



To get there, together



REALDOLMEN

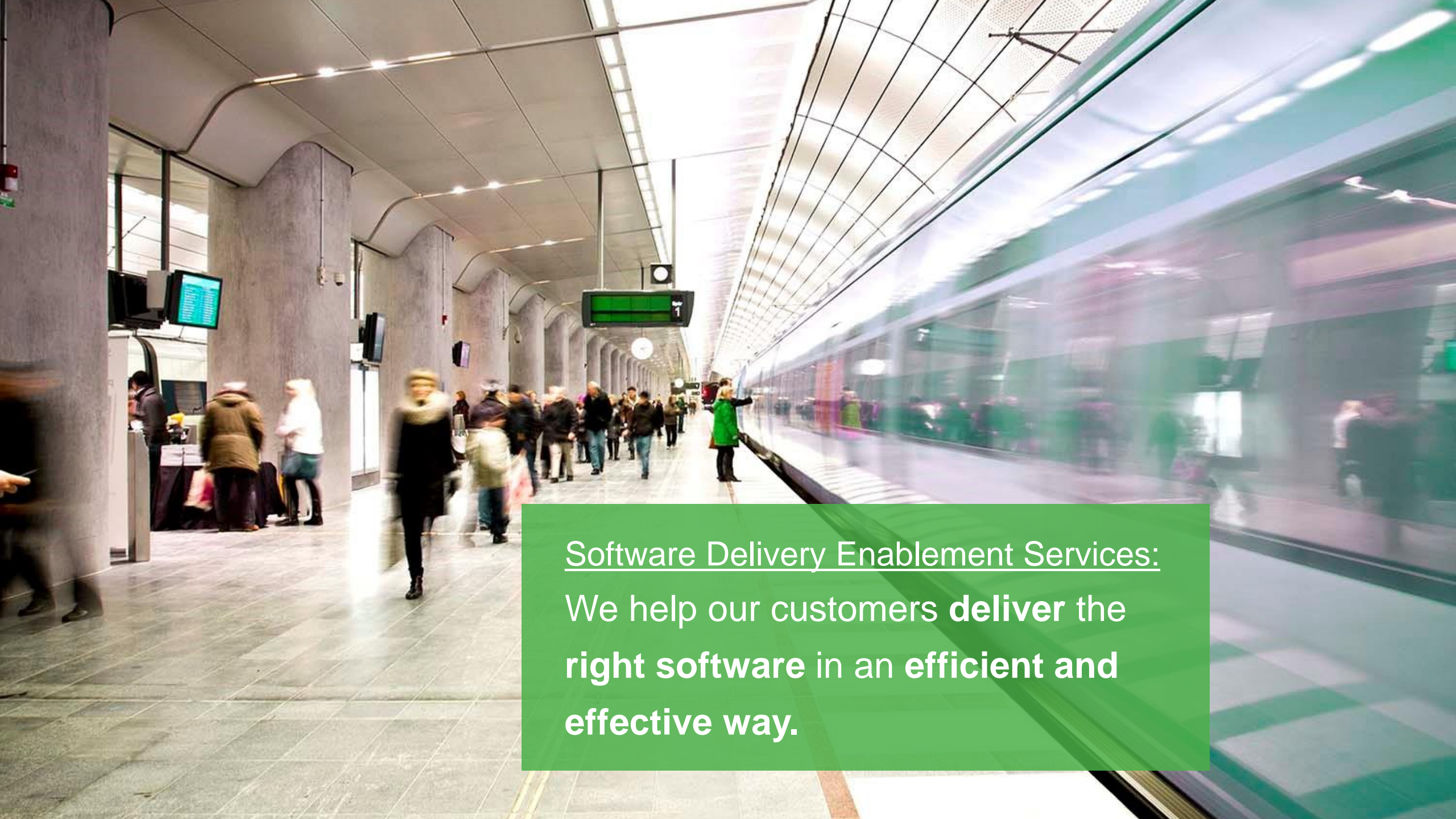
DevOps as a Service, een efficiënt ontwikkelingsplatform

BERT JAGERS

SENIOR UNIT MANAGER SOFTWARE DELIVERY ENABLEMENT SERVICES



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Software Delivery Enablement Services:
We help our customers **deliver** the
right software in an **efficient and**
effective way.

WAAROM REALDOLMEN?



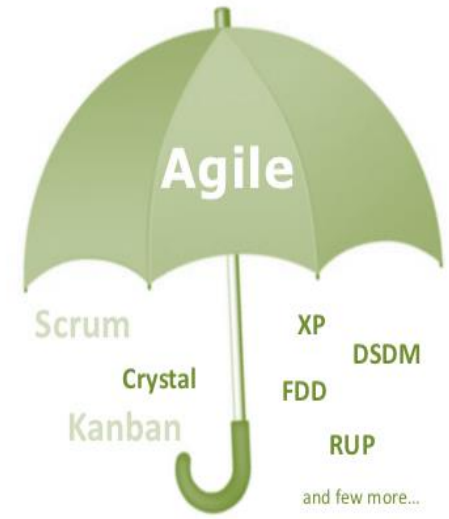
SDES PARTNERSHIPS



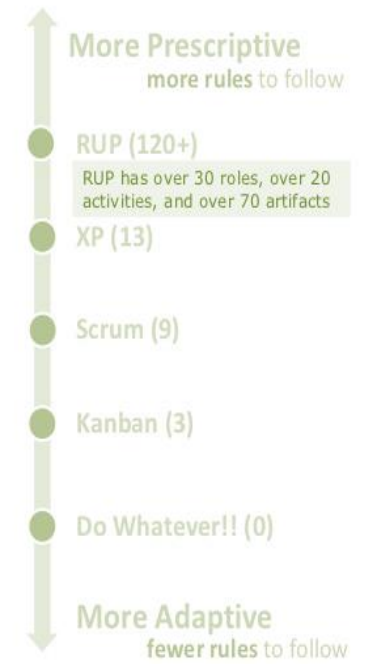
WAAROM NOOD AAN ONTZORGING?



Agile Umbrella



* Check wikipedia for list of all Agile methods



HOW CAN WE HELP YOU?

VERSCHILLENDE MODELLEN – ON PREMISE



Managed Service	Continuous improvement		
	2nd & 3rd line support		
	1st line support		
	Set-up, configurations & Upgrades		
	Licenties, renewals & license management		



VERSCHILLENDE MODELLEN – IN DE CLOUD



Managed Service

Continuous improvement



2nd & 3rd line support



1st line support



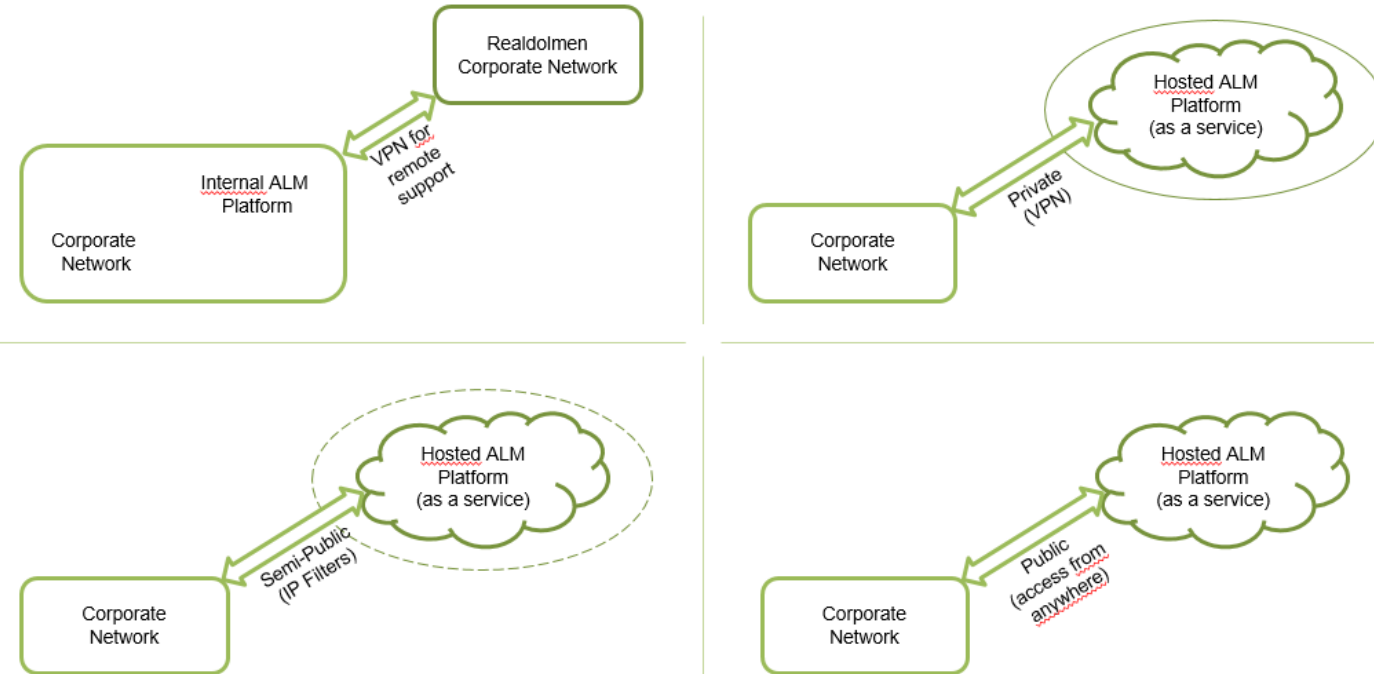
Set-up, configurations & Upgrades



Licenties, renewals & license management



ALM ECOSYSTEMS AS A SERVICE



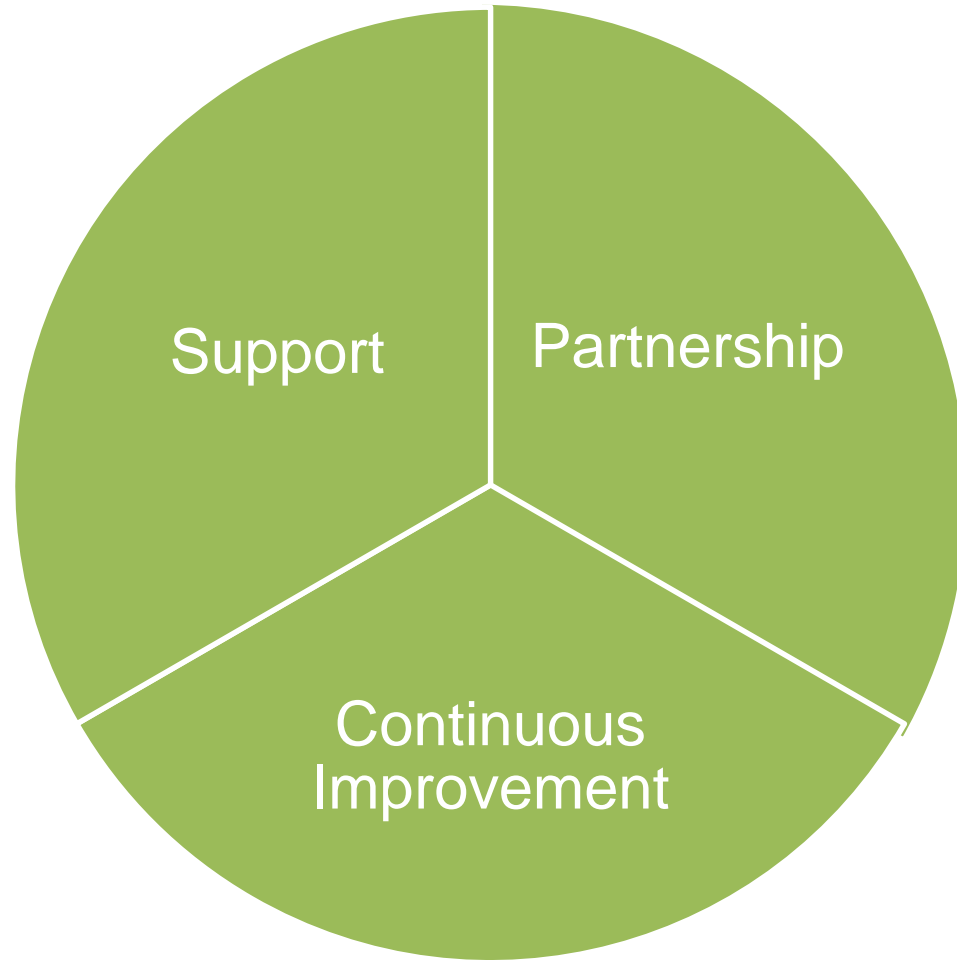
USP's

Single source partner

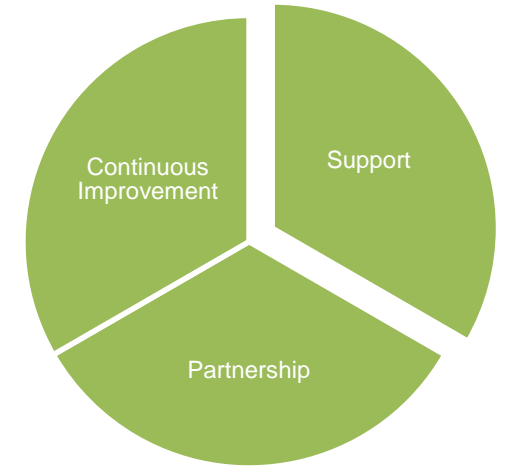
Integratie en interfaces

Ontzorging

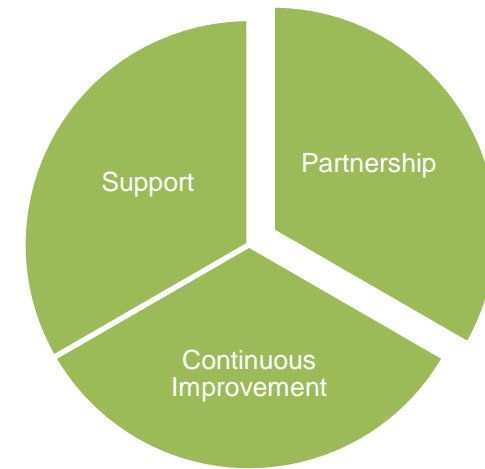
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SUPPORT



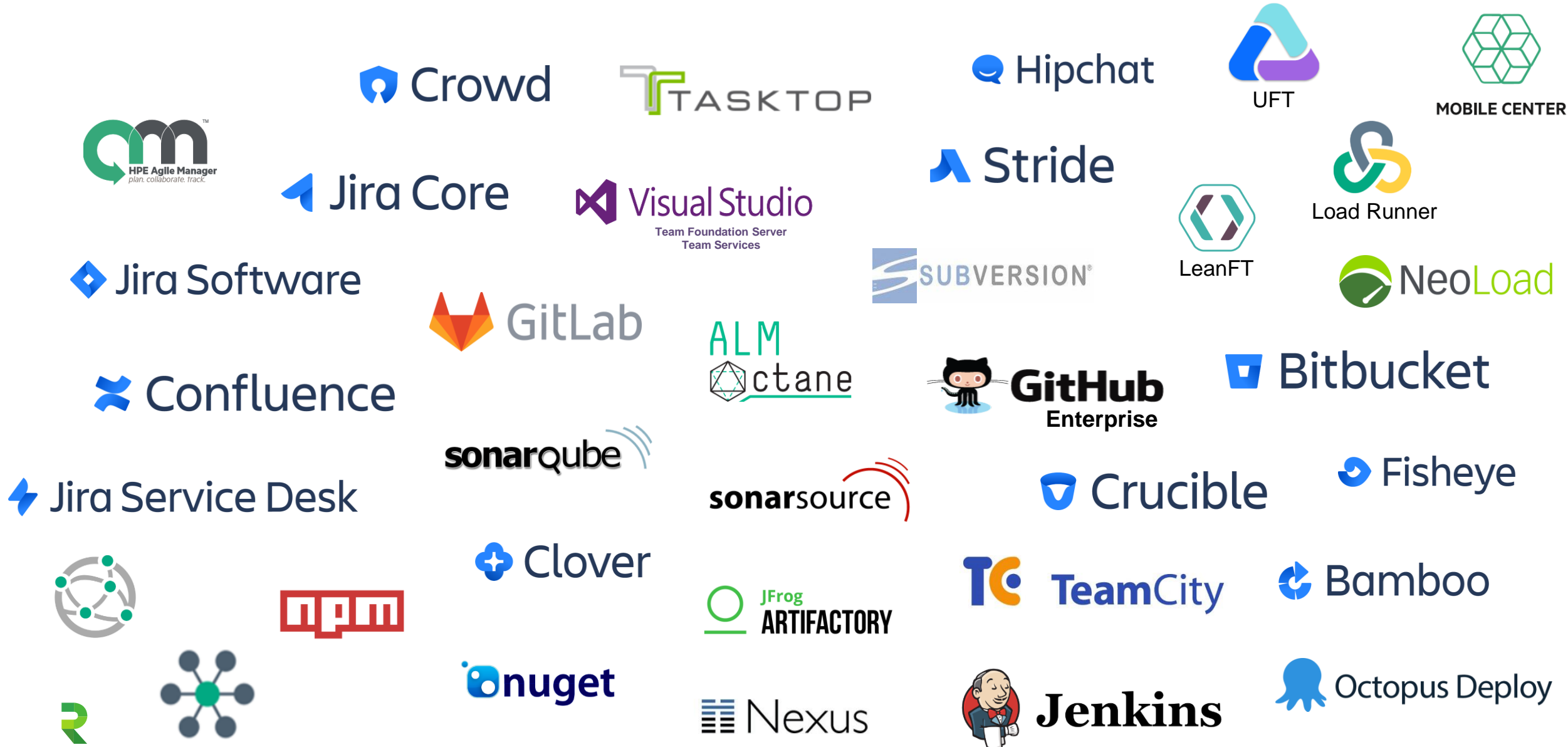
WERKEN IN PARTNERSHIP



CONTINU GROEIEN IN MATURITEIT



ALM ECOSYSTEM – SUPPORTED PRODUCTS



MANAGED CONTRACTVORMEN



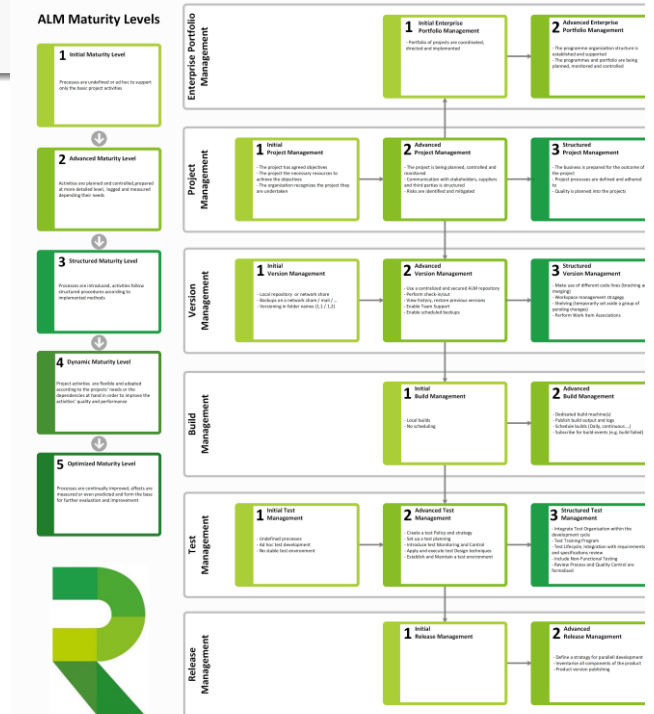
- Kantooruren tot 24/7
- Realdolmen Service Desk
- Response SLA's
- Resolution SLA's
- Vooraf gekende tarieven en prijzen
 - T&M of fixed fees

OPZET ALS EEN PROJECT

AS IS



Explore the Realdolmen **ALM Roadmap**



APPLICATION LIFE CYCLE MANAGEMENT - MICROSOFT



Federale
Overheidsdienst
FINANCIEN



RSVZ



Bayer CropScience



AGENTSCHAP VOOR
BINNENLANDS
BESTUUR



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DE PERSGROEP
PASSIE VOOR MEDIA



APPLICATION LIFE CYCLE MANAGEMENT - ATLIASSIAN



Federale
Overheidsdienst
FINANCIEN



Informatie Vlaanderen



INFORMATIE
VLAANDEREN



REFERENCE: ENGIE-ELECTRABEL

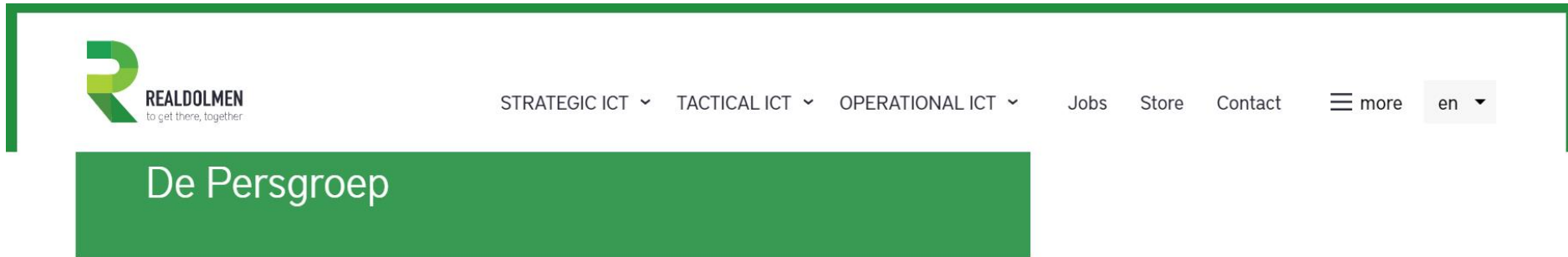
- <http://www.realdolmen.com/en/solution/application-lifecycle-management-to-enable-continuous-delivery>

Engie Electrabel shows better results thanks to its ALM platform



REFERENCE: DE PERSGROEP

- <http://www.realdolmen.com/en/case-study/de-persgroep>



De Persgroep counts on Realdolmen for full management and support of its Atlassian environment



For some time now De Persgroep has been using Atlassian software, which plays an important role in the management and development of all applications within the group. Almost 2,000 employees make direct or indirect use of technology to manage their projects efficiently. The media company wanted to unite the three teams that worked independently with the software in a cloud, so that they could collaborate more easily. De Persgroep called on the services of Atlassian expert Realdolmen, which migrated the software to its own R-cloud. The IT partner is





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