Dynamics 365 for Sales

	Dynamics 365 for Sales Professional	Dynamics 365 for Sales Enterprise	Customer Engagement Plan	Microsoft Relationship Sales
⏱ SALES				
Unlimited users	✓	✓	✓	✓
Sales Execution				
└ Lead and opportunity management	✓	✓	✓	✓
└ Marketing lists, sales campaigns	✓	✓	✓	✓
└ Products, price lists	✓	✓	✓	✓
└ Quotes, orders, invoices	✓	✓	✓	✓
└ Competitors, sales goals, territory management		✓	✓	✓
└ Product taxonomy, relationships, hierarchies		✓	✓	✓
Social Engagement		✓	✓	✓
Gamification, Voice of Customer		✓	✓	✓
Mobile offline sync		✓	✓	✓

Case management	✓	✓	✓	✓
InsideView[1][2] and Versium[2] (third-party solutions)		✓	✓	✓
Dynamics 365 for Sales embedded intelligence		✓	✓	✓
Customization[3]	Limited	Unlimited	Unlimited	Unlimited
Reporting and analysis				
└ Export to Excel, advanced analytics with Power BI license	✓	✓	✓	✓
└ Real-time sales reports and dashboards	Limited	✓	✓	✓
LinkedIn Sales Navigator Enterprise				
└ Embedded Sales Navigator in Sales app				✓
└ Activity sync from Sales Navigator				✓
└ Accounts, leads, contacts saved to Sales Navigator				✓
└ PointDrive				✓

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