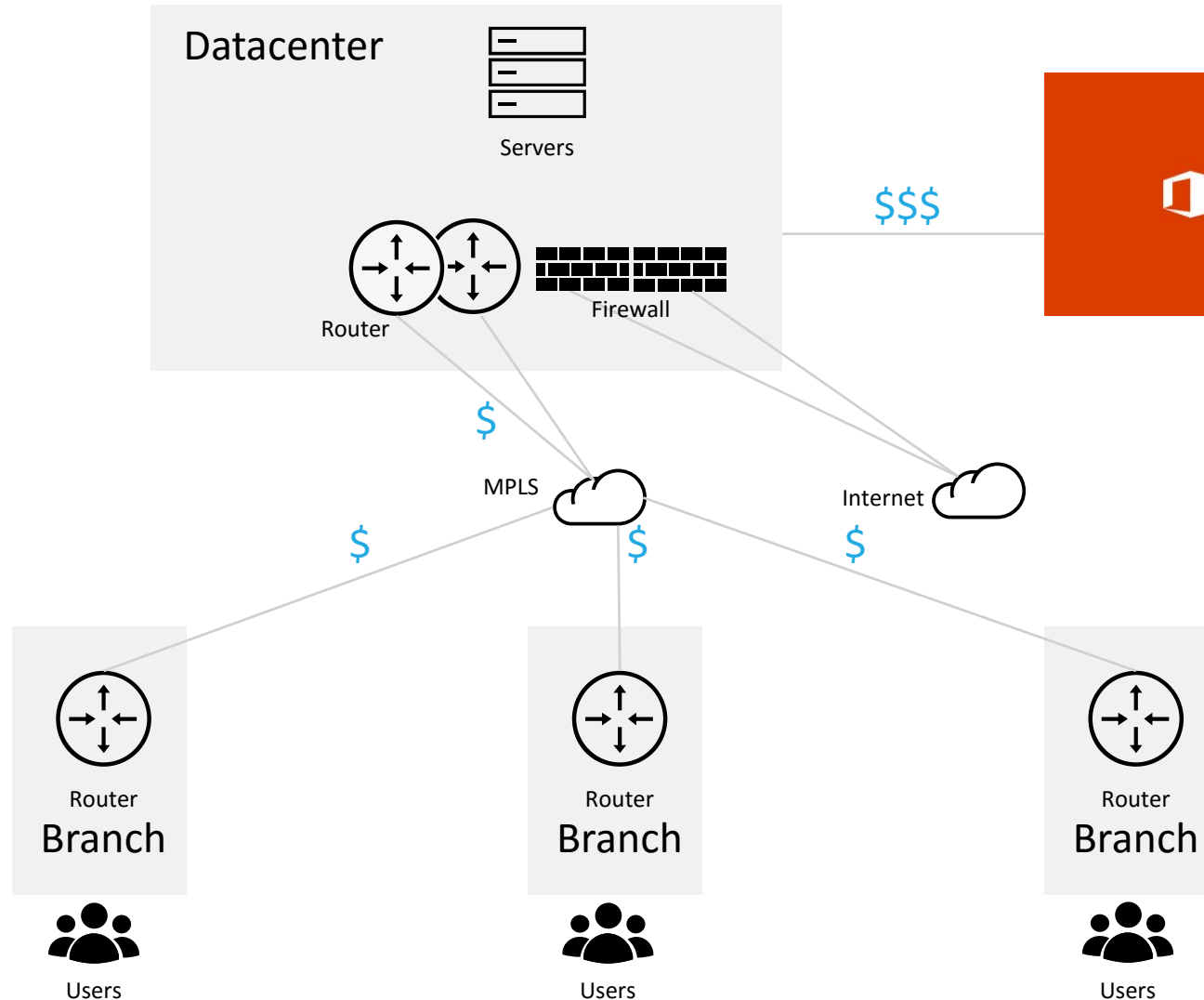
# Common Current Scenario with Office 365



- Single MPLS Connectivity – no resiliency
- Hub-and-Spoke
- Backhaul traffic to reach O365
- Performance issues with O365: takes long time to synch mailboxes, skype for business performance

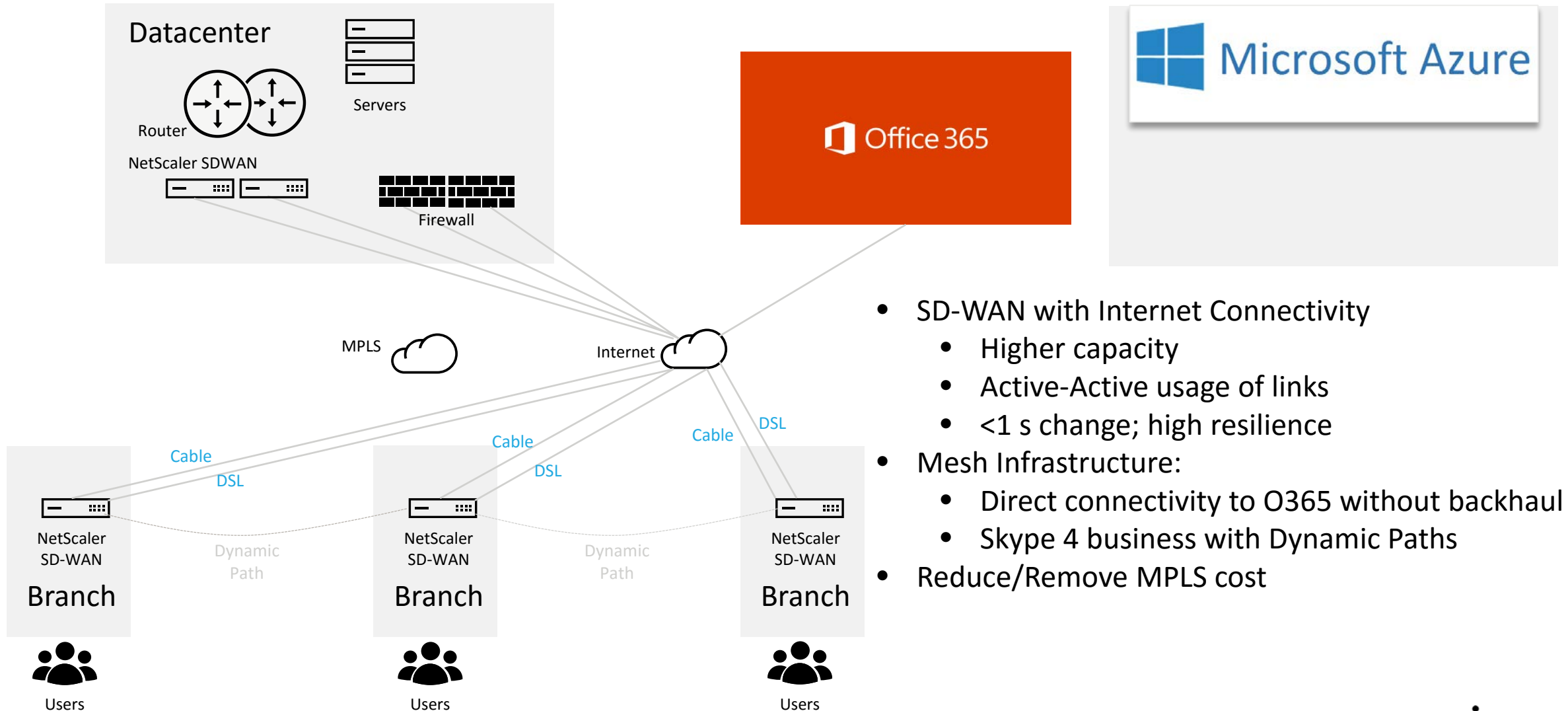


# Common Current Scenario with Express Route solution



- Single MPLS Connectivity – no resiliency
- Hub-and-Spoke
- Backhaul traffic to reach O365
- Increase MPLS capacity and Express Route to solve connectivity problems (\$\$\$)
- Requires manual validation by Microsoft Architect – BGP knowledge Mandatory by customer
- Not possible anymore for O365, only Azure

# Introducing Citrix Netscaler SD-WAN



- SD-WAN with Internet Connectivity
  - Higher capacity
  - Active-Active usage of links
  - <1 s change; high resilience
- Mesh Infrastructure:
  - Direct connectivity to O365 without backhaul
  - Skype 4 business with Dynamic Paths
- Reduce/Remove MPLS cost

**CITRIX®**